

The North West Company Inc.

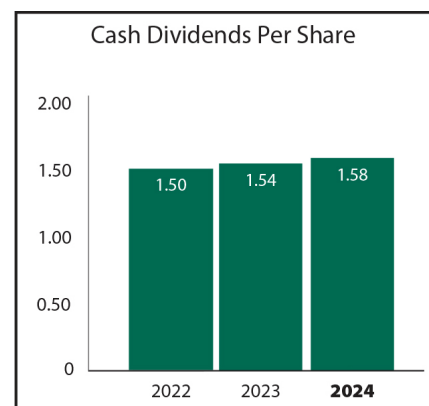
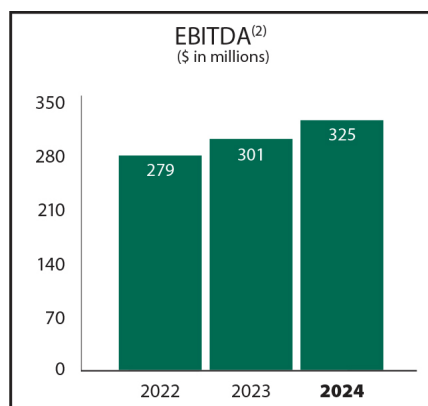
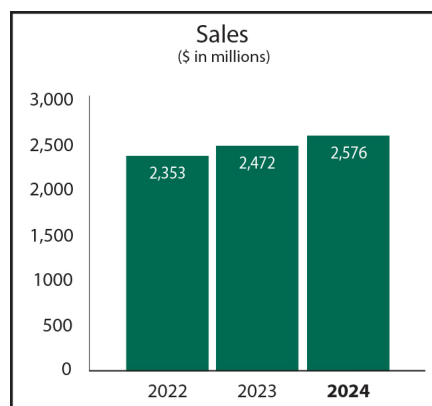
2024 Annual Report



Financial Highlights

All currency figures in this report are in Canadian dollars, unless otherwise noted

(\$ in thousands, except per share information)	Year Ended January 31, 2025	Year Ended January 31, 2024	Year Ended January 31, 2023
RESULTS FOR THE YEAR			
Sales	\$ 2,576,344	\$ 2,471,678	\$ 2,352,760
Same store sales % increase/(decrease) ⁽¹⁾	4.4 %	2.9 %	(0.8)%
Earnings Before Interest, Taxes, Depreciation and Amortization (EBITDA) ⁽²⁾	\$ 325,165	\$ 301,173	\$ 278,678
Earnings from operations (EBIT)	209,546	195,897	180,305
Net earnings	143,253	134,291	125,836
Net earnings attributable to The North West Company Inc.	137,296	129,391	122,190
Cash flow from operating activities ⁽³⁾	260,625	230,427	182,838
FINANCIAL POSITION			
Total assets	\$ 1,527,505	\$ 1,396,010	\$ 1,336,890
Debt	295,776	281,576	290,050
Total equity	794,714	705,773	647,900
FINANCIAL RATIOS			
Debt-to-equity	.37:1	.40:1	.45:1
Return on net assets (RONA) ⁽²⁾	17.8 %	17.7 %	17.9 %
Return on average equity (ROE) ⁽²⁾	19.3 %	19.9 %	20.5 %
Sales blend: Food	77.2 %	76.9 %	77.3 %
General Merchandise and other	22.8 %	23.1 %	22.7 %
PER SHARE (\$) - DILUTED			
EBITDA ⁽²⁾	\$ 6.70	\$ 6.22	\$ 5.73
Net earnings attributable to The North West Company Inc.	2.83	2.67	2.51
Cash flow from operating activities	5.37	4.76	3.76
Market price: January 31	46.44	38.89	36.24
high	55.93	40.49	40.09
low	37.15	29.58	30.55



(1) All references to same store sales exclude the foreign exchange impact.

(2) See Non-GAAP Financial Measures section.

(3) See Consolidated Liquidity and Capital Resources.

Annual Report

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MANAGEMENT'S DISCUSSION & ANALYSIS

Unless otherwise stated, this Management's Discussion & Analysis ("MD&A") for The North West Company Inc. ("NWC") and its subsidiaries (collectively, "North West Company", the "Company", "North West", or "NWC") is based on, and should be read in conjunction with the 2024 annual audited consolidated financial statements and accompanying notes. The Company's annual audited consolidated financial statements and accompanying notes for the year ended January 31, 2025 are in Canadian dollars, except where otherwise indicated, and are prepared in accordance with International Financial Reporting Standards as issued by the International Accounting Standards Board ("IFRS").

The Board of Directors, on the recommendation of its Audit Committee, approved the contents of this MD&A on April 9, 2025 and the information contained in this MD&A is current to April 9, 2025, unless otherwise stated.

FORWARD-LOOKING STATEMENTS

This MD&A contains forward-looking statements about North West including its business operations, strategy, expected financial performance and condition, and legal matters. Specific forward-looking statements in this MD&A include, but are not limited to, future or conditional future financial performance (including sales, earnings, growth rates, capital expenditures, dividends, debt levels, financial capacity, access to capital and liquidity), ongoing business strategies or prospects, the Company's plans regarding sales of private label products and intentions regarding a normal course issuer bid and the number of shares purchased, the potential impact of a pandemic on the Company's operations, supply chain and the Company's related business continuity plans, the realization of cost savings from cost reduction plans, the anticipated impact of The Next 100 strategic priorities and possible future action by the Company. Forward-looking statements are contained throughout this MD&A and are typically identified by words such as "expects", "anticipates", "plans", "believes", "estimates", "intends", "targets", "projects", "forecasts", "foresees", "could", "goals", "intends", "seeks", "strives", "will", "may", "should" and other similar expressions, or negative versions thereof, as they relate to North West and its management.

Forward-looking statements are based on current expectations and projections about future events and are inherently subject to, among other things, risks, uncertainties and assumptions about the Company, economic factors and the retail industry in general.

Forward-looking statements reflect the Company's estimates, beliefs and assumptions, which are based on management's perception of historical trends, current conditions and expected future developments, as well as other factors it believes are appropriate in the circumstances. The Company's estimates, beliefs and assumptions are inherently subject to significant business, economic, competitive and other uncertainties and contingencies regarding future events and, as such, are subject to change. The Company can give no assurance that such estimates, beliefs and assumptions will prove to be correct. Numerous risks and uncertainties could cause the Company's actual results to differ materially from those expressed, implied or projected in the forward-looking statements, including those described in this MD&A and the Company's 2024 Annual Information Form. Such risk and uncertainties include, but are not limited to: changes in inflation, tariffs, commodity prices, interest and foreign exchange rates, government fiscal health and changes in government policy that result in a reduction in financial support for programs benefiting

individuals including Nutrition North Canada ("NNC"), Jordan's Principle and Inuit Child First in Canadian Operations, and the U.S. Supplemental Nutrition Assistance Program ("SNAP") and Alaska bypass mail system in International Operations, which contribute to lower living costs for eligible customers, the Company's ability to maintain an effective supply chain, changes in accounting policies and methods used to report financial condition, uncertainties associated with critical accounting assumptions and estimates, including estimates of contingent consideration, the effect of applying future accounting changes, business competition, technological change, changes in government regulations and legislation, changes in tax laws, unexpected judicial or regulatory proceedings, catastrophic events, the Company's ability to complete and realize benefits from capital projects, E-Commerce investments, strategic transactions and the integration of acquisitions, the Company's ability to realize benefits from investments in information technology ("IT") and systems, including IT system implementations, or unanticipated results from these initiatives and the Company's success in anticipating and managing the foregoing risks.

The reader is cautioned that the foregoing list of factors that may affect the Company's forward-looking statements is not exhaustive. Other risks and uncertainties not presently known to the Company or that the Company presently believes are not material could also cause actual results or events to differ materially from those expressed in its forward-looking statements. Additional risks and uncertainties are discussed in the Company's materials filed with the Canadian securities regulatory authorities from time to time, including, without limitation, the Risk Factors sections of the 2024 Annual Information Form, and in our most recent consolidated financial statements, management information circular, material change reports and news releases. The reader is also cautioned to consider these and other factors carefully and not place undue reliance on forward-looking statements, which reflect the Company's expectations only as of the date of this MD&A. Other than as specifically required by applicable law, the Company does not intend to update any forward-looking statements whether as a result of new information, future events or otherwise.

Additional information on the Company, including our Annual Information Form, can be found on SEDAR+ at www.sedarplus.ca or on the Company's website at www.northwest.ca.

President & CEO Message

The past year has been a testament to our hard work and commitment, and I am proud of all we have achieved. 2024 was a year marked by strong financial performance, strategic growth, and a firm commitment to the communities we serve throughout northern Canada, Alaska, the South Pacific and the Caribbean.

Despite the challenges we faced in a constantly shifting landscape, North West remains adaptable and strong. Beyond delivering impressive financial results for our shareholders, we continue to identify and pursue opportunities that deliver value to the communities we proudly serve and yield long-term, sustainable growth and value to our shareholders.

A critical part of our success this past year has been narrowing our focus on our Next 100 strategy, specifically identifying opportunities within four areas: what we sell, how we operate, how we move it, and how we scale it. In 2024, we continued to identify opportunities to deliver more value within these four areas. Our work this year resulted in the launch of new private label products in select International markets, gaining access to Loblaw's best-in-class private label products in our Canadian Operations, new pricing and promotion strategies, enhanced labour optimization, and testing a new store-based inventory forecasting and replenishment tool. While a significant amount of progress has been made, there is still a lot of work to do, and we remain committed to driving further Operational Excellence in every aspect of our business.

Operating in remote environments presents its own set of complexities. Within our Canadian Operations, we continue to face the challenges of extreme weather and inadequate infrastructure that negatively impacts the product we move by road, rail, air and sea, that significantly increases the cost of delivering merchandise to our stores. In many northern communities there is a lack of adequate airport facilities, runways, sea ports and storage. These challenges serve as a reminder that for northern Canada, supply chain problems are not just logistical, they are also infrastructure-related. That is why we remain committed to identifying and implementing solutions that tackle the most pressing challenges facing the communities we serve in northern Canada, so we can remain focused on providing our customers and the communities we serve with reliable, trusted service and the best value possible.

In 2024, our International Operations presented us with opportunities to expand our footprint and deepen relationships with the communities we serve. In Alaska, we opened a new store in Anaktuvuk Pass, converted our AC Quickstop convenience store in Bethel to an AC Motorsports dealership and opened a new AC store in Kotzebue with expanded merchandise assortments and services. We are also building a new Cost-U-Less wholesale retail store in Agana, Guam and undertaking a major expansion of our RoadTown Wholesale Trading store in Virgin Gorda, BVI. These investments will ensure our customers have access to the products and services they need.

Throughout 2024's successes and setbacks, we have stayed true to our core principles: Customer Driven, Passion, Enterprise, Accountability, Trust and Personal Balance. Nor'Westers are guided by these principles, and while the work we are tasked with isn't always easy, they act as reminders of the commitment we have made to the communities we serve. This past year, I have witnessed first-hand the resiliency, adaptability and dedication of Nor'Westers making a meaningful impact, and I am confident that the solid foundation we continue to strengthen will support growth and long-term success for generations to come.

Embedded within our sustainability strategy and ESG framework, "Our Promise to Indigenous Peoples" remains central to everything we do. As one of Canada's largest private employers of Indigenous People, with 1,861 self-identified Indigenous employees serving northern Indigenous communities, we have a responsibility to ensure we are fostering stronger, more collaborative relationships with community leaders and governments to support inclusion, social well-being, and meaningful progress in the spirit of Truth and Reconciliation.

In closing, I want to extend my sincere appreciation and thanks to our dedicated Nor'Westers who lead with passion and determination, going above and beyond to serve our communities, making a real difference through their commitment and hard work. I also want to express my gratitude to our customers, suppliers, shareholders and community partners. Your trust and support is why we're here, and you inspire us to keep raising the bar higher.



Daniel G. McConnell
President & CEO
April 9, 2025



Chair of the Board Message

I am pleased to share the progress the North West Company has made over the past year, guided by the Board's commitment to strong governance and strategic oversight. As we navigate an evolving business landscape, the Board remains focused on ensuring North West has the strategy and resources in place to sustain long-term growth while delivering on our purpose of serving remote and underserved communities.

2024 was another year of strong results for the North West Company. Sales increased 4.2% to \$2.6 billion, driven by same-store sales growth and new store openings, which contributed to EBIT and EBITDA⁽¹⁾ increasing 7.0% and 8.0% respectively. The Next 100 strategy is focused on increasing the Company's capability to continue to deliver sustainable, long-term growth by identifying opportunities to deliver even more value to customers and shareholders through specific areas of what we sell, how we operate, how we move it, and how we scale it. These priorities have started to drive improvements and position the Company for the future.

In addition to the Next 100 strategy, the Board also oversees and monitors North West's ESG strategy, including "Our Promise to Indigenous Peoples" and management's ongoing focus on Diversity, Equity, and Inclusion ("DEI"). Recognizing that talent acquisition and retention are critical to operational success, one of the Board's areas of focus this past year was reviewing management's work on talent development, attraction and retention, which included identifying high-potential leaders and succession planning. Another factor that is critical to our success is the training and development of our front-line employees. The successful launch of "Compass", an innovative learning platform, has provided employees with new tools to support their well-being and professional growth. These efforts will help ensure North West continues to be guided by strong, experienced leaders well into the future.

On behalf of the Board, I extend my appreciation to all Nor'Westers for their dedication to our mission of making people's lives better in the communities we are privileged to serve and to shareholders for their continued support in our pursuit of this mission.



A handwritten signature in black ink, reading "B. Bulbuck".

Brock Bulbuck
Chair of the Board
April 9, 2025

Management's Discussion & Analysis

OUR BUSINESS TODAY

The North West Company is a leading retailer to rural and developing small population communities in the following regions: northern Canada, rural Alaska, the South Pacific and the Caribbean. Our stores offer a broad range of products and services with an emphasis on food and a compelling value offer of being the best local shopping choice for everyday household and lifestyle needs.

North West's core strengths include: our ability to adapt to varied community preferences and priorities; our on-the-ground presence with hard-to-replicate operating skills, customer insights and facilities; our logistics capability in moving product to remote markets; and, our ability to apply these strengths within complementary businesses.

North West has a rich enterprising legacy as one of the longest continuing retail enterprises in the world. The Company traces its roots back to 1668 and many of our stores in northern Canada have been in operation for over 200 years.

Our stores in Alaska and northern Canada serve communities with populations ranging from 300 to 9,000. A typical store is 6,500 square feet in size and offers food, family apparel, housewares, appliances, outdoor products and services such as fuel, post offices, pharmacies, quick-service prepared food, prepaid card products, ATMs, cheque cashing, income tax return preparation and proprietary credit programs.

Growth at North West is driven by market share capture within existing locations and from applying our expertise and infrastructure to new product categories, markets and complementary businesses. The latter includes vertical investments in shipping and air cargo, wholesaling to independent stores, and retailing through mid-sized warehouse and supermarket format stores serving the South Pacific islands and the Caribbean.

A key strength and ongoing strategy of North West is our ability to seize unique community-by-community selling opportunities better than our competition. Flexible store models, store management selection and education, store-level merchandise ordering, community relations and incentive plans are all ingredients of our approach to sustain a leading market position. Our enterprising culture, our execution skills in general, and our logistics and selling skills specifically, are also essential components to meeting customer needs within each market we serve.

North West delivers its products and services through the following retail, wholesale and complementary businesses:

Canadian Operations

- **121 Northern** stores, offering a combination of food, financial services and general merchandise to remote northern Canadian communities;
- **5 NorthMart** stores, targeted at larger northern markets with an emphasis on an expanded selection of fresh foods, apparel and health products and services;
- **30 Quickstop** convenience stores, offering extended hours, ready-to-eat foods, fuel and related services in northern Canadian markets;
- **5 Giant Tiger ("GT")** junior discount stores, offering family fashion, household products and food in northern market locations;
- **3 Valu Lots** discount centers and direct-to-customer food distribution outlets for remote communities in Canada;
- **1 Solo Market** store, targeted at less remote, rural markets;
- **3 Pharmacy and Convenience** stores, stand-alone northern pharmacies and convenience stores;
- **2 NWC Motorsports** dealership offering sales, service, parts and accessories for Ski-doo, Honda, Can-Am and other premier brands;
- **Crescent Multi Foods ("CMF")**, a distributor of produce and fresh meats to independent grocery stores in Saskatchewan, Manitoba and northwestern Ontario;
- **North West Tele-pharmacy Solutions**, a leading provider of contract tele-pharmacist services to rural hospitals and health centres across Canada; and
- **Transport Nanuk Inc. and North Star Air Ltd. ("NSA")**, water and air-based transportation businesses, respectively, serving northern Canada.

International Operations

- **34 Alaska Commercial Company ("AC")** stores, similar to Northern and NorthMart, offering a combination of food and general merchandise to communities across remote and rural regions of Alaska;
- **4 Quickstop** convenience stores within rural Alaska;
- **1 AC Motorsports** dealership offering sales, service, parts and accessories for Honda, Yamaha, Ski-doo and Can-Am brands;
- **Pacific Alaska Wholesale ("PAW")**, a leading distributor to independent grocery stores, commercial accounts and individual households in rural Alaska;
- **12 Cost-U-Less ("CUL")** mid-size warehouse stores, offering discount food and general merchandise products to island communities in the South Pacific and the Caribbean; and
- **9 Riteway Food Markets and a significant wholesale operation (collectively "RTW")** in the British Virgin Islands.

VISION

At North West our mission is to be a trusted provider of goods and services within harder-to-access, under-served communities. Our vision is to help our customers live better. This starts with our customers' ability and desire to shop locally with us for the widest possible range of products and services that meet their everyday needs. We respond by striving to be innovative, reliable, convenient, welcoming and adaptable, at the lowest local price, within what are typically higher cost environments. For our associates, we strive to be a preferred, fulfilling place to work. For our investors, we strive to deliver sustainable, total returns through earnings growth, dividends and disciplined capital allocation.

PRINCIPLES

The way we work at North West is shaped by six core principles: *Customer Driven, Enterprising, Passion, Accountability, Trust, and Personal Balance.*

Customer Driven refers to looking through the eyes of our customers while recognizing our presence as a supportive community citizen.

Enterprising is our spirit of innovation, improvement and growth, reflected in our unrelenting focus on new and better products, services and processes.

Passion refers to how we value our work and the opportunity to make a positive impact in our customers' lives.

Accountability is our management approach to getting work done through effective roles, tasks and resources.

Trust at North West means doing what you say you will do, with fairness, integrity, inclusion and respect.

Personal Balance is our commitment to sustaining ourselves and our organization, so that we work effectively and sustainably in our roles and for our customers and communities.

STRATEGIES

The strategies at North West are guided by our vision and aligned with a total return approach to investment performance. We aim to deliver top-quartile returns through earnings growth and dividend yield with opportunities considered in terms of their growth potential and ability to sustain an attractive cash return within a lower business risk profile.

The Company's overriding goal is to offer essential products and services that help our customers to live better and to deliver sustainable growth through operational excellence and by continuing to build capability for the future through the following priorities:

- striving for operational excellence in all facets of our business with a priority on ensuring in-stock availability on essential products that our customers rely on and reducing costs to help provide value to our customers;
- investing to grow our business through store openings in new and existing markets, store renovations, refined merchandise assortments and expanded product categories and services, including pursuing wholesale and B-to-B opportunities, consistent with our core capability as an essential everyday products and service provider in remote markets;

- building a superior logistics and supply chain capability with an ongoing focus on optimizing our transportation mix and air cargo capability to provide faster, more reliable and lower cost service to our stores and customers in remote markets;
- optimizing the IT infrastructure for our stores and support offices to deliver efficiencies and more streamlined processes and drive improvements in category management, pricing, data analytics, forecasting, replenishment and inventory management; and
- delivering on the priorities aligned within our Environmental, Social and Governance ("ESG") framework developed around People, Planet and Partnerships. This includes ensuring that we attract, develop and retain top talent that is inclusive of the diverse peoples and cultures that are represented within the communities we serve and that we are responsible towards the planet, the communities we serve and other stakeholder interests.

Collectively these priorities are referred to as "The Next 100", which is focused on driving operational excellence, expanding our capabilities and pursuing value for our customers, our employees, our shareholders and the communities we serve. The initiatives within the Next 100 program noted above leverage the power of data through new tools and analytics, and will be enabled by investments in technology and training which will help sustain the benefits of this work in the years to come. The Next 100 touches on every aspect of our business and aims to drive annualized incremental EBIT, which is expected to ramp-up through 2025 and 2026 as our initiatives reach maturity. As we lay the groundwork for these improvements, we are investing in additional resources and technology to support the execution of the Next 100 program. In addition to this investment in resources, we anticipate incurring one-time costs, including professional fees and other expenses, in advance of the incremental EBIT being realized.

Following is an update on the work in 2024 related to these strategic priorities:

Operational Excellence We continue to focus on being in-stock on food and other essential items such as transportation, home furnishings and appliances, while striving to provide value for our customers within a high cost environment by minimizing as much as possible the impact of cost increases from suppliers. In addition, we continue to seek opportunities to deliver cost savings in other aspects of our business through improved store labour planning, lower inventory shrink and other expense management initiatives.

In 2024, we piloted an inventory forecasting and replenishment application which is planned to be rolled out to stores in northern Canada in 2025. The implementation of forecasting and replenishment is expected to improve our in-stock position on essential food items, reduce inventory shrink and enable more efficient logistics planning.

Investing in Stores, Products and Services Three new stores were opened, including two stores in Canadian Operations and one store in International Operations as follows:

- a Quickstop convenience store in Grassy Narrows, Ontario;
- a Valu Lots store in Fisher River, Manitoba;
- an AC store in Anaktuvuk Pass, Alaska.

In addition, an AC Quickstop convenience store in Bethel, Alaska was converted into an AC Motorsports dealership.

As part of the refinement of merchandise assortments included in our Next 100 work, the Company added Loblaw Companies Ltd. as a supplier and expects to begin selling Loblaw private label products in its northern Canada stores in the first quarter of 2025 as the new assortments are implemented. Development of new private label products for our International Operations began in 2024, with the implementation of an expanded private label assortment planned for late 2025.

Building a Superior Logistics and Supply Chain Capability NSA's cargo aircraft utilization rates and service levels continue to meet targets and deliver consistent service to northern Canada and were a key factor in maintaining good in-stock rates in our stores. Third party cargo, charter and scheduled passenger business contributed to earnings gains in 2024. NSA is building a hangar in Thunder Bay, Ontario to support its cargo and passenger business, which is expected to be completed in the second quarter of 2025.

Optimizing our IT Infrastructure Investments are being made in upgrading hardware and replacing legacy software, including the implementation of new pricing and data analytics software, and the implementation of a new warehouse management system ("WMS") in International Operations in 2025 followed by the implementation of the WMS in Canadian Operations in 2026.

Environmental, Social and Governance ESG is integrated within our strategies and work priorities and guide our decisions across the Company. We recognize that one of the strengths of our Company is the diversity of our workforce and that continuing to enhance a culture of diversity, equity and inclusion is critical to our business and our ability to attract, develop and retain top talent. We completed a prioritization exercise to determine which areas of ESG have the greatest impact on our business and business partners, including the communities we serve, employees and other stakeholders. The results of this exercise have been incorporated into our strategy and work priorities. Our ESG strategy is embedded in our business operations and unique business model, supporting underserved communities in remote geographical locations.

As we continue to develop and implement our action plans, we recognize that this is an ongoing learning process that requires adaptability to make progress towards our ESG objectives. Our ESG strategy also aims to complement "Our Promise to Indigenous Peoples" and our commitment to building more collaborative relationships that will enhance the inclusion and social well-being of Indigenous People in Canada. North West is fully committed to the spirit of reconciliation reflected in the Truth and Reconciliation Commission of Canada's Call to Action and final report.

In 2024, North West received an Impact Award from Canadian Grocer in the Diversity, Equity and Inclusion category for our Indigenous Procurement Strategy which aims to reduce barriers and obstacles to allow the development of economic partnerships with local and Indigenous businesses and suppliers. In addition, we continued to advance our Indigenous Cultural training as part of Our Promise to Indigenous Peoples, having over 200 employees in associate, manager, director and executive roles completing a two-day Indigenous Cultural workshop.

Another factor that is critical to our success is talent attraction, development and retention, including the training and development of our front-line employees. In 2024, we launched "Compass", an innovative learning platform, that has provided employees with new tools to support their well-being and professional growth.

Further information on our ESG Strategy is provided in the Corporate Social Responsibility and Sustainability section.

KEY PERFORMANCE DRIVERS AND CAPABILITIES REQUIRED TO DELIVER RESULTS

The financial capability to sustain the competitiveness of our core strengths and to pursue growth: Our investment priorities center on our store management and front line people, lower costs to help mitigate inflationary price increases, next level technology and superior logistics.

The ability to be a leading community store in every market we serve: We strive to connect with the customers and communities we serve in a highly valued way. It starts with being able to tailor our store formats, product/service mix, community support and store compensation, while still realizing the efficiencies of our size. Investing in relationships, embracing a broad range of products, services and store sizes, flexible technology platforms and “best practice” work processes, are required to achieve this goal.

Our ability to build and maintain supportive community relations: To preserve our community access we must be trusted, open, respectful, adaptable and socially helpful. Store leases and business licenses are often subject to community approval and depend on our track record in these areas and the perceived community and customer value of our retail store compared to other options.

Our ability to develop highly capable store level employees and work practices: Store work and related processes must drive sales and efficiently enable our store-level personnel to manage the other key facets of their store. This enables our full potential to realize local selling opportunities, meet our customer service commitments and build and maintain positive community relationships. It recognizes that our store roles must be compelling and provide opportunities to learn and reach their full potential in order to attract and retain the best people, including our on-going ability to hire within-community.

Our ability to deliver merchandise and information through our unique store network: The integration and build-out of our air cargo capability in northern Canada enables us to deliver and receive products faster, cheaper and more reliably compared to third-party providers. Similar advantages are possible through our investment in information technology.

Consolidated Results

2024 Highlights

- Three new stores were opened, two in Canadian Operations and one in International Operations, in addition to converting an existing store in Bethel, Alaska to an AC motorsports dealership.
- Sales increased 4.2%.
- Net earnings increased \$9.0 million or 6.7%.
- Return on average equity⁽¹⁾ was 19.3%.
- Return on net assets⁽¹⁾ was 17.8%.
- Debt-to-Equity was 0.37 at January 31, 2025 and has remained below 1.0 since 2000.
- Quarterly dividends increased \$0.01 per share or 2.6% to \$0.40 per share in September 2024 and annual dividends per share have increased 3.1% on a compound annual growth basis over the past 10 years.

FINANCIAL PERFORMANCE

Some of the key performance indicators used by management to assess results are summarized in the following table:

Key Performance Indicators and Selected Annual Information

(\$ in thousands, except per share)	2024	2023	2022
Sales	\$2,576,344	\$ 2,471,678	\$ 2,352,760
Same store sales % increase/ (decrease) ⁽²⁾	4.4 %	2.9 %	(0.8)%
EBITDA ⁽¹⁾	\$ 325,165	\$ 301,173	\$ 278,678
Earnings from operations	\$ 209,546	\$ 195,897	\$ 180,305
Net earnings	\$ 143,253	\$ 134,291	\$ 125,836
Net earnings attributable to shareholders of the Company	\$ 137,296	\$ 129,391	\$ 122,190
Net earnings per share - diluted	\$ 2.83	\$ 2.67	\$ 2.51
Cash flow from operating activities ⁽³⁾	\$ 260,625	\$ 230,427	\$ 182,838
Cash dividends per share	\$ 1.58	\$ 1.54	\$ 1.50
Total assets	\$1,527,505	\$ 1,396,010	\$ 1,336,890
Total long-term liabilities	\$ 457,937	\$ 439,579	\$ 440,384
Return on net assets ⁽¹⁾	17.8 %	17.7 %	17.9 %
Return on average equity ⁽¹⁾	19.3 %	19.9 %	20.5 %

(1) See Non-GAAP Financial Measures section.

(2) All references to same store sales exclude the foreign exchange impact.

(3) See Consolidated Liquidity and Capital Resources section.

Following is an analysis of the significant factors that impacted the financial results and key performance indicators:

Consolidated Sales Sales for the year ended January 31, 2025 ("2024") increased 4.2% to \$2.576 billion compared to \$2.472 billion for the year ended January 31, 2024 ("2023"), and were up 9.5% compared to \$2.353 billion for the year ended January 31, 2023 ("2022"). The increase in sales compared to 2023 was due to same store sales gains, the impact of foreign exchange on the translation of International Operations sales and new store sales. These factors were partially offset by lower wholesale sales. Excluding the foreign exchange impact, sales increased 3.5% from 2023 and were up 7.8% compared to 2022. The increase in sales compared to 2022 is largely due to same store sales gains, the impact of foreign exchange, sales from new stores and higher inflation.

On a same store basis, sales were up 4.4% compared to a same store sales increase of 2.9% in 2023 and a 0.8% decrease in 2022 as shown in the following table:

Same Store Sales

(% increase/(decrease))	2024	2023	2022
Food	4.5 %	3.4 %	1.7 %
General merchandise (GM)	4.1 %	(0.1)%	(13.3)%
Total food & GM sales	4.4 %	2.9 %	(0.8)%

The impact of higher merchandise and freight cost inflation in 2023 and 2022 resulted in changes in product sales blend as consumers allocated more of their spending to food and reduced purchases of general merchandise.

Consolidated food sales increased 4.7% from 2023 and were up 3.8% excluding the foreign exchange impact. Same store food sales increased 4.5% on top of a 3.4% increase last year. On a quarterly basis, same store food sales increased 3.8% in the first quarter followed by increases of 4.6%, 3.8% and 5.5% in the second, third and fourth quarter respectively. Canadian food sales increased 4.7% and International food sales increased 2.7% excluding the foreign exchange impact.

Consolidated general merchandise sales increased 4.0% compared to 2023 and were up 3.5% excluding the foreign exchange impact. Same store general merchandise sales increased 4.1% for the year compared to a 0.1% decrease last year. On a quarterly basis, same store general merchandise sales increased 3.9% in the first quarter followed by increases of 1.9%, 5.3% and 5.1% in the second, third and fourth quarter respectively. Canadian general merchandise sales increased 4.1% and International general merchandise sales increased 1.7% excluding the foreign exchange impact.

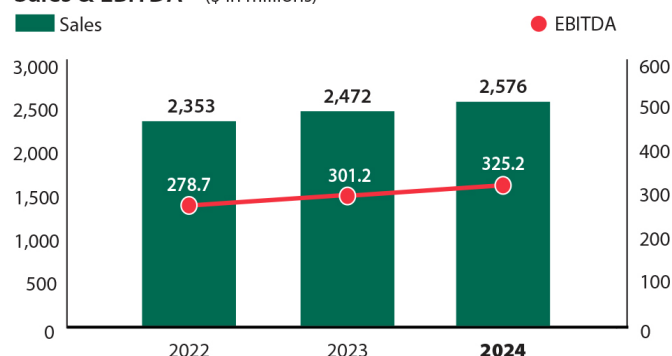
Other sales, which include airline revenue, financial services, fuel and pharmacy, increased 1.2% compared to 2023 mainly due to higher pharmacy sales. An increase in retail fuel sales and financial services revenue were also a factor. Other sales increased 13.6% compared to 2022 mainly due to higher airline revenue in North Star Air ("NSA") and sales gains in pharmacy and fuel.

Sales Blend The table below shows the consolidated sales blend over the past three years:

	2024	2023	2022
Food	77.2 %	76.9 %	77.3 %
General merchandise and other	22.8 %	23.1 %	22.7 %

Canadian Operations accounted for 57.3% of total sales (57.4% in 2023 and 56.2% in 2022) with International Operations accounting for the remaining 42.7% (42.6% in 2023 and 43.8% in 2022).

Sales & EBITDA⁽¹⁾ (\$ in millions)



(1) See Non-GAAP Financial Measures section.

Gross Profit Gross profit increased 7.3% to \$868.3 million compared to \$809.4 million last year due to higher sales and a 95 basis point increase in the gross profit rate. The higher gross profit rate compared to last year was largely due to changes in sales blend, including a lower blend of wholesale sales. Lower markdowns, including more effective data-driven promotional activity as part of our Next 100 work, compared to last year was also a factor.

Selling, Operating and Administrative Expenses Selling, operating and administrative expenses ("Expenses") of \$658.8 million increased \$45.3 million or 7.4% compared to last year and were up 75 basis points as a percentage of sales. The increase in Expenses is largely due to higher staff costs related to inflationary and minimum wage increases and an investment in additional resources required to execute the Next 100 operational excellence work, an increase in depreciation and the impact of foreign exchange on the translation of International Operations Expenses. The impact of new stores, higher vessel repairs incurred through our investment in Transport Nanuk Inc., an increase in share-based compensation costs and one-time costs related to our Next 100 work were also factors. These factors were partially offset by the \$3.7 million asset write-off from the loss of our store in Fox Lake, Alberta that was destroyed by wild fire last year. The investment in additional resources and Next 100 one-time costs are required to unlock the future growth and incremental EBIT expected from the Next 100 initiatives. Further information on the Next 100 is provided in the Strategies and Outlook sections.

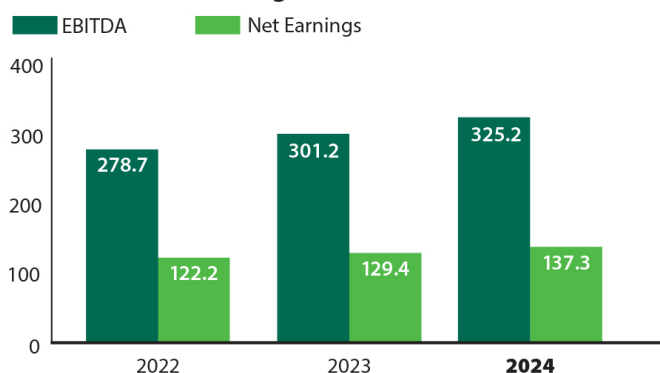
Earnings from Operations (EBIT) and EBITDA⁽¹⁾ Earnings from operations or earnings before interest and income taxes ("EBIT") increased \$13.6 million or 7.0% to \$209.5 million compared to \$195.9 million last year, and increased \$29.2 million or 16.2% compared to \$180.3 million in 2022. Earnings before interest, income taxes, depreciation and amortization ("EBITDA⁽¹⁾") increased 8.0% to \$325.2 million compared to \$301.2 million last year, and was up \$46.5 million or 16.7% compared to 2022. The increase in EBIT and EBITDA compared to 2023 and 2022 is due to the sales, gross profit and Expense factors previously noted. Adjusted EBITDA⁽¹⁾, which excludes the impact of share-based compensation, one-time Next 100 costs and the Fox Lake store fire loss last year, increased \$22.4 million or 7.0% to \$340.4 million compared to \$318.0 million last year and was up \$48.6 million or 16.7% compared to 2022. The impact of the Next 100 one-time costs was more than offset by more effective data-driven promotional activity, including a reduction in print media and other cost savings initiatives.

Additional information on the financial performance of Canadian Operations and International Operations is provided on pages 11 and 13 respectively.

Interest Expense Interest expense decreased 3.9% to \$18.3 million compared to \$19.1 million last year. This decrease is due to lower average debt levels and interest rates. Average debt levels decreased 1.3% compared to last year mainly due to a decrease in amounts drawn on revolving loan facilities. The average cost of debt was 4.3% compared to 4.7% last year. Further information on interest expense is provided in Note 19 to the consolidated financial statements.

Income Tax Expense Income taxes increased to \$48.0 million compared to \$42.6 million last year and the effective tax rate for the year was 25.1% compared to 24.1% last year. The increase in income tax expense is due to higher earnings and the impact of a higher effective tax rate. The increase in the effective tax rate is substantially due to the impact of The Global Minimum Tax Act ("GMTA") – Pillar Two legislation included in Bill C-69 that was enacted in Canada on June 20, 2024. This legislation implements the Pillar Two global minimum tax regime developed by the Organisation for Economic Co-operation and Development ("OECD") which applies a minimum effective tax rate of 15% on income earned in each jurisdiction in which the Company operates. The Company operates retail stores in the Cayman Islands, Barbados and British Virgin Islands which are impacted by the GMTA – Pillar Two legislation. Changes in the effective income tax rate may also occur as a result of various factors, including changes in tax law, the impact of discrete items, including the taxation of share-based compensation and insurance gains, changes in tax estimates and the blend of earnings across the various tax rate jurisdictions. Further information on income tax expense, the effective tax rate and deferred tax assets and liabilities is provided in Note 10 to the consolidated financial statements.

EBITDA⁽¹⁾ & Net Earnings⁽²⁾ (\$ in millions)



(1) See Non-GAAP Financial Measures section.

(2) Net earnings attributable to shareholders of the Company.

Net Earnings Consolidated net earnings increased \$9.0 million or 6.7% to \$143.3 million compared to \$134.3 million last year, and are up \$17.4 million or 13.8% compared to 2022. Net earnings attributable to shareholders of the Company were \$137.3 million compared to \$129.4 million last year and diluted earnings per share were \$2.83 per share compared to \$2.67 per share last year due to the factors previously noted. Excluding the impact of the share-based compensation, one-time Next 100 costs and the Fox Lake store fire loss last year, adjusted net earnings⁽¹⁾ increased \$7.8 million or 5.3% to \$154.8 million compared to \$147.0 million last year, and were up \$18.7 million or 13.8% compared to 2022 adjusted net earnings⁽¹⁾ of \$136.0 million. In 2024, the average exchange rate used to translate International Operations sales and expenses was 1.3775 compared to 1.3504 last year and 1.3088 in 2022.

The Canadian dollar's depreciation versus the U.S. dollar compared to 2023 had the following net impact on the 2024 results:

Sales.....increase of \$21.7 million or 2.0%
Earnings from operations.....increase of \$1.2 million
Net earnings.....increase of \$1.0 million
Diluted earnings per share.....increase of \$0.02 per share

Total Assets Consolidated total assets for the past three years is summarized in the following table:

(\$ in thousands)	2024	2023	2022
Total assets	\$ 1,527,505	\$ 1,396,010	\$ 1,336,890

Consolidated assets increased \$131.5 million or 9.4% compared to 2023 and were up \$190.6 million or 14.3% compared to 2022. The increase in consolidated assets compared to last year and 2022 is mainly due to an increase in current assets, largely driven by higher inventories and cash, and an increase in property and equipment. Further information on the change in current assets is provided in the working capital section below. The increase in property and equipment is largely due to new stores, store renovations and investments in fixtures and equipment. An increase in property and equipment in NSA, including the replacement of a PC-12 aircraft and the start of construction of a hangar in Thunder Bay, Ontario, was also a factor. Further information on property and equipment is provided in Note 7 to the consolidated financial statements. The impact of foreign exchange was also a factor as the year-end exchange rate used to translate International Operations assets increased to 1.4485 compared to 1.3412 last year and 1.3382 in 2022.

Consolidated working capital for the past three years is summarized in the following table:

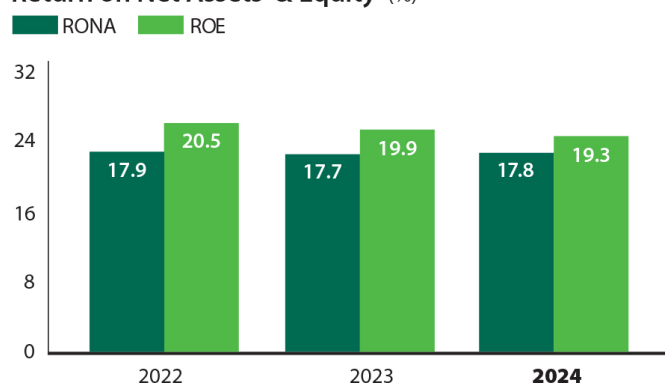
(\$ in thousands)	2024	2023	2022
Current assets	\$ 550,268	\$ 502,905	\$ 474,844
Current liabilities	\$ (274,854)	\$ (250,658)	\$ (248,606)
Working capital	\$ 275,414	\$ 252,247	\$ 226,238

Working capital increased \$23.2 million or 9.2% to \$275.4 million compared to \$252.2 million in 2023 and increased \$49.2 million or 21.7% compared to \$226.2 million in 2022. Current assets increased \$47.4 million or 9.4% compared to last year and were up \$75.4 million or 15.9% compared to 2022. The increase in current assets compared to 2023 and 2022 is primarily due to an increase in inventories, cash and prepaid expenses. Further information on current assets is provided in the net assets employed section under Canadian Operations and International Operations. Further information on the increase in cash is provided in the consolidated statements of cash flows and the Consolidated Liquidity and Capital Resources section.

Current liabilities increased \$24.2 million or 9.7% to \$274.9 million compared to \$250.7 million last year and were up \$26.2 million or 10.6% compared to \$248.6 million in 2022. The increase compared to 2023 and 2022 is substantially due to an increase in accounts payable and accrued liabilities mainly due to the timing of payments of trade accounts payable. Further information on working capital for the Canadian Operations and International Operations is on page 12 and page 14 respectively.

The following graph shows the RONA and ROE for the past three years:

Return on Net Assets⁽¹⁾ & Equity⁽¹⁾ (%)



(1) See Non-GAAP Financial Measures section.

Return on net assets employed ("RONA") increased to 17.8% compared to 17.7% in 2023 and decreased compared to 17.9% in 2022. The increase compared to last year is due to a 7.0% increase in EBIT and a 6.6% increase in average net assets employed. Additional information on net assets employed for the Canadian Operations and International Operations is on page 12 and page 14 respectively.

Return on average equity ("ROE") decreased to 19.3% compared to 19.9% in 2023 due to the impact of higher average equity mainly related to an increase in retained earnings and accumulated other comprehensive income compared to last year partially offset by a 6.7% increase in net earnings. Further information on shareholders' equity is provided in the consolidated statements of changes in shareholders' equity in the consolidated financial statements.

Total Long-Term Liabilities Consolidated total long-term liabilities for the past three years is summarized in the following table:

(\$ in thousands)	2024	2023	2022
Total long-term liabilities	\$ 457,937	\$ 439,579	\$ 440,384

Consolidated long-term liabilities increased \$18.4 million or 4.2% to \$457.9 million compared to 2023 and were up \$17.6 million or 4.0% from 2022.

The increase in long-term liabilities compared to 2023 is primarily due to higher long-term debt resulting from an increase in amounts drawn on revolving loan facilities and the impact of foreign exchange on the translation of U.S. denominated debt. An increase in defined benefit plan obligations was also a factor. The increase in long term liabilities compared to 2022 is due to the impact of foreign exchange and an increase in lease liabilities and defined benefit plan obligations. Additional information on long-term debt, lease liabilities and defined benefit plan obligations is provided in Note 12, Note 8 and Note 13 respectively to the consolidated financial statements.

Canadian Operations

FINANCIAL PERFORMANCE

Canadian Operations results for the year are summarized by the key performance indicators used by management as follows:

Key Performance Indicators

(\$ in thousands)	2024	2023	2022
Sales	\$ 1,475,039	\$ 1,418,961	\$ 1,323,185
Same store sales % increase/(decrease)	5.8 %	5.7 %	(2.4)%
EBITDA ⁽¹⁾	\$ 223,546	\$ 204,089	\$ 185,458
Earnings from operations	\$ 146,875	\$ 133,909	\$ 119,090
Return on net assets ⁽¹⁾	21.0 %	19.8 %	19.1 %

(1) See Non-GAAP Financial Measures section.

Sales Canadian Operations sales increased \$56.1 million or 4.0% to \$1.475 billion compared to \$1.419 billion in 2023 and were up \$151.9 million or 11.5% compared to 2022. The increase in sales compared to 2023 and 2022 was due to same store sales gains and the impact of new stores. Higher pharmacy sales, retail fuel sales and financial services revenue were also factors. These factors were partially offset by lower wholesale food sales and lower airline revenue compared to very strong airline revenue gains last year.

Food sales accounted for 67.0% of total Canadian Operations sales compared to 66.6% last year. The balance was made up of general merchandise and other sales at 33.0% (33.4% in 2023). Other sales consist primarily of airline revenue, financial services revenue, fuel and pharmacy.

Food sales increased by 4.7% from 2023 and were up 10.2% compared to 2022. Same store food sales increased 6.1% on top of a 5.9% increase in 2023 and a 0.4% increase in 2022. On a quarterly basis, same store food sales increased 4.4% in the first quarter followed by increases of 7.6% and 4.8% in the second quarter and third quarter respectively, and a 7.6% increase in the fourth quarter.

General merchandise sales increased 4.1% from 2023 and were up 13.9% compared to 2022. Same store sales in 2024 increased 4.3%, compared to a 5.3% increase in 2023 and a 13.3% decrease in 2022. On a quarterly basis, same store general merchandise sales increased 6.4% in the first quarter compared with increases of 2.7%, 5.3% and 3.4% in the last three quarters.

Other sales increased 1.4% from 2023 and were up 14.4% compared to 2022. The increase in sales compared to 2023 was mainly due to higher pharmacy and retail fuel sales and an increase in financial services revenue. These factors were partially offset by lower airline revenue this year compared to very strong airline revenue gains last year related to higher third-party cargo volumes and higher passenger-related revenues. The increase in other sales compared to 2022 is primarily due to higher airline revenue, pharmacy sales and retail fuel sales.

Sales Blend The table below shows the sales blend for the Canadian Operations over the past three years:

	2024	2023	2022
Food	67.0 %	66.6 %	67.8 %
General merchandise and other	33.0 %	33.4 %	32.2 %

Same Store Sales Canadian Operations same store sales for the past three years are shown in the following table. Sales in 2024 were positively impacted by increased consumer demand in certain communities arising from payments to individuals from First Nations Drinking Water Claim Settlements and from First Nations Child and Family Services programs, including Jordan's Principle and Inuit Child First programs, that help provide greater access to nutritious food. Sales in 2023 were positively impacted by government inflation relief payments to individuals to help mitigate higher cost of living. The decrease in general merchandise same store sales in 2022 was mainly due to higher merchandise and freight cost inflation that contributed to changes in sales blend as consumers allocated more of their spending to food and reduced purchases of general merchandise.

Same Store Sales

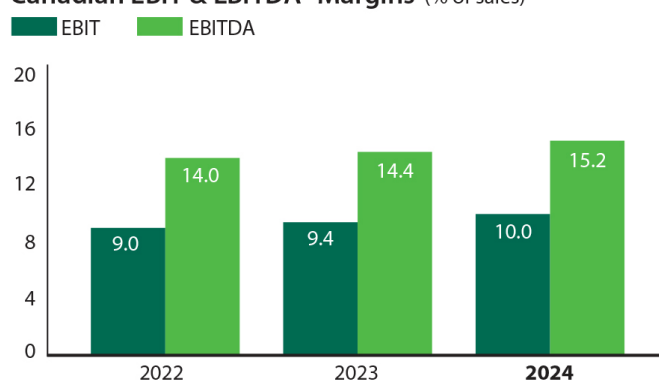
(% increase/(decrease))	2024	2023	2022
Food	6.1 %	5.9 %	0.4 %
General merchandise (GM)	4.3 %	5.3 %	(13.3)%
Total food & GM sales	5.8 %	5.7 %	(2.4)%

Gross Profit Gross profit dollars increased 7.8% compared to last year driven by sales gains and an increase in the gross profit rate. The higher gross profit rate was largely due to changes in sales blend, including a lower blend of wholesale food sales. Lower markdowns, including more effective data-driven promotional activity as part of our Next 100 work compared to last year, was also a factor.

Selling, Operating and Administrative Expenses Selling, operating and administrative expenses ("Expenses") increased 7.1% from 2023 and were up 80 basis points as a percentage of sales. The increase in Expenses is primarily due to higher staff costs related to inflationary and minimum wage increases and an investment in additional resources required to execute the Next 100 operational excellence work. An increase in depreciation, the impact of higher vessel repair costs incurred through our investment in Transport Nanuk Inc., additional Expenses from new stores and one-time costs related to our Next 100 work were also factors. These factors were partially offset by the impact of the \$3.7 million asset write-off resulting from the Fox Lake store fire loss last year.

Earnings from Operations (EBIT) and EBITDA⁽¹⁾ Earnings from operations increased \$13.0 million or 9.7% to \$146.9 million compared to \$133.9 million in 2023 and were up \$27.8 million or 23.3% compared to \$119.1 million in 2022. Earnings from operations as a percentage of sales was 10.0% compared to 9.4% last year and 9.0% in 2022. EBITDA⁽¹⁾ increased \$19.5 million or 9.5% to \$223.5 million compared to \$204.1 million last year and was up \$38.1 million or 20.5% compared to 2022. EBITDA as a percentage of sales was 15.2% compared to 14.4% in 2023 and 14.0% in 2022. The increase in EBIT and EBITDA compared to 2023 and 2022 was due to the sales, gross profit and Expense factors previously noted. Adjusted EBITDA⁽¹⁾, which excludes the impact of share-based compensation, Next 100 one-time costs and the Fox Lake store fire loss last year, increased \$16.3 million or 7.4% compared to last year and was up \$38.6 million or 19.6% compared to 2022. The Next 100 one-time costs were more than offset by more effective data-driven promotional activity, including a reduction in print media and other cost savings initiatives.

Canadian EBIT & EBITDA⁽¹⁾ Margins (% of sales)



(1) See Non-GAAP Financial Measures section.

Net Assets Employed Net assets employed increased 5.5% to \$709.9 million compared to \$672.8 million last year and were up 9.3% compared to \$649.2 million in 2022 as summarized in the following table:

(\$ in millions at the end of the fiscal year)	2024	2023	2022
Property and equipment	\$ 457.7	\$ 417.5	\$ 403.3
Right-of-use assets	60.6	62.0	50.8
Inventories	186.1	178.3	169.3
Accounts receivable	99.0	103.9	94.9
Other assets	111.9	105.0	125.9
Liabilities	(205.4)	(193.9)	(195.0)
Net assets employed	\$ 709.9	\$ 672.8	\$ 649.2

The increase in property and equipment compared to last year and 2022 was mainly due to investments in stores, including store renovations, fixtures and equipment replacements, investments in staff housing and two new stores. An increase in property and equipment in NSA mainly due to the replacement of a PC-12 aircraft, the purchase of aircraft engines and the construction of a hangar in Thunder Bay, Ontario that is expected to be completed in the second quarter of 2025 were also factors.

Inventory increased \$7.8 million or 4.4% compared to 2023 and was up \$16.8 million or 9.9% compared to 2022 mainly due to the impact of higher cost inflation, new stores and an increase in sealift inventory to leverage lower freight costs. Average inventory levels in 2024 decreased \$0.2 million or 0.1% compared to 2023 but were up \$25.4 million or 15.9% compared to 2022. Inventory turnover increased to 5.2 times compared to 4.9 times last year but was down compared to 5.3 times in 2022.

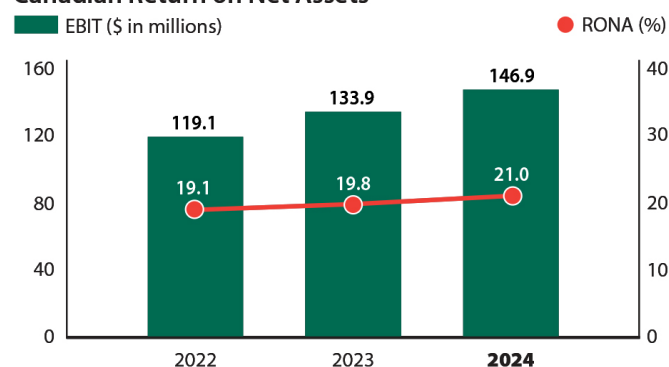
Accounts receivable decreased \$4.9 million or 4.8% compared to last year but were up \$4.1 million or 4.2% compared to 2022. The decrease compared to last year is primarily due to a decrease in the current portion of the promissory note receivable. Further information on accounts receivable and the promissory note receivable is provided in Note 5 and Note 25 respectively to the consolidated financial statements. Average accounts receivable decreased \$2.8 million or 2.8% compared to 2023 but were up \$10.2 million or 11.9% compared to 2022.

Other assets increased \$6.9 million or 6.6% compared to last year but were down \$14.0 million or 11.1% compared to 2022. The increase compared to last year is mainly due to an increase in defined benefit plan assets and higher prepaid expenses and cash. These factors were partially offset by a decrease in the promissory note receivable which is down \$4.6 million compared to last year and down \$26.3 million compared to 2022 as a result of payments and the \$12.6 million current portion recorded in accounts receivable. A decrease in deferred tax assets compared to 2022 was also a factor. Further information on defined benefit plan assets and obligations is provided in Note 11 and Note 13 to the consolidated financial statements and further information on deferred tax assets and liabilities is provided in Note 10 to the consolidated financial statements.

Liabilities increased \$11.5 million or 5.9% from 2023 and were up \$10.4 million or 5.3% compared to 2022. The increase compared to 2023 and 2022 is mainly due to an increase in accounts payable and accrued liabilities related to the timing of payments and an increase in the defined benefit plan obligation.

Return on Net Assets (RONA⁽¹⁾) The return on net assets employed for Canadian Operations increased to 21.0% from 19.8% in 2023 and was up compared to 19.1% in 2022. The increase compared to last year is due to a 9.7% increase in EBIT and a \$24.0 million or 3.6% increase in average net assets due to the factors previously noted.

Canadian Return on Net Assets⁽¹⁾



(1) See Non-GAAP Financial Measures section.

International Operations

(Stated in U.S. dollars)

FINANCIAL PERFORMANCE

International Operations results for the year are summarized by the key performance indicators used by management as follows:

Key Performance Indicators

(\$ in thousands)	2024	2023	2022
Sales	\$ 799,496	\$ 779,559	\$ 786,656
Same store sales % increase/ (decrease)	2.4 %	(1.1)%	1.3 %
EBITDA ⁽¹⁾	\$ 73,770	\$ 71,893	\$ 71,225
Earnings from operations	\$ 45,496	\$ 45,903	\$ 46,772
Return on net assets ⁽¹⁾	13.2 %	14.5 %	16.0 %

(1) See Non-GAAP Financial Measures section.

Sales International sales increased 2.6% to \$799.5 million compared to \$779.6 million in 2023, and were up \$12.8 million or 1.6% compared to 2022. The increase in sales compared to 2023 was due to same store sales gains and the impact of new stores in Alaska. These factors were partially offset by lower wholesale sales. Sales were positively impacted by improved tourism in certain Caribbean markets and an increase in the Alaska Permanent Fund Dividend ("PFD") to \$1,702 this year compared to \$1,312 last year. These factors were partially offset by weaker economic conditions related to commercial fishing in Alaska. The increase in sales compared to 2022 is due to same store sales gains and new store sales partially offset by the closure of a Cost-U-Less ("CUL") store in Curacao, Netherlands in the first quarter of 2023 and a PFD of \$3,284 in 2022. Same store sales increased 2.4% compared to a 1.1% decrease in 2023 and a 1.3% increase in 2022. Food sales accounted for 90.9% (90.7% in 2023) of total sales with the balance comprised of general merchandise and other sales at 9.1% (9.3% in 2023). Other sales consist primarily of retail fuel sales and financial services revenue.

Food sales increased 2.7% from 2023 and were up 3.2% compared to 2022 due to new stores and the impact of higher inflation. Same store food sales were up 2.3% compared to a 0.3% increase in 2023 and a 3.3% increase in 2022. On a quarterly basis, same store food sales increased 3.1% and 1.0% in the first and second quarter followed by increases of 2.4% and 2.7% in the third and fourth quarter respectively.

General merchandise sales increased 1.7% from 2023 but were down 11.6% from 2022. On a same store basis, general merchandise sales were up 3.5% compared to a 13.3% decrease in 2023 and a 13.3% decrease in 2022. On a quarterly basis, same store general merchandise sales decreased 4.3% and 0.2% in the first and second quarter followed by increases of 5.2% and 10.8% in the third and fourth quarter respectively.

Other sales, which consist primarily of retail fuel sales and financial services revenue, were down 6.9% from 2023 and were down 13.5% from 2022 largely due to lower retail fuel sales.

Sales Blend The table below shows the sales blend for the International Operations over the past three years:

	2024	2023	2022
Food	90.9 %	90.7 %	89.5 %
General merchandise and other	9.1 %	9.3 %	10.5 %

Same Store Sales International Operations same store sales for the past three years are shown in the following table. Same store sales in 2024 were impacted by the factors previously noted including improved tourism in certain Caribbean markets and an increase in PFD payments compared to last year. In 2023 and 2022, the impact of higher merchandise and freight cost inflation resulted in changes in product sales blend as consumers allocated more of their spending to food and reduced purchases of general merchandise.

Same Store Sales

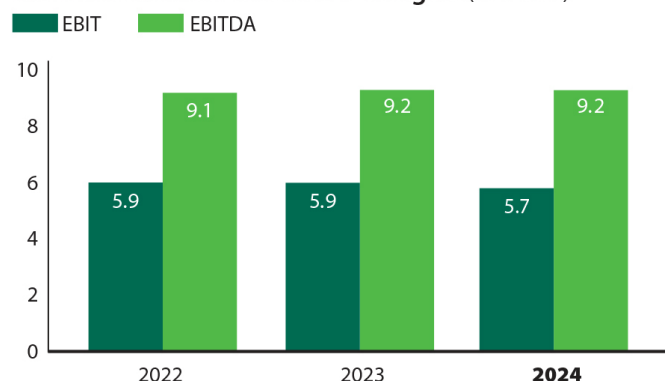
(% increase/(decrease))	2024	2023	2022
Food	2.3 %	0.3 %	3.3 %
General merchandise (GM)	3.5 %	(13.3)%	(13.3)%
Total food & GM sales	2.4 %	(1.1)%	1.3 %

Gross Profit Gross profit dollars increased 4.3% due to the impact of higher sales and an increase in the gross profit rate largely related to changes in sales blend, including the impact of lower wholesale sales. More effective data-driven promotional activity as part of our Next 100 work was also a factor.

Selling, Operating and Administrative Expenses Selling, operating and administrative expenses ("Expenses") increased 5.7% compared to last year and were up 69 basis points as a percentage of sales. The increase in Expenses is primarily due to higher staff costs, including an investment in resources to support the Next 100 operational excellence work, an increase in depreciation and the impact of Expenses from new stores. A \$0.8 million increase in share-based compensation costs compared to last year largely related to changes in the Company's share price was also a factor.

Earnings from Operations (EBIT) and EBITDA⁽¹⁾ Earnings from operations decreased \$0.4 million or 0.9% to \$45.5 million compared to \$45.9 million in 2023 and were down \$1.3 million or 2.7% compared to \$46.8 million in 2022 due to the sales, gross profit and Expense factors previously noted. Earnings from operations as a percentage of sales was 5.7% compared to 5.9% last year. EBITDA⁽¹⁾ increased \$1.9 million or 2.6% to \$73.8 million and was 9.2% as a percentage of sales compared to 9.2% in 2023. Adjusted EBITDA⁽¹⁾, which excludes the impact of share-based compensation and Next 100 one-time costs, increased \$3.0 million or 4.0% to \$76.5 million compared to \$73.5 million last year.

International EBIT & EBITDA⁽¹⁾ Margins (% of sales)



(1) See Non-GAAP Financial Measures section.

Net Assets Employed International Operations net assets employed of \$350.2 million increased \$23.3 million or 7.1% compared to last year and were up \$50.3 million or 16.8% compared to 2022 as summarized in the following table:

(\$ in millions at the end of the fiscal year)	2024	2023	2022
Property and equipment	\$ 181.0	\$ 169.4	\$ 151.7
Right-of-use assets	39.9	39.4	39.6
Inventories	107.9	100.7	93.1
Accounts receivable	13.8	13.2	12.8
Other assets	80.9	73.2	73.0
Liabilities	(73.3)	(69.0)	(70.3)
Net assets employed	\$ 350.2	\$ 326.9	\$ 299.9

Property and equipment increased \$11.6 million or 6.8% compared to last year primarily due to investments in new stores, store renovations and fixtures and equipment replacements. In 2024, investments in new stores included a store in Anaktuvuk Pass, Alaska which is a new market and a new AC store in Kotzebue, Alaska that replaces a smaller store in the same community.

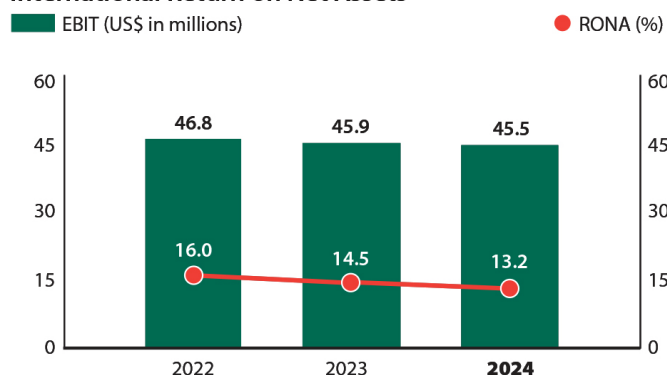
Inventories increased \$7.2 million or 7.1% compared to last year and were up \$14.8 million or 15.9% from 2022 largely due to cost inflation and the impact of new stores, including the opening of a motorsports dealership in Bethel, Alaska. Average inventory levels in 2024 increased \$7.5 million or 7.6% compared to 2023 and were up \$7.3 million or 7.4% compared to 2022. Inventory turnover decreased to 5.4 times compared to 5.7 times in 2023, and was down compared to 5.8 times in 2022.

Other assets increased \$7.7 million or 10.5% compared to last year and were up \$7.9 million or 10.8% compared to 2022 substantially due to an increase in cash and deferred tax assets.

Liabilities increased \$4.3 million or 6.2% compared to 2023 and were up \$3.0 million or 4.3% compared to 2022 primarily due to higher trade accounts payable related to the timing of payments.

Return on Net Assets (RONA⁽¹⁾) The return on net assets employed for International Operations decreased to 13.2% compared to 14.5% in 2023 due to a 0.9% decrease in EBIT and a \$28.8 million or 9.1% increase in average net assets.

International Return on Net Assets⁽¹⁾



(1) See Non-GAAP Financial Measures section.

Consolidated Liquidity and Capital Resources

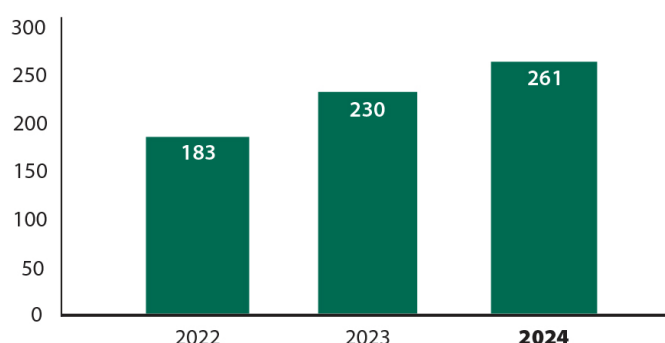
The following table summarizes the major components of cash flow:

(\$ in thousands)	2024	2023	2022
Cash provided by (used in):			
Operating activities before change in non-cash working capital and other	\$ 274,448	\$ 256,402	\$ 234,116
Change in non-cash working capital	(14,276)	(23,233)	(50,905)
Change in other non-cash items	453	(2,742)	(373)
Operating activities	260,625	230,427	182,838
Investing activities	(131,004)	(107,701)	(106,802)
Financing activities	(119,047)	(128,270)	(68,298)
Effect of foreign exchange	3,452	94	1,645
Net change in cash	\$ 14,026	\$ (5,450)	\$ 9,383

Cash from Operating Activities Cash flow from operating activities increased \$30.2 million or 13.1% to \$260.6 million compared to \$230.4 million in 2023 largely due to higher earnings and the change in non-cash working capital mainly related to the change in accounts payable and accrued liabilities, inventories and accounts receivable compared to the prior year. Further information on working capital is provided in Note 21 to the consolidated financial statements and in the Canadian and International net assets employed sections on pages 12 and 14 respectively.

Cash flow from operating activities and unutilized credit available on existing loan facilities are expected to be sufficient to fund operating requirements, pension plan contributions, sustaining and planned growth-related capital expenditures as well as anticipated dividends during 2025.

Cash Flow from Operating Activities (\$ in millions)



Cash Used in Investing Activities Net cash used in investing activities was \$131.0 million compared to \$107.7 million in 2023 and \$106.8 million in 2022. The increase compared to 2023 and 2022 is largely due to investments in new stores, store renovations, equipment replacements and investments in aircraft, a hangar in Thunder Bay, Ontario, staff housing and information technology. Further information on purchases of property and equipment and intangible asset additions is provided in Note 7 and Note 9 to the consolidated financial statements.

Net investing in Canadian Operations was \$87.5 million, net of \$15.0 million in proceeds from the promissory note receivable compared to \$59.4 million, net of \$15.0 million in proceeds from the promissory note receivable in 2023 and \$73.8 million, net of \$9.8 million in proceeds from the promissory note receivable in 2022. A summary of the Canadian Operations investing activities is included in net assets employed on page 12.

Investing in International Operations was \$43.5 million compared to \$48.3 million in 2023 and \$33.0 million in 2022. The decrease compared to 2023 is substantially due to new stores, store renovations and investments in fixtures and equipment. A summary of the International Operations investing activities is included in net assets employed on page 14.

The following table summarizes the number of stores and selling square footage under North West's various retail banners at the end of the fiscal year:

	Number of Stores		Selling square footage	
	2024	2023	2024	2023
Northern	121	121	701,484	701,484
NorthMart	5	5	128,185	128,185
Quickstop	34	34	46,846	47,604
Giant Tiger	5	5	90,470	90,470
Alaska Commercial	34	33	277,519	274,783
Cost-U-Less	12	12	318,846	318,846
Riteway Food Market	9	9	61,899	61,899
Other Formats	10	8	68,037	62,902
Total at year-end	230	227	1,693,286	1,686,173

In Canadian Operations, a Quickstop convenience store opened in Grassy Narrows, Ontario and a Valu Lots store opened in Fisher River, Manitoba. Total selling square footage in Canada increased to 1,022,735 compared to 1,018,357 in 2023 due to the new stores.

In International Operations, an AC store opened in Anaktuvuk Pass, Alaska and a Quickstop convenience store was converted to a Motorsports dealership in Bethel, Alaska. Total selling square footage increased to 670,551 compared to 667,816 last year.

Cash Used in Financing Activities Net cash used in financing activities decreased to \$119.0 million compared to \$128.3 million in 2023 largely due to changes in long-term debt related to amounts drawn on revolving loan facilities and share purchases under the normal course issuer bid ("NCIB"), partially offset by an increase in lease payments. Further information on dividends, the NCIB, interest and long-term debt is provided in the following sections.

Shareholder Dividends The Company paid dividends of \$75.5 million or \$1.58 per share compared to \$73.5 million or \$1.54 per share in 2023. The following table shows the quarterly cash dividends per share paid for the past three years:

	2024	2023	2022
First Quarter	\$ 0.39	\$ 0.38	\$ 0.37
Second Quarter	0.39	0.38	0.37
Third Quarter	0.40	0.39	0.38
Fourth Quarter	0.40	0.39	0.38
Total	\$ 1.58	\$ 1.54	\$ 1.50

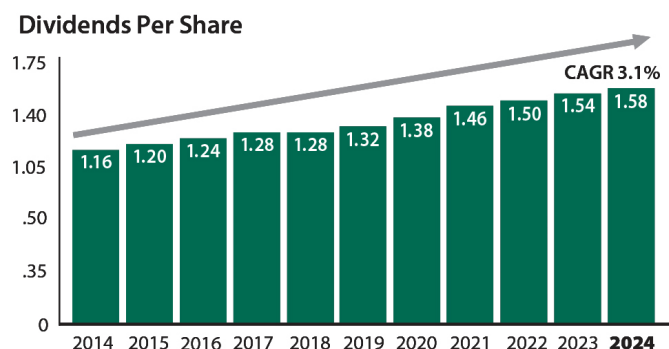
The payment of dividends on the Company's common shares is subject to the approval of the Board of Directors and is based on, among other factors, the financial performance of the Company, its current and anticipated future business needs and the satisfaction of solvency tests imposed by the Canada Business Corporations Act ("CBCA") for the declaration of dividends. The dividends were designated as eligible dividends in accordance with the provisions of the Canadian Income Tax Act.

The following table shows dividends paid in comparison to cash flow from operating activities for the past three years:

	2024	2023	2022
Dividends	\$ 75,525	\$ 73,533	\$ 71,805
Cash flow from operating activities	\$ 260,625	\$ 230,427	\$ 182,838
Dividends as a % of cash flow from operating activities	29.0 %	31.9 %	39.3 %

Dividends as a percentage of cash flow from operating activities decreased to 29.0% compared to 31.9% in 2023, and was down compared to 39.3% in 2022, substantially due to the changes in cash flow from operating activities as previously noted. Dividends as a percentage of cash flow from operating activities has averaged 30.3% over the past five years.

The Company has a well established track record of increasing dividends. Over the past ten years, the dividend has increased at a compound annual growth rate ("CAGR") of 3.1% as shown in the following graph:



On April 9, 2025, the Board of Directors approved a quarterly dividend of \$0.40 per share to shareholders of record on April 16, 2025 and to be paid on April 24, 2025.

Normal Course Issuer Bid On November 19, 2024, the Company renewed its Normal Course Issuer Bid ("NCIB"). Under the NCIB, the Company may acquire up to a maximum of 4,765,289 of its shares, or approximately 10% of its float for cancellation over the following 12 months. During the year ended January 31, 2025, the Company did not purchase any common shares. During the year ended January 31, 2024, the Company purchased 153,998 common shares having a book value of \$0.6 million for cash consideration of \$5.0 million. The excess of the purchase price over the book value of the shares of \$4.4 million was charged to retained earnings. All shares purchased were cancelled.

In connection with the NCIB, the Company has established an automatic securities purchase plan with its designated broker to facilitate the purchase of shares under the NCIB at times when the Company would ordinarily not be permitted to purchase its shares due to regulatory restrictions or self-imposed blackout periods. Under the plan, before entering a self-imposed blackout period, the Company may, but is not required to, ask the designated broker to make purchases under the NCIB within specific parameters.

Sources of Liquidity At January 31, 2025, the Company has US\$70.0 million in senior notes it issued in two tranches; US\$35.0 million due June 16, 2027 with a fixed interest rate of 2.88% and US\$35.0 million due June 16, 2032 with a fixed interest rate of 3.09%. Interest is payable semi-annually on both tranches. The Company also has outstanding \$100.0 million senior notes that mature September 26, 2029 and have a fixed interest rate of 3.74%. All of the senior notes are secured by certain assets of the Company and rank *pari passu* with the Company's other senior debt comprised of the \$400.0 million loan facilities and the US\$52.0 million loan facilities (collectively "Senior Debt"). The US\$70.0 million senior notes have been designated as a hedge against the U.S. dollar investment in the International Operations. For more information on the senior notes and financial instruments, see Note 12 and Note 15 to the consolidated financial statements.

Canadian Operations have \$400.0 million in committed, revolving loan facilities that mature on March 1, 2027. These loan facilities bear a floating rate of interest based on Bankers Acceptances rates plus a stamping fee or the Canadian prime interest rate. These facilities are secured by certain assets of the Company and rank *pari passu* with the Company's other Senior Debt. At January 31, 2025, the Company had \$94.5 million outstanding on these facilities (January 31, 2024 - \$87.6 million).

Canadian Operations also have US\$52.0 million committed, revolving loan facilities that mature on March 1, 2027. These loan facilities, which bear interest at SOFR plus a spread, are secured by certain assets of the Company and rank *pari passu* with the Company's other Senior Debt. At January 31, 2025, the Company had US\$NIL outstanding on these facilities (January 31, 2024 - US\$NIL).

International Operations have a US\$50.0 million revolving loan facility that matures January 25, 2028. This facility bears a floating rate of interest based on SOFR plus a spread and is secured by certain accounts receivable and inventories of the International Operations. At January 31, 2025, the International Operations had US\$NIL outstanding on this facility (January 31, 2024 - US\$NIL).

The loan facilities and senior notes contain covenants and restrictions including the requirement to meet certain financial ratios and financial condition tests. The financial covenants include an interest coverage ratio and a leverage test. At January 31, 2025, the Company is in compliance with the financial covenants under these facilities. Current and forecasted debt levels are regularly monitored for compliance with debt covenants.

Interest Costs and Coverage

	2024	2023	2022
Coverage ratio	11.5	10.3	12.2
Earnings from operations (\$ in millions)	\$ 209.5	\$ 195.9	\$ 180.3
Interest (\$ in millions)	\$ 18.3	\$ 19.1	\$ 14.8

The coverage ratio of earnings from operations ("EBIT") to interest expense increased to 11.5 times compared to 10.3 times in 2023 and decreased from 12.2 times in 2022. The increase in the interest coverage ratio compared to 2023 is due to a \$0.8 million or 4.2% decrease in interest expense and a 7.0% increase in consolidated EBIT as previously noted. Additional information on interest expense is provided in Note 19 to the consolidated financial statements.

Contractual Obligations and Other Commitments

Contractual obligations of the Company at January 31, 2025 are listed in the chart below:

(\$ in thousands)	Total	0-1 Year	2-3 Years	4-5 Years	6 Years+
Long-term debt	\$295,927	\$ —	\$145,229	\$100,000	\$ 50,698
Lease payments	160,850	25,936	38,615	29,678	66,621
Other liabilities ⁽¹⁾	17,226	2,750	14,476	—	—
Total	\$474,003	\$ 28,686	\$198,320	\$129,678	\$117,319

(1) At year-end, the Company had additional long-term liabilities of \$41.3 million which include other liabilities, defined benefit plan obligations and deferred income tax liabilities. These liabilities have not been included as the timing and amount of the future payments are uncertain.

Post-Employment Benefits The Company sponsors defined benefit and defined contribution pension plans covering the majority of Canadian employees. The Company recorded net actuarial gains on defined benefit pension plans of \$3.6 million, net of deferred income taxes in other comprehensive income. This compares to net actuarial gains on defined benefit pension plans of \$5.8 million in 2023 and \$7.9 million in 2022, net of deferred income taxes in other comprehensive income. These gains in other comprehensive income were immediately recognized in retained earnings. Actuarial gains and losses occur primarily due to changes in the discount rate used to calculate pension liabilities and returns on pension plan assets.

In 2025, the Company will be not be required to contribute to the defined benefit pension plans. In addition to cash funding, a portion of the pension plan obligation may be settled by the issuance of a letter of credit in accordance with pension legislation. In 2024, the Company's defined benefit pension plans were in a surplus position and there were no cash contributions required compared to \$0.8 million in 2023 and \$1.2 million in 2022. The actual amount of the contribution may be different from the estimate based on actuarial valuations, plan investment performance, volatility in discount rates, regulatory requirements and other factors. The Company also expects to contribute approximately \$7.8 million to the defined contribution pension plan and U.S. employees savings plan in 2025 compared to \$7.4 million in 2024 and \$6.8 million in 2023. Additional information regarding post-employment benefits is provided in Note 13 to the consolidated financial statements.

Director and Officer Indemnification Agreements The Company has agreements with its current and former directors, trustees and officers to indemnify them against charges, costs, expenses, amounts paid in settlement and damages incurred from any lawsuit or any judicial, administrative or investigative proceeding in which they are sued as a result of their service. Due to the nature of these agreements, the Company cannot make a reasonable estimate of the maximum amount it could be required to pay to counterparties. The Company has also purchased directors', trustees' and officers' liability insurance. No amount has been recorded in the consolidated financial statements regarding these indemnification agreements.

Other Indemnification Agreements The Company provides indemnification agreements to counterparties for events such as intellectual property rights infringement, loss or damage to property, claims that may arise while providing services, violation of laws or regulations, or as a result of litigation that might be suffered by the counterparties. The terms and nature of these agreements are based on the specific contract. The Company cannot make a reasonable estimate of the maximum amount it could be required to pay to counterparties. No amount has been recorded in the consolidated financial statements regarding these agreements.

Additional information on commitments, contingencies and guarantees is provided in Note 23 to the consolidated financial statements.

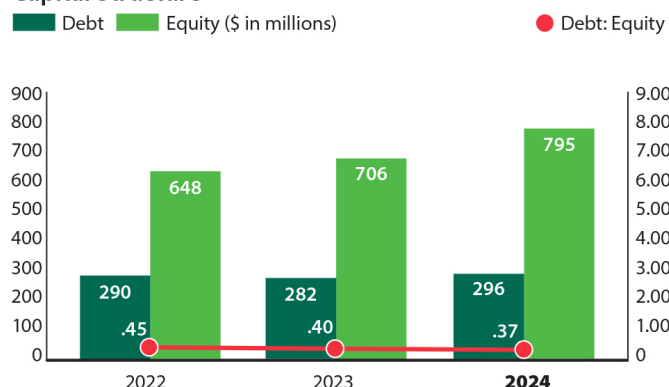
Related Parties The Company has a 50% ownership interest in a Canadian Arctic shipping company, Transport Nanuk Inc. and purchases freight handling and shipping services from Transport Nanuk Inc. and its subsidiaries. The purchases are based on market rates for these types of services in an arm's length transaction. Additional information on the Company's transactions with Transport Nanuk Inc. is included in Note 24 to the consolidated financial statements.

Letters of Credit In the normal course of business, the Company issues standby letters of credit in connection with defined benefit pension plans, purchase orders and performance guarantees. The aggregate potential liability related to letters of credit is approximately \$18.0 million (January 31, 2024 - \$19.0 million).

Capital Structure The Company's capital management objectives are to deploy capital to provide an appropriate total return to shareholders while maintaining a capital structure that provides the flexibility to take advantage of growth opportunities, sustain existing assets, meet obligations and financial covenants and enhance shareholder value. The capital structure of the Company consists of bank advances, long-term debt and shareholders' equity. The Company manages capital to optimize efficiency through an appropriate balance of debt and equity. In order to maintain or adjust its capital structure, the Company may purchase shares for cancellation pursuant to normal course issuer bids, issue additional shares, borrow additional funds, adjust the amount of dividends paid or refinance debt at different terms and conditions.

The Company's capital structure over the past three years is summarized in the following graph:

Capital Structure



On a consolidated basis, the Company had \$295.8 million in debt and \$794.7 million in equity at the end of the year and a debt-to-equity ratio of 0.37:1 compared to 0.40:1 last year. From 2022 to 2024, equity has increased \$146.8 million or 22.7% and debt has increased \$5.7 million or 2.0%. During this same period, the Company has made capital expenditures, including acquisitions and net of promissory note proceeds, of \$347.1 million and has paid dividends of \$220.9 million. This reflects the Company's balanced approach of investing to sustain and grow the business while providing shareholders with an annual cash return.

The debt outstanding at the end of the fiscal year is summarized as follows:

(CAD\$ in thousands at the end of the fiscal year)	2024	2023	2022
CAD\$ senior notes	\$ 100,000	\$ 100,000	\$ 100,000
US\$ senior notes	101,245	93,701	93,483
Canadian loan facilities	94,531	87,607	96,032
Promissory note payable	—	268	535
Total debt	\$ 295,776	\$ 281,576	\$ 290,050

Consolidated debt at the end of the year increased \$14.2 million or 5.0% to \$295.8 million compared to \$281.6 million in 2023, and was up \$5.7 million or 2.0% from \$290.1 million in 2022. The change in debt is largely due to changes in amounts drawn on the revolving loan facilities and the impact of foreign exchange on the translation of U.S. denominated debt compared to 2023 and 2022. The Company has US\$70.0 million in debt at January 31, 2025 (January 31, 2024 - US\$70.2 million, January 31, 2023 - US\$70.4 million) that is exposed to changes in foreign exchange rates when translated into Canadian dollars. The exchange rate used to translate U.S. denominated debt into Canadian dollars at January 31, 2025 ("2024") was 1.4485 compared to 1.3412 at January 31, 2024 ("2023") and 1.3382 at January 31, 2023 ("2022"). The change in the foreign exchange rate resulted in a \$7.5 million increase in debt compared to 2023 and a \$7.8 million increase compared to 2022. Average debt outstanding during the year excluding the foreign exchange impact decreased \$6.0 million or 2.1% from 2023 but was up \$26.7 million or 10.5% compared to 2022.

Lease liabilities at the end of the fiscal year are summarized as follows:

(CAD\$ in thousands at the end of the fiscal year)	2024	2023	2022
Current portion of lease liability	\$ 20,848	\$ 19,408	\$ 18,644
Non-current lease liabilities	105,558	104,483	93,833
Total lease liabilities	\$ 126,406	\$ 123,891	\$ 112,477

Lease liabilities increased \$2.5 million or 2.0% to \$126.4 million compared to \$123.9 million in 2023 and were up \$13.9 million or 12.4% compared to \$112.5 million in 2022. The increase compared to 2023 and 2022 is due to new leases net of lease payments. Further information on lease liabilities is provided in Note 8 to the consolidated financial statements.

Shareholders' Equity The Company has an unlimited number of authorized shares and had issued and outstanding shares at January 31, 2025 of 47,871,258 (January 31, 2024 - 47,711,467). The Company has a Share Option Plan that provides for the granting of options to certain officers and senior management. Each option is exercisable into one common share of the Company at a price specified in the option agreement. At January 31, 2025, there were 1,128,718 options outstanding representing 2.4% of the issued and outstanding shares. In addition to share options, there were 329,143 in Performance Share Units ("PSUs") that may be settled by the issuance of shares based on meeting certain performance criteria and 242,874 in Director Deferred Share Units ("DDSU's") that may be settled by the issuance of shares. Further information on share options, PSUs and DDSUs is provided in Note 14 to the consolidated financial statements.

Effective June 12, 2019, the Company amended the rights of its shares to align them with the Canada Transportation Act ("CTA"), as amended by the provisions of the Transportation Modernization Act (Canada). The purpose of these amendments is to increase the permitted level of foreign ownership allowed in respect of Canadian air service from 25% to 49%, subject to certain restrictions.

The Company's share capital is comprised of Variable Voting Shares and Common Voting Shares. The two classes of shares have equivalent rights as shareholders except for voting rights. Holders of Variable Voting Shares are entitled to one vote per share except where (i) the number of outstanding Variable Voting Shares exceeds 49% of the total number of all issued and outstanding Variable Voting Shares and Common Voting Shares, or (ii) the total number of votes cast by or on behalf of the holders of Variable Voting Shares at any meeting on any matter on which a vote is to be taken exceeds 49% of the total number of votes cast at such meeting.

If either of the above-noted thresholds is surpassed at any time, the vote attached to each Variable Voting Share will decrease automatically without further act or formality. Under the circumstances described in paragraph (i) above, the Variable Voting Shares as a class cannot carry more than 49% of the total voting rights attached to the aggregate number of issued and outstanding Variable Voting Shares and Common Voting Shares of the Company. Under the circumstances described in paragraph (ii) above, the Variable Voting Shares as a class cannot, for the given Shareholders' meeting, carry more than 49% of the total number of votes cast at the meeting.

Variable Voting Shares may only be held, beneficially owned or controlled, directly or indirectly, by persons who are not Canadians (within the meaning of the CTA). An issued and outstanding Variable Voting Share is converted into one Common Voting Share automatically and without any further act of the Company or the holder, if such Variable Voting Share becomes held, beneficially owned and controlled, directly or indirectly, otherwise than by way of security only, by a Canadian, as defined in the CTA. Further information on the Company's Variable Voting Shares and Common Voting Shares is provided in the 2025 Management Information Circular which is available on the Company's website at www.northwest.ca or on SEDAR+ at www.sedarplus.ca.

At January 31, 2025, there were 16,749,614 Variable Voting Shares, representing 35.0% of the total shares issued and

outstanding. Further information on the Company's share capital is provided in Note 16 to the consolidated financial statements.

Book value per share attributable to shareholders, on a diluted basis, at the end of the year increased to \$15.90 per share compared to \$14.14 per share in 2023. Total shareholders' equity increased \$88.9 million or 12.6% compared to 2023 substantially due to an increase in retained earnings and accumulated other comprehensive income. Further information is provided in the consolidated statements of changes in shareholders' equity in the consolidated financial statements.

QUARTERLY FINANCIAL INFORMATION

Historically, the Company's first quarter sales are the lowest and fourth quarter sales are the highest, reflecting consumer buying patterns. Due to the remote location of many of the Company's stores, weather conditions are often more extreme compared to other retailers and can affect sales in any quarter. Net earnings generally follow higher sales, but can be dependent on changes in merchandise sales blend, promotional activity in key sales periods, variability in share-based compensation costs related to changes in the Company's share price and other factors which can affect net earnings.

The following is a summary of selected quarterly financial information:

(\$ thousands)	Q1 ⁽²⁾		Q2		Q3		Q4		Total ⁽²⁾
Sales									
2024	\$	617,519	\$	646,487	\$	637,452	\$	674,886	\$ 2,576,344
2023	\$	593,564	\$	618,095	\$	616,910	\$	643,109	\$ 2,471,678
EBITDA ⁽¹⁾									
2024	\$	67,908	\$	83,413	\$	83,445	\$	90,399	\$ 325,165
2023	\$	58,952	\$	80,108	\$	82,977	\$	79,136	\$ 301,173
Earnings from operations (EBIT)									
2024	\$	39,822	\$	54,881	\$	54,102	\$	60,741	\$ 209,546
2023	\$	33,768	\$	54,686	\$	55,746	\$	51,697	\$ 195,897
Net earnings									
2024	\$	27,155	\$	36,897	\$	36,395	\$	42,806	\$ 143,253
2023	\$	22,197	\$	38,045	\$	38,038	\$	36,011	\$ 134,291
Net earnings attributable to shareholders of the Company									
2024	\$	25,527	\$	35,300	\$	35,375	\$	41,094	\$ 137,296
2023	\$	20,894	\$	36,777	\$	37,228	\$	34,492	\$ 129,391
Earnings per share-basic									
2024	\$	0.53	\$	0.74	\$	0.74	\$	0.86	\$ 2.87
2023	\$	0.44	\$	0.77	\$	0.78	\$	0.72	\$ 2.71
Earnings per share-diluted									
2024	\$	0.53	\$	0.73	\$	0.72	\$	0.85	\$ 2.83
2023	\$	0.43	\$	0.76	\$	0.77	\$	0.71	\$ 2.67

(1) See Non-GAAP Financial Measures section.

(2) The first quarter of 2024 had 90 days of operations compared to 89 days of operations in 2023 as a result of February 29th which resulted in 366 days of operations in 2024 compared to 365 days of operations in 2023.

Fourth Quarter Highlights

CONSOLIDATED RESULTS FOURTH QUARTER

Key Performance Indicators and Selected Fourth Quarter Information

(\$ in thousands, except per share)	2024	2023	2022
Sales	\$ 674,886	\$ 643,109	\$ 635,164
Same store sales % change ⁽²⁾			
Food	5.5 %	2.0 %	4.0 %
General Merchandise	5.1 %	(1.9)%	(6.1)%
Total	5.4 %	1.4 %	2.1 %
Gross profit	\$ 234,801	\$ 214,692	\$ 201,177
Selling, operating and administrative expenses	(174,060)	(162,995)	(153,353)
EBITDA ⁽¹⁾	90,399	79,136	73,460
Earnings from operations	60,741	51,697	47,824
Interest expense	(4,705)	(4,894)	(4,192)
Income taxes	(13,230)	(10,792)	(8,503)
Net earnings	42,806	36,011	35,129
Net earnings attributable to shareholders of the Company	41,094	34,492	33,930
Net earnings per share - basic	0.86	0.72	0.71
Net earnings per share - diluted	\$ 0.85	\$ 0.71	\$ 0.69

(1) See Non-GAAP Financial Measures section.

(2) All references to same store sales exclude the foreign exchange impact.

Consolidated Fourth Quarter Sales Sales for the quarter increased 4.9% to \$674.9 million driven by same store sales gains, the impact of foreign exchange on the translation of International Operations sales and sales from new stores. These factors were partially offset by lower wholesale sales and airline revenue compared to last year. Excluding the foreign exchange impact, consolidated sales increased 2.7% with food sales increasing 4.2% and general merchandise and other sales decreasing 1.2% as an increase in same store general merchandise sales was more than offset by lower airline revenue. Same store sales were up 5.4%⁽²⁾ compared to the fourth quarter last year, with Canadian Operations same stores sales up 6.7% and International Operations same store sales up 3.5% compared to last year. On a same store basis, food sales⁽²⁾ increased 5.5% and general merchandise sales⁽²⁾ increased 5.1%.

Gross Profit Gross profit increased 9.4% due to sales gains and a 141 basis point increase in gross profit rate compared to last year. The increase in gross profit rate was largely due to changes in sales blend, including a lower blend of wholesale sales. Lower markdowns, including more effective data-driven promotions as part of our Next 100 work, compared to last year was also a factor.

Selling, Operating and Administrative Expenses Selling, operating and administrative expenses ("Expenses") increased \$11.1 million compared to last year and were up 45 basis points as a percentage to sales. The increase in Expenses is largely due to higher staff costs, including an investment in resources to support the Next 100 operational excellence work, an increase in depreciation, the impact of foreign exchange on the translation of International Operations Expenses and new stores. An increase in information technology costs was also a factor. These factors were partially offset by lower share-based compensation costs. The Company incurred \$1.0 million in one-time costs for professional fees related to the execution of its Next 100 strategy. The impact of these costs was more than offset in the quarter by more effective data-driven promotional activity, including a reduction in print media and other cost savings initiatives.

Earnings from operations and EBITDA⁽¹⁾ Earnings from operations or earnings before interest and taxes ("EBIT") increased \$9.0 million or 17.5% to \$60.7 million compared to \$51.7 million last year and EBITDA⁽¹⁾ increased \$11.3 million or 14.2% to \$90.4 million compared to \$79.1 million last year due to the sales, gross profit and Expense factors previously noted. Adjusted EBITDA⁽¹⁾, which excludes share-based compensation costs and Next 100 one-time costs, increased \$9.1 million or 10.8% compared to last year and as a percentage to sales was 13.7% compared to 13.0% last year.

Interest Expense Interest expense decreased 3.9% to \$4.7 million compared to \$4.9 million last year. The decrease in interest expense is mainly due to lower average borrowing costs. Further information on debt is provided in Note 12 to the consolidated financial statements.

Income Tax Expense Income tax expense was \$13.2 million compared to \$10.8 million last year and the consolidated effective tax rate was 23.6% compared to 23.1% last year. The increase in the effective income tax rate was due to the the blend of earnings across the various tax rate jurisdictions and the taxation of discrete items, including share-based compensation. Further information on income tax expense is provided in Note 10 to the consolidated financial statements.

Net Earnings Consolidated net earnings increased \$6.8 million or 18.9% to \$42.8 million compared to \$36.0 million last year. Net earnings attributable to shareholders were \$41.1 million and diluted earnings per share were \$0.85 per share compared to \$0.71 per share last year due to the factors previously noted. Adjusted net earnings⁽¹⁾, which excludes the impact of the after-tax share-based compensation costs and Next 100 one-time costs, increased \$5.1 million or 12.8% compared to last year due to earnings gains in both Canadian Operations and International Operations.

CANADIAN OPERATIONS FOURTH QUARTER

Canadian Operations results for the fourth quarter are summarized by the following key performance indicators:

Key Performance Indicators

(\$ in thousands)	2024	2023	2022
Sales	\$ 385,169	\$ 375,950	\$ 361,397
Same store sales % change			
Food	7.6 %	4.4 %	4.3 %
General Merchandise	3.4 %	1.4 %	(2.9)%
Total	6.7 %	3.7 %	2.6 %
EBITDA ⁽¹⁾	\$ 63,248	\$ 55,253	\$ 50,511
Earnings from operations	\$ 43,865	\$ 37,166	\$ 33,417

(1) See Non-GAAP Financial Measures section.

Sales Canadian Operations sales increased 2.5% to \$385.2 million due to a 6.7% increase in same store sales. The impact of new stores was also a factor. These factors were partially offset by lower wholesale sales and airline revenue compared to the fourth quarter last year. Food sales increased 5.2% as same store sales gains of 7.6% were partially offset by lower wholesale sales. General merchandise and other sales decreased 2.3% compared to last year as a 3.4% increase in general merchandise same store sales was more than offset by lower airline revenue compared to strong airline revenue gains in the fourth quarter last year. Sales were positively impacted by increased consumer demand in certain communities arising from payments to individuals from First Nations Drinking Water Claim Settlements and from First Nations Child and Family Services programs, including Jordan's Principle and Inuit Child First programs, that help provide greater access to nutritious food.

Gross Profit Gross profit increased 7.0% due to sales gains and an increase in gross profit rate largely related to changes in sales blend, including a lower blend of wholesale sales. Lower markdowns, including more effective data-driven promotional activity, compared to last year was also a factor.

Selling, Operating and Administrative Expenses Selling, operating and administrative expenses ("Expenses") increased 2.9% and were up 13 basis points as a percentage to sales compared to the fourth quarter last year primarily due to higher staff costs related to inflationary and minimum wage increases and an investment in additional resources required to execute the Next 100 operational excellence work. An increase in depreciation, the impact of new stores, higher technology related costs and the Next 100 one-time costs previously noted were also factors.

Earnings from Operations (EBIT) and EBITDA⁽¹⁾ Canadian fourth quarter earnings from operations increased \$6.7 million or 18.0% to \$43.9 million compared to \$37.2 million last year and EBITDA⁽¹⁾ increased \$8.0 million or 14.5% to \$63.2 million compared to \$55.3 million in the fourth quarter last year due to the sales, gross profit and Expense factors previously noted. Adjusted EBITDA⁽¹⁾, which excludes the impact of share-based compensation costs and Next 100 one-time costs, increased \$5.6 million or 9.6% compared to last year and was up \$10.9 million or 20.3% compared to 2022.

INTERNATIONAL OPERATIONS FOURTH QUARTER

(Stated in U.S. dollars)

International Operations results for the fourth quarter are summarized by the following key performance indicators:

Key Performance Indicators

(\$ in thousands)	2024	2023	2022
Sales	\$ 203,966	\$ 197,750	\$ 203,064
Same store sales % change			
Food	2.7 %	(0.9)%	3.7 %
General Merchandise	10.8 %	(11.2)%	(14.0)%
Total	3.5 %	(2.0)%	1.4 %
EBITDA ⁽¹⁾	\$ 19,127	\$ 17,449	\$ 16,921
Earnings from operations	\$ 11,893	\$ 10,755	\$ 10,630

(1) See Non-GAAP Financial Measures section.

Sales International Operations fourth quarter sales increased 3.1% to \$204.0 million compared to \$197.8 million in the fourth quarter last year due to a 3.5% increase in same store sales and the impact of new stores in Alaska. These factors were partially offset by lower wholesale sales in Alaska. Food sales increased 2.8% and were up 2.7% on a same store basis compared to a 0.9% same store sales decrease last year. General merchandise sales increased 9.6% and were up 10.8% on a same store basis compared to a decrease of 11.2% last year. Sales were positively impacted by improved economic conditions in tourism-dependent markets in the Caribbean which more than offset the impact of weaker economic conditions in certain markets in the South Pacific and weaker economic conditions related to commercial fishing in Alaska. An improved in-stock position of transportation merchandise compared to last year was also a factor contributing to the increase in general merchandise sales.

Gross Profit Gross profit increased 8.2% compared to last year due to higher sales and an increase in gross profit rate. The increase in gross profit rate is largely due to changes in sales blend, including a lower blend of wholesale sales.

Selling, Operating and Administrative Expenses Selling, operating and administrative expenses ("Expenses") increased 7.7% compared to last year largely due to higher staff costs, including an investment in resources to support the Next 100 operational excellence work, an increase in depreciation and the impact of new store costs.

Earnings From Operations ("EBIT") and EBITDA⁽¹⁾ Earnings from operations increased 10.6% to \$11.9 million compared to \$10.8 million last year and EBITDA⁽¹⁾ increased 9.6% to \$19.1 million compared to \$17.4 million in the fourth quarter last year due to the sales, gross profit and Expense factors previously noted. Adjusted EBITDA⁽¹⁾, which excludes the impact of share-based compensation and Next 100 one-time costs, increased \$1.7 million or 9.6% compared to last year and was up \$2.4 million or 13.5% compared to 2022.

CONSOLIDATED CASH FLOWS FOURTH QUARTER

The following table summarizes the major components of the fourth quarter cash flow:

(\$ in thousands)	2024	2023	2022
Operating activities	\$ 108,282	\$ 90,481	\$ 100,230
Investing activities	(52,627)	(41,606)	(51,907)
Financing activities	(57,177)	(66,916)	(38,500)
Effect of foreign exchange	1,921	(1,450)	(43)
Net change in cash	399	(19,491)	9,780
Cash, beginning of period	66,986	72,850	49,029
Cash, end of period	\$ 67,385	\$ 53,359	\$ 58,809

Cash From Operating Activities

The following table summarizes the major components of the cash flow from operating activities in the fourth quarter:

(\$ in thousands)	2024	2023	2022
Net earnings for the period	\$ 42,806	\$ 36,011	\$ 35,129
Adjustments for:			
Amortization	29,658	27,439	25,636
Provision for income taxes	13,230	10,792	8,503
Interest expense	4,705	4,894	4,192
Equity settled share-based compensation	(249)	245	1,879
Taxes paid	(11,368)	(11,089)	(11,635)
Loss on disposal of property and equipment	257	1,185	144
Operating activities before change in non-cash working capital and other	79,039	69,477	63,848
Change in non-cash working capital	30,732	19,847	37,272
Change in other non-cash items	(1,489)	1,157	(890)
Cash from operating activities	\$ 108,282	\$ 90,481	\$ 100,230

Cash from Operating Activities Cash flow from operating activities increased \$17.8 million or 19.7% to \$108.3 million compared to \$90.5 million in the fourth quarter of 2023 and was up \$8.1 million or 8.0% compared to 2022. The increase compared to last year is substantially due to higher earnings and the change in non-cash working capital largely related to changes in accounts payable and accrued liabilities, inventories and accounts receivable compared to the prior year.

Cash Used in Investing Activities

The following table summarizes the major components of the cash flow used in investing activities in the fourth quarter:

(\$ in thousands)	2024	2023	2022
Purchase of property and equipment	\$ (49,200)	\$ (36,937)	\$ (51,572)
Intangible asset additions	(3,437)	(4,731)	(562)
Proceeds from disposal of property and equipment	10	62	227
Cash used in investing activities	\$ (52,627)	\$ (41,606)	\$ (51,907)

Cash Used in Investing Activities Net cash used in the fourth quarter for investing activities was \$52.6 million compared to \$41.6 million in 2023 and \$51.9 million in 2022. Investing activities in the quarter include store renovations, equipment replacements and ongoing construction of a hangar in Thunder Bay, Ontario which is expected to be completed in the second quarter of 2025. The investments in intangible assets is related to software.

Cash Used in Financing Activities

The following table summarizes the major components of the cash flow used in financing activities in the fourth quarter:

(\$ in thousands)	2024	2023	2022
Net decrease in long-term debt	\$ (27,330)	\$ (39,278)	\$ (11,258)
Payment of lease liabilities, principal	(5,996)	(5,607)	(5,073)
Payment of lease liabilities, interest	(1,420)	(1,165)	(1,067)
Dividends	(19,148)	(18,607)	(18,144)
Interest paid	(3,283)	(3,126)	(3,028)
Issuance of common shares	—	867	70
Cash used in financing activities	\$ (57,177)	\$ (66,916)	\$ (38,500)

Cash Used in Financing Activities Cash used in financing activities in the fourth quarter decreased to \$57.2 million compared to \$66.9 million in 2023 but was up compared to \$38.5 million in 2022. The change compared to the fourth quarter last year is substantially due to changes in long-term debt resulting from amounts drawn on revolving loan facilities compared to last year.

DISCLOSURE CONTROLS

Management is responsible for establishing and maintaining a system of disclosure controls and procedures to provide reasonable assurance that material information relating to the Company is reported to senior management, including the Chief Executive Officer ("CEO") and Chief Financial Officer ("CFO") on a timely basis so that decisions can be made regarding public disclosure. Based on an evaluation of the Company's disclosure controls and procedures, as required by National Instrument 52-109 (Certification of Disclosure in Issuers' Annual and Interim Filings), the Company's CEO and CFO have concluded that these controls and procedures were designed and operated effectively as of January 31, 2025.

INTERNAL CONTROLS OVER FINANCIAL REPORTING

Management is also responsible for establishing and maintaining internal controls over financial reporting to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with International Financial Reporting Standards. All internal control systems, no matter how well designed, have inherent limitations. Therefore, even those systems determined to be effective can only provide reasonable assurance with respect to financial reporting and may not prevent or detect misstatements. Projections of any evaluations of effectiveness to future periods are subject to the risk that controls may become ineffective because of changes in conditions or the degree of compliance with policies and procedures may deteriorate. Furthermore, management is required to use judgment in evaluating controls and procedures. Based on an evaluation of the Company's internal controls over financial reporting using the Internal Control - Integrated Framework published by The Committee of Sponsoring Organizations of the Treadway Commission ("COSO Framework"), 2013, the Company's CEO and CFO have concluded that the internal controls over financial reporting were designed and operated effectively as at January 31, 2025. There have been no changes in the internal controls over financial reporting for the year ended January 31, 2025 that have materially affected or are reasonably likely to materially affect the internal controls over financial reporting.

OUTLOOK

The near-term outlook continues to be influenced by uncertainty related to the economy, the impact of changes in U.S. government policy regarding tariffs, the impact of retaliatory tariffs that may be implemented and inflation. There is also uncertainty regarding potential changes to U.S. income support programs for individuals including the Supplemental Nutrition Assistance Program ("SNAP"), however, the resiliency of the Company's essential everyday product and service offering is expected to help mitigate some of this uncertainty. In addition, the near-term outlook is expected to be impacted by the following:

- The Canadian Operations are expected to continue to be impacted by increased consumer demand arising from the First Nations Drinking Water Settlement which is comprised of approximately \$2 billion in payments to individuals and impacted First Nations and \$6 billion to support construction, upgrading, operation and maintenance of water infrastructure on First Nations land. This settlement impacts approximately 30 communities served by the Company's stores representing a portion of the total settlement. Payments are being distributed to individuals and it is expected that settlement payments will continue to be issued through 2025 however, the amount and timing of the payments to individuals in the communities served by the Company's stores is uncertain.
- In 2025, the Company expects to incur one-time costs for professional fees and other expenses related to the Next 100 initiatives as outlined in the Strategies section as the initiatives are operationalized. These one-time costs are expected to be offset by the annualized incremental EBIT of the initiatives however, the costs will be incurred before the full annualized benefits are achieved. Further information on these one-time costs and the expected benefits will be provided in our quarterly reports.

On July 5, 2020, the Company sold 36 of its 46 Giant Tiger stores to Giant Tiger Stores Limited for cash consideration of \$45.0 million payable in \$15.0 million installments on the second, third and fourth anniversaries of the transaction closing date, and up to \$22.5 million in contingent consideration based on achieving certain financial measures in 2024 and 2025. The total consideration recorded by the Company at the time of the transaction included \$12.5 million in estimated contingent consideration in accordance with IFRS 9 - *Financial Instruments*. The amount of consideration is dependent on achieving certain financial measures which may result in the actual amount of contingent consideration being higher or lower than the amount estimated by the Company, including the possibility of no further consideration owing if certain financial measures are not met. The determination of the total amount of the contingent consideration is expected to be finalized by the fourth quarter of 2025. Further information is provided in Note 25 to the consolidated financial statements.

Beyond the near-term outlook previously noted, the medium and longer-term outlook for the Company is favourable based on the resiliency of our essential everyday product and service value offer and the upside expected from enhancing our core capabilities to deliver operational excellence and sustainable earnings growth aligned with our Next 100 work. The impact of Government of Canada transfer and settlement payments and higher infrastructure and services spending is expected to benefit Indigenous people in the communities we serve. On October 24, 2023, the Federal Court of Canada approved the final settlement agreement of \$23.3 billion in compensation to be paid to individuals impacted by First Nations Child and Family Services programs and other services. Based on the information available, each claimant is expected to receive a minimum payment of approximately \$40,000 with additional amounts determined based on individual circumstances. The application window for the first two classes of claims opened on March 10, 2025. While the timing of these compensation payments is uncertain, the Company does not expect the payments to be distributed until late 2025 or 2026.

In addition to the First Nations Child and Family Services compensation payments to individuals, on July 11, 2024, the Government of Canada announced an agreement in principle to provide \$47.8 billion to be disbursed over 10 years for the long-term reform of the First Nations Child and Family Services program and Jordan's Principle. This agreement is designed to provide predictable funding for services and benefits for Indigenous children, youth, young adults and families and builds on the previous agreement-in-principle to provide \$20 billion in funding over five years. However, on October 17, 2024, members of the Assembly of First Nations rejected the \$47.8 billion agreement and instructed the Assembly of First Nations leadership to take a new approach to negotiating a different final agreement to address concerns raised. The agreement on the long-term reform of the First Nations Child and Family Services Program is subject to final approvals and a motion before the Canadian Human Rights Tribunal to end its oversight over the First Nations Child and Family Services Program.

In 2025, the Company expects that capital expenditures, net of expected proceeds from the promissory note receivable will be in the \$145.0 million range (2024 - \$131.0 million, net of \$15.0 million in proceeds from the promissory note receivable). The timing and amount of store-based capital expenditures in 2025 are expected to continue to be impacted by the availability of building materials and labour shortages, in addition to other delays that can occur with remote location capital projects.

RISK MANAGEMENT

The mandate of the Board of Directors includes ensuring that processes are in place to identify and manage the principle risks of the business, including environmental and climate-related risks, for which the Board has delegated primary responsibility to the Audit Committee. The North West Company maintains an Enterprise Risk Management ("ERM") program which assists in identifying, evaluating and managing risks that may reasonably have an impact on the Company. Management is accountable for completing an annual ERM assessment to evaluate risks and the potential impact that the risks may have on the Company's financial performance and ability to execute its strategies and achieve its objectives. The results of this annual assessment and quarterly updates are presented to the Audit Committee and reported to the Board of Directors. The principle risks, including environmental and climate-related risks, and the related mitigation strategies are incorporated into the Company's strategic planning process.

The North West Company is exposed to a number of risks in its business. The descriptions of the risks below are not the only ones facing the Company. Additional risks and uncertainties not presently known to the Company, or that the Company deems immaterial, may also impair the operations of the Company. If any of such risks actually occur, the business, financial condition, liquidity, results of operations and reputation of the Company could be materially adversely affected. Readers of this MD&A are also encouraged to refer to the Key Performance Drivers and Capabilities Required to Deliver Results and Outlook sections of this MD&A, as well as North West's Annual Information Form, which provides further information on the risk factors facing the Company and which is hereby incorporated by reference. While the Company employs strategies to minimize these risks, these strategies do not guarantee that events or circumstances will not occur that could negatively impact the Company's financial condition and performance.

Careful consideration should be given to the risk factors which include, but are not limited to, the following:

Employee Development and Retention Attracting, retaining and developing high caliber employees is essential to effectively managing our business, executing our strategies and meeting our objectives. Due to the vast geography, small size and remoteness of the Company's individual markets, there is an ongoing need for capable staffing, particularly at the store management level. The degree to which the Company is not successful in retaining and developing employees and establishing appropriate succession plans could lead to a lack of knowledge, skills and experience required to effectively run our operations and execute our strategies and could negatively affect financial performance. The Company's overall priority on building and sustaining store people capability reflects the importance of mitigating this risk. In addition to compensation programs and investments in staff housing that are designed to attract and retain qualified personnel, the Company also continues to implement and refine initiatives such as comprehensive store-based manager-in-training programs.

These risks also impact the Company's airline operations. Transport Canada has Canadian Airline Regulations ("CAR") with respect to pilot fatigue and flight duty times. These regulations have resulted in an increase in the number of pilots required by NSA which, combined with a Canada-wide shortage of pilots and aircraft mechanics, may result in higher recruitment and compensation costs and have a negative impact on the Company's financial performance. Changes to flight schedules, operating schedules, fatigue management systems and employee recruiting, compensation and training programs are expected to help mitigate the impacts of the new regulations and employee development and retention risk.

In addition to the foregoing, a pandemic could impact the health and wellness of the Company's employees, result in labour shortages or the temporary closure of stores, distribution facilities, airline or support offices.

Competition The Company has a leading market position in a large percentage of the markets it serves. Sustaining and growing this position depends on our ability to continually improve customer satisfaction while identifying and pursuing new sales opportunities. We actively monitor competitive activity and we are proactive in enhancing our value offer elements, ranging from in-stock position to service and pricing. To the extent that the Company is not effective in responding to consumer trends or enhancing its value offer, it could have a negative impact on the Company's financial performance and reputation. Furthermore, the entry of new competitors, an increase in competition, both local and outside the community, a significant expansion of E-Commerce, or the introduction of new products and services in the Company's markets could also negatively affect the Company's financial performance.

Cyber-security The Company relies on the integrity and continuous availability of its IT systems including networks, data hosting and processing facilities, cloud-based services and hardware. In the ordinary course of business, the Company collects, processes, transmits and retains confidential and personal information (collectively "Confidential Information") regarding the Company and its customers, employees and suppliers. The Company's IT systems are exposed to the risks of "cyber-attack", including viruses that can disrupt, paralyze or prevent access to IT systems or result in unauthorized access to Confidential Information.

The Company has security software and measures, including monitoring, testing and employee training, to prevent unauthorized access to its IT systems and Confidential Information, and to reduce the likelihood of disruptions, and continues to make investments in this area to mitigate cyber threats. Cyber-attacks are constantly evolving and are becoming more frequent and sophisticated in nature and there is a risk that the Company's security measures or its third party service providers' security measures, may be breached or unauthorized access may not be detected on a timely basis. Furthermore, employee error, faulty password management or malfeasance may result in unauthorized access to IT systems and Confidential Information. Any prolonged failure relating to IT system availability, breaches of IT system security, a significant loss of data, an impairment of data integrity or unauthorized access to Confidential Information, could adversely affect the financial performance, operations and reputation of the Company and may result in regulatory enforcement actions or litigation.

Community Relations A portion of the Company's sales are derived from communities and regions that restrict commercial land ownership and usage by non-Indigenous or non-local owned businesses, or which have enacted policies and regulations to support locally-owned businesses. We successfully operate within these environments through initiatives that promote positive community and customer relations. These include store lease arrangements with community-based development organizations and initiatives to recruit local residents into management positions and to incorporate community stakeholder advice into our business at all levels. Further information on community relations is provided under Corporate Social Responsibility and Sustainability. To the extent the Company is not successful in maintaining these relations or is unable to renew lease agreements with community-based organizations, or is subject to punitive fees or operating restrictions, it could have an adverse effect on the Company's reputation and financial performance.

Climate Change, Natural Disasters and Fire The Company's operations are exposed to extreme weather conditions ranging from blizzards to hurricanes, typhoons and cyclones which can cause loss of life, damage to or destruction of key stores and facilities, or temporary business disruptions. The stores located in the South Pacific, Caribbean and coastal areas of Alaska are also at risk of earthquakes, volcano and tsunamis which can result in loss of life and destruction of assets. The destruction of assets and the impact on the local economy resulting from these types of extreme weather conditions, particularly where more than one location is impacted, could have a material adverse effect on the operations and financial condition and performance of the Company. Severe weather conditions can also have a negative impact on NSA's operations by disrupting the transportation of merchandise and passengers.

The impact of warmer ocean water temperatures has increased the risk of frequency, severity and duration of hurricanes and typhoons especially in the northeastern Caribbean. Collectively the stores in this region have sales of \$426.3 million and assets of \$215.4 million for the year-ended January 31, 2025. In 2017, islands in this region were devastated by two category five hurricanes which resulted in the destruction of the Company's CUL store in St. Thomas and three RTW stores and significantly damaged a CUL store in St. Maarten. Rebuilding has significantly increased resiliency to future hurricanes however, these markets remain exposed to this risk.

The Company completed a specific climate-related risk management assessment of its stores in the northeastern Caribbean and upgraded its most hurricane-vulnerable stores to improve the building construction to a category five hurricane resiliency level. These improvements help mitigate the impact of hurricanes on the Company's stores however, there can be no certainty that the damage from hurricanes will not include significant damage to or loss of stores and warehouses. In addition, hurricanes can result in significant damage to or destruction of important infrastructure, including residences, which in turn may result in people relocating from an island. Any prolonged reduction in population in the communities the Company operates in could have a material impact on the financial performance of the Company.

Longer-term global warming conditions would also have a more pronounced effect, both positive and negative, on the Company's most northern latitude stores. On the downside, global warming will result in rising sea levels, which will cause flooding, and melting permafrost which could damage or destroy the Company's stores, warehouses and housing. The Company operates in 72 communities in northern Canada and 20 communities in Alaska that are potentially exposed to changes in permafrost. Collectively, stores in these communities have sales of \$950.4 million and assets of \$493.6 million for the year ended January 31, 2025. Rising sea levels and melting permafrost would also have the same negative impact on our customers which, combined with the potential damage to our facilities, could have a material adverse effect on the Company's operations, financial condition and performance. The Company has in-depth knowledge of and expertise in construction in northern markets and continues to incorporate new engineering and construction techniques in designing buildings and facilities to help mitigate the impact of changing permafrost conditions and minimize damage to the permafrost.

The Company relies upon the availability of winter roads to 40 communities in northern Canada. Global warming conditions may shorten or eliminate the availability of winter roads which would result in higher transportation costs to these remote locations. To the extent that higher transportation costs cannot be offset by other cost reductions or passed on through higher prices, this may result in lower operating margins which may have an adverse effect on the Company's financial performance. This risk related to the availability of winter roads is partially mitigated by the utilization of the Company's wholly-owned airline to transport merchandise to its stores.

On the upside, global warming could result in higher economic growth in the Company's northern markets and would reduce some operating expenses such as utility costs and enable the Company to use lower-cost searift year-round to transport merchandise to the Company's stores compared to higher cost air transportation.

The Company's stores in northern Canada and Alaska are exposed to the risk of wild fires and other fire related losses. In many of the Company's remote northern markets, there is limited fire fighting equipment and capability. In the event of a fire, there is a high risk of a complete loss of the building, equipment and inventory. In 2023, the Company's store in Fox Lake, Alberta was destroyed by wildfire. In 2018, the Company also had three fires in northern Canada which destroyed one store and significantly damaged two other stores. Two of the fires were caused by electrical malfunction and one was arson-related. The Company was able to re-open the stores with reduced selling square footage and a limited merchandise assortment while reconstruction and repairs were being completed. The Company completed an independent review of its fire mitigation policies and procedures to identify opportunities to improve fire prevention in its northern Canada stores and has upgraded facilities to reduce the risk of fire-related losses.

In addition to the risk mitigation activities previously noted, the Company also maintains insurance to help mitigate the impact of losses however, there can be no assurance that one or more large claims or that any given loss will be mitigated in all circumstances. Further information on insurance risk is provided below.

Economic Environment External factors which affect customer demand and personal disposable income, and over which the Company exercises no influence, include government fiscal health, general economic growth, changes in commodity prices, inflation, tariffs, price increases from suppliers, unemployment rates, personal debt levels, levels of personal disposable income, interest rates and foreign exchange rates. Changes in inflation rates, commodity prices, tariffs, price increases from suppliers and foreign exchange rates are unpredictable and may impact the cost of merchandise and the prices charged to consumers which in turn could negatively impact the Company's reputation and financial results. A pandemic could result in an economic downturn, restrictions on travel and trade, disruptions to financial markets and negatively impact the availability and cost of capital, which in turn could have an adverse impact on the Company's financial results and condition.

Our largest customer segments derive most of their income directly or indirectly from government infrastructure spending or direct payment to individuals in the form of social assistance, child care benefits and old age security. While these tend to be stable sources of income, independent of economic cycles, a decrease in government income transfer payments to individuals, a recession or a significant and prolonged decline in consumer spending, could have an adverse effect on the Company's operations and financial performance.

Furthermore, customers in many of the Company's markets benefit from product cost subsidies through programs such as Nutrition North Canada ("NNC"), Jordan's Principle and Inuit Child First in Canadian Operations, and the U.S. Supplemental Nutrition Assistance Program ("SNAP") and Alaska by-pass mail system in International Operations, which contribute to lower living costs for eligible customers. If there are changes in government policy that result in a reduction in financial support for these programs, or if these subsidies and programs are not adjusted for cost inflation, there could be a negative impact on consumer demand for the Company's products and services which could have an adverse effect on the Company's operations, financial condition and reputation.

A major source of employment income in the remote markets where the Company operates is generated from local government and spending on public infrastructure. This includes housing, schools, health care facilities, military facilities, roads and sewers. Local employment levels will fluctuate from year-to-year depending on the degree of infrastructure activity and a community's overall fiscal health. A similar fluctuating source of income is employment related to tourism and natural resource development. A significant or prolonged reduction in government transfers, spending on infrastructure projects, natural resource development and tourism spending would have a negative impact on consumer income which in turn could result in a decrease in sales and gross profit, particularly for more discretionary general merchandise items.

Management regularly monitors economic conditions and considers factors which can affect customer demand in making operating decisions and the development of strategic initiatives and long-range plans however, changes in economic conditions may adversely impact consumer demand for the Company's products and services which could adversely affect the Company's financial performance, financial condition and reputation.

Logistics and Supply Chain The Company relies on a complex and elongated outbound supply chain due to the remoteness of the Company's stores. The delivery of merchandise to a substantial portion of the Company's stores involves multiple carriers and multiple modes of transportation including trucks, trains, aircraft, ships and barges through various ports and transportation hubs. The Company's reputation and financial performance can be negatively impacted by supply chain events or disruptions outside of the Company's control, including changes in foreign and domestic regulations which increase the cost of transportation; the quality of transportation infrastructure such as roads, ports and airports; labour disruptions at transportation companies; the impact of a pandemic, that reduces the availability of product or restricts transportation to distribution facilities or the communities the Company serves; the impact of severe weather; or the consolidation, financial difficulties or bankruptcy of transportation companies. To help mitigate these risks, the Company owns an airline, North Star Air Ltd., and has an investment in Transport Nanuk Inc., an arctic shipping company, which provides the Company with greater control over key components of our logistics network and service to our stores in northern Canada.

Business Model and Change Management The Company sells a broad range of products and services across geographically and culturally diverse markets within a high operating cost environment. Operational scale can be difficult to achieve across these remote geographies and the complexity of the Company's business model is higher compared to more narrowly-focused or larger retailers. Management continuously assesses the strength of its customer value offer to ensure that specific markets, products and services are financially attractive. The Company continues to focus on simplifying work across the business, with an emphasis on store processes. Certain Company initiatives may reduce the cost of operations and help ensure the Company has an efficient operating structure. These initiatives may include improving processes and generating efficiencies across the Company's administrative, store and distribution network. The success of strategic initiatives is dependent on effective leadership and change management to realize their intended benefits. Ineffective leadership or change management could result in a lack of integrated processes and procedures, decreased employee engagement, ineffective communication and training, a lack of requisite knowledge or may not achieve the benefits intended. Any of the foregoing could disrupt operations or increase the risk of customer dissatisfaction. To the extent the Company is not successful in developing and executing its strategies, it could have an adverse effect on the financial condition, reputation and financial performance of the Company.

Information Technology The Company relies on information technology ("IT") to support the current and future requirements of the business. A significant or prolonged disruption in the Company's current IT systems could negatively impact day-to-day operations of the business which could adversely affect the Company's financial performance and reputation. In 2025, the Company will be implementing a new Warehouse Management System ("WMS"), an inventory forecasting and replenishment application at store level, and pricing and data analytics software.

The failure to successfully upgrade legacy systems, or to migrate from legacy systems to new IT systems, could have an adverse effect on the Company's operations, reputation and financial performance. There is also a risk that the anticipated benefits, cost savings or operating efficiencies related to upgrading or implementing new IT systems may not be realized which could adversely affect the Company's operations, financial performance or reputation. To help mitigate these risks, the Company uses a combination of specialized internal and external IT resources as well as a strong governance structure and disciplined project management.

The Company also depends on accurate and reliable information from its IT systems for decision-making and operating the business. As the volume of data and the complexity and integration of IT systems increases, there is a greater risk of errors in data or misinterpretation of the data which could negatively impact decision making and in turn, have an adverse effect on the Company's financial performance.

Environmental The Company owns and leases a large number of facilities and real estate, particularly in remote locations, and is subject to environmental risks associated with the contamination of such facilities and properties. The Company operates retail fuel outlets in a number of locations and uses fuel to heat stores and housing. The Company also has aviation fuel storage containers and operates aviation fuel dispensing equipment. Contamination resulting from gasoline, heating and aviation fuel is possible. The Company employs operating, training, monitoring and testing procedures to minimize the risk of contamination. The Company also operates refrigeration equipment in its stores and distribution centres which, if the equipment fails, could release gases that may be harmful to the environment. The Company has monitoring and preventative maintenance procedures to reduce the risk of this contamination occurring. Even with these risk mitigation policies and procedures, the Company could incur increased or unexpected costs related to environmental incidents and remediation activities, including litigation and regulatory compliance costs, all of which could have an adverse effect on the reputation and financial performance of the Company.

Laws, Regulations and Standards The Company is subject to various laws, regulations and standards administered by federal, provincial and foreign regulatory authorities, including but not limited to income, commodity and other taxes, securities laws, anti-trust and competition laws, NNC and SNAP regulations, duties, currency repatriation, health and safety, labour and employment standards, minimum wage laws, Payment Card Industry ("PCI") standards, anti-money laundering ("AML") regulations, licensing requirements, product packaging and labeling regulations, hazardous waste regulations and zoning laws. New accounting standards and pronouncements or changes in accounting standards may also impact the Company's financial results.

These laws, regulations and standards and their interpretation by various courts and agencies are subject to change. In the course of complying with such changes, the Company may incur significant costs. Failure by the Company to fully comply with applicable laws, regulations and standards could result in financial penalties, assessments, sanctions, loss of operating licenses or legal action that could have an adverse effect on the reputation, financial condition and financial performance of the Company.

The Company is also subject to various privacy laws and regulations regarding the protection of personal information of its customers and employees. Any failure in the protection of this information or non-compliance with laws or regulations could negatively affect the Company's reputation and financial performance.

A portion of the Company's sales and net earnings are derived from financial services and pharmacy operations, which are subject to additional laws, regulations and standards. Changes in legislation regarding financial services fees, including but not limited to ATM, pre-paid Visa card and cheque-cashing fees and fees earned on customer accounts receivable, could have an adverse impact on the Company's financial performance if other fees or offsetting cost reductions cannot be implemented. In Canada, on-going prescription drug reform, changes in dispensing fees and the implementation of a national pharmacare system could have an adverse effect on the Company's financial performance if other fees or offsetting cost reductions cannot be implemented.

The airline industry is also subject to extensive legal, regulatory and administrative controls and oversight, including airline safety standards. Failure by the Company to comply with these laws, regulations and standards could result in the loss of operating licenses and could have an adverse effect on the Company's financial performance and reputation.

Furthermore, changes in legislation, including costs associated with recycling and disposal of consumer goods packaging and food waste, hazardous waste regulation, carbon taxes and the implementation of other greenhouse gas reduction initiatives and regulations related to transitioning to a low-carbon and more climate resilient future, could result in additional costs which could have a negative impact on the Company's financial performance if the Company is not able to fully pass on these additional costs to its customers or identify other offsetting cost reductions and efficiencies. In addition, failure to comply with these laws, standards and regulations could have an adverse effect on the Company's financial performance, financial condition and reputation.

Food, Drug, Product and Service Safety The Company is exposed to risks associated with food and drug safety, product packaging, labelling, handling, storage and distribution, and general merchandise product defects. The Company also operates pharmacies and provides tele-pharmacy services and is subject to risks associated with the distribution of prescription drugs, errors made through medication dispensing or patient services and consultation. Food sales represent approximately 77% of total Company sales. A significant outbreak of a food-borne illness or food safety issues including food tampering or contamination, or increased public concerns with certain food products could have an adverse effect on the reputation and financial performance of the Company and could lead to unforeseen liabilities from legal claims. The Company has food preparation, handling, dispensing and storage procedures which help mitigate these risks.

The Company also has product recall procedures in place in the event of a food-borne illness outbreak or product defect. The existence of these procedures does not eliminate the underlying risks and the ability of these procedures to mitigate risk in the event of a food-borne illness or product recall is dependent on their successful execution.

Social Social and political issues raise public awareness, perspectives and actions through protests and/or media campaigns. Issues that may relate to the Company's business include, but are not limited to food security, minimum wages, Indigenous rights, diversity and inclusion, local and ethical sourcing, nutritional labelling, the environment and climate change. Ineffective action or inaction on these matters, including perceived failure to adequately address these matters, could adversely affect the Company's reputation or financial performance.

Fuel and Utility Costs Compared to other retailers, the Company is more exposed to fluctuations in the price of energy, particularly oil. Due to the vast geography and remoteness of the store network, expenses related to aviation fuel, diesel-generated electricity and heating fuel costs are a more significant component of the Company's and its customers' expenses. To the extent that escalating fuel and utility costs cannot be offset by alternative energy sources, energy conservation practices or offsetting productivity gains, this may result in higher retail prices or lower operating margins which may affect the Company's financial performance and reputation. In this scenario, consumer retail spending could also be negatively affected by higher household energy-related expenses which could have an adverse effect on the Company's financial performance.

Insurance The Company manages its exposure to certain risks through an integrated insurance program which combines an appropriate level of self-insurance and the purchase of various insurance policies. The Company's insurance program is based on various lines and limits of coverage and is arranged with financially stable insurance companies as rated by professional rating agencies. Global insurance market conditions continue to be challenging as insurance companies limit their capacity for underwriting risks in certain geographic areas such as the Caribbean and northern Canada or in sectors such as aviation. Insurance companies that do provide coverage in these areas are requiring significantly higher insurance premiums and higher self-insured retention levels from companies. These factors are expected to continue to result in higher insurance costs and changes in self-insured retention levels which may result in greater earnings volatility in the event of future losses. There can be no assurance that the Company's insurance program will be sufficient to cover one or more large claims, or that any given risk will be mitigated in all circumstances. There can also be no assurance that the Company will be able to continue to purchase insurance coverage at reasonable rates or maintain its self-insured retention levels. To the extent that the Company's insurance policies do not provide sufficient coverage for a loss, it could have an adverse impact on the Company's operating results and financial condition.

Vendor and Third Party Service Partner Management The Company relies on a broad base of manufacturers, suppliers and operators of distribution facilities to provide goods and services. Events, such as a pandemic, or disruptions affecting these suppliers outside of the Company's control could in turn result in delays in the delivery of merchandise to the stores and therefore negatively impact the Company's reputation and financial performance. A portion of the merchandise the Company sells may be sourced from less developed countries which increases certain risks to the Company including risks associated with product safety, general merchandise product defects and products that do not meet the required standards. Additionally, products sourced from less developed countries may have an increased risk of non-compliance with human rights, forced labour, child labour and ethical and safe business practices which could negatively impact the Company's reputation. The Company uses offshore consolidators and sourcing agents to monitor product quality and ethical sourcing standards however, the Company does not have any direct influence over how these vendors and service partners are managed and there is no certainty that these risks can be completely mitigated in all circumstances.

NSA also relies upon suppliers and third party service partners for specialized aviation parts and aircraft maintenance services. A prolonged disruption affecting the supply of parts or provision of maintenance services could negatively impact the availability of aircraft to service the Company's stores and customers, or result in higher than anticipated costs, which could have an adverse effect on the Company's financial performance and reputation.

Ethical Business Conduct The Company has a Code of Business Conduct and Ethics policy which governs both employees and Directors. The Company also has a Whistleblower Policy that provides direct access to members of the Board of Directors. Unethical business conduct could negatively impact the Company's reputation and relationship with its customers, investors and employees, which in turn could have an adverse effect on the financial performance of the Company.

Income Taxes In the ordinary course of business, the Company is subject to audits by tax authorities. The Company regularly reviews its compliance with tax legislation, filing positions, the adequacy of its tax provisions and the potential for adverse outcomes. While the Company believes that its tax filing positions are appropriate and supportable, the possibility exists that certain matters may be reviewed and challenged by the tax authorities. If the final outcome differs materially from the tax provisions, the Company's income tax expense and its earnings could be affected positively or negatively in the period in which the outcome is determined.

Litigation and Casualty Losses In the normal course of business, the Company is involved in and potentially subject to claims and legal proceedings that may involve its customers, suppliers and others. The potential outcomes of claims and legal proceedings is uncertain. The Company records a provision for litigation claims if management believes the Company has liability for such claim or legal action. If management's assessment of liability or the amount of any such claim is incorrect, any difference between the final judgment amount and the provision would become an expense or a recovery in the period such claim was resolved. If the Company is unsuccessful in defending its position, the resolution of claims could have an adverse effect on the Company's financial results, financial condition and reputation.

In February 2025, two Statements of Claims for putative class action proceedings were filed in the Manitoba Court of King's Bench against The North West Company Inc. and certain Canadian subsidiaries: Kusugak et al (the "Kusugak Claim") and Muskego et al (the "Muskego Claim", collectively with the Kusugak Claim, the "Claims"). The Claims allege that the Company misrepresented the amount of federal subsidy it passed through to consumers through the Nutrition North Canada subsidy program (the "Subsidies") between April 1, 2011 and the present. The Claims are brought by individuals who allegedly purchased subsidized goods at the Company's stores in Nunavut, Quebec and Manitoba, and seek damages including, for alleged negligent misrepresentation and unjust enrichment as well as breach of contract, the *Competition Act* and certain provincial and territorial consumer protection acts. These actions are at an early stage and have not been certified as class proceedings. The Company believes these Claims are without merit and maintains that its practices regarding the Subsidies were fully compliant with the Government of Canada agreements and plans to actively defend these actions.

Consistent with risks inherent in the aviation industry, NSA could be subject to large liability claims arising out of major accidents or disasters involving aircraft which can result in serious injury, death or destruction of property. Accidents and disasters may occur from factors outside of the Company's control such as severe weather, lightning strikes, wind shear and bird strikes. Any such accident or disaster could have a material adverse effect on the Company's reputation, results from operations and financial condition.

Management of Inventory Success in the retail industry depends on being able to select the right merchandise, in the correct quantities in proportion to the demand for such merchandise. A miscalculation of consumer demand for merchandise could result in having excess inventory for some products and missed sales opportunities for others which could have an adverse effect on the Company's operations, financial performance and reputation. Excess inventory may also result in higher markdowns or inventory shrinkage all of which could have an adverse effect on the financial performance of the Company. In 2025, the Company will begin implementing a new IT application for inventory forecasting and replenishment at store level and a warehouse management system in International Operations. The failure to successfully implement these applications and the applicable processes and change management requirements, may increase the risks associated with inventory management.

Post-Employment Benefits The Company engages professional investment advisors to manage the assets in the defined benefit pension plans. The performance of the Company's pension plans and the plan funding requirements are impacted by the returns on plan assets, changes in the discount rate and regulatory funding requirements. If capital market returns are below the level estimated by management or if the discount rate used to value the liabilities of the plans decreases, the Company may be required to make contributions to its defined benefit pension plans in excess of those currently contemplated, which may have an adverse effect on the Company's financial performance.

The Company regularly monitors and assesses the performance of the pension plan assets and the impact of changes in capital markets, changes in plan member demographics, and other economic factors that may impact funding requirements, benefit plan expenses and actuarial assumptions. The Company makes cash contributions to the pension plan as required and also uses letters of credit to satisfy a portion of its funding obligations. Effective January 1, 2011, the Company entered into an amended and restated staff pension plan and added a defined contribution plan. Under the amended pension plan, all members who did not meet a qualifying threshold based on number of years in the pension plan and age were transitioned to the defined contribution pension plan effective January 1, 2011 and no longer accumulate years of service under the defined benefit pension plan. Effective January 1, 2022, the defined benefit pension plan for Canadian-based executives was closed to new members however, members prior to the closure will continue to accumulate service in the plan until the end of their employment. All of the Company's defined benefit pension plans are closed to new members and all new eligible employees will participate in the staff defined contribution plan. Further information on post-employment benefits is provided on page 31 and in Note 13 to the consolidated financial statements.

Geopolitical Changes in the domestic or international political environment may impact the Company's ability to source and provide products and services. Acts of terrorism, riots and political instability could have an adverse effect on the financial performance of the Company.

Dependence on Key Facilities There are five major distribution centres which are located in Winnipeg, Manitoba; Anchorage, Alaska; San Leandro, California; Port of Tacoma, Washington; and a third party managed facility in Fort Lauderdale, Florida. In addition, the Company's Canadian Operations support office is located in Winnipeg, Manitoba, NSA's support office is located in Thunder Bay, Ontario and the International Operations has support offices in Anchorage, Alaska and Boca Raton, Florida. A significant or prolonged disruption at any of these facilities due to fire, severe weather conditions, natural disasters, or otherwise could have a material adverse effect on the financial performance of the Company.

Financial Risks In the normal course of business, the Company is exposed to financial risks that have the potential to negatively impact its financial performance. The Company manages financial risk with oversight provided by the Board of Directors, who also approve specific financial transactions. The Company uses derivative financial instruments only to hedge exposures arising in respect of underlying business requirements and not for speculative purposes. These risks and the actions taken to minimize the risks are described below. Further information on the Company's financial instruments and associated risks are provided in Note 15 to the consolidated financial statements.

Credit Risk Credit risk is the risk of financial loss to the Company if a customer or counterparty to a financial instrument fails to meet its contractual obligations. The Company is exposed to credit risk primarily in relation to individual and commercial accounts receivable. The Company manages credit risk by performing regular credit assessments of its customers and provides allowances for potentially uncollectible accounts receivable. The Company does not have any individual customer accounts greater than 10% of total accounts receivable.

Liquidity Risk Liquidity risk is the risk that the Company will not be able to meet its financial obligations as they come due or can do so only at excessive cost. The Company manages liquidity risk by maintaining adequate credit facilities to fund operating requirements, pension plan contributions and planned sustaining and growth-related capital expenditures, and regularly monitoring actual and forecasted cash flow and debt levels. At January 31, 2025, the Company had undrawn committed revolving loan facilities available of \$438.8 million (January 31, 2024 - \$433.9 million). The undrawn capacity on existing loan facilities and the maturity dates of these facilities helps reduce liquidity risk. Further information on liquidity is provided in the Consolidated Liquidity and Capital Resources section.

Currency Risk Currency risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates. The Company is exposed to currency risk, primarily the U.S. dollar, through its net investment in International Operations and its U.S. dollar denominated borrowings. The Company manages its exposure to currency risk by hedging the net investment in foreign operations with a portion of U.S. dollar denominated borrowings as described in the Sources of Liquidity section. At January 31, 2025, the Company had US\$70.0 million in U.S. denominated debt compared to US\$70.2 million at January 31, 2024 and US\$70.4 million at January 31, 2023. Further information on the impact of foreign exchange rates on the translation of U.S. denominated debt is provided in the Capital Structure section.

The Company is also exposed to currency risk relating to the translation of International Operations earnings to Canadian dollars. In 2024, the average exchange rate used to translate U.S. denominated earnings from the International Operations was 1.3775 compared to 1.3504 last year. The Canadian dollar's depreciation in 2024 compared to the U.S. dollar in 2023 positively impacted consolidated net earnings by \$1.0 million. In 2023, the average exchange rate was 1.3504 compared to 1.3088 in 2022 which resulted in an increase in 2023 consolidated net earnings of \$1.5 million compared to 2022.

Interest Rate Risk Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The Company is exposed to interest rate risk primarily through its long-term borrowings. The Company manages exposure to interest rate risk through a combination of fixed and floating interest rate debt and may use interest rate swaps. Further information on long-term debt is provided in Note 12 to the consolidated financial statements. As at January 31, 2025, the Company had no outstanding interest rate swaps.

CORPORATE SOCIAL RESPONSIBILITY & SUSTAINABILITY

The North West Company opened its first store in 1668 as a trading post in the Cree Nation of Waskaganish in northern Canada and many of our stores in northern Canada and Alaska have been in operation for over 200 years. Our continuing presence in the communities we serve is based on sustainable practices that reflect our adaptability and respect for the social license and underlying trust we must earn.

Our ESG Strategy is embedded across our business operations and influences our unique business model, supporting underserved communities in remote geographical locations. We aim to achieve positive change through a shared-value framework that benefits people and our planet and supports creating strong partnerships for the future. Our ESG Strategy framework highlights ESG risks and opportunities that are important to our business and partners.

Our vision is at the heart of our ESG Strategy, which is centred on the community and employee experience. Wherever we can, we look to find opportunities to build trust with our community partners and provide them with the products and services they need. Through our ESG Strategy, we seek to enable positive change in the communities we serve by supporting their journey for improved health, nutrition and overall quality of life. We also strive to improve the experience of our employees by creating a more diverse, equitable and inclusive work environment, where employees can further develop their skills and grow their careers within our organization.

Our ESG Strategy is defined by a clear pathway to drive our efforts towards a more sustainable and equitable future, accelerating progress to benefit **people, the planet and partnerships**.

People Help employees and local communities to advance towards a healthier, inclusive and equitable future.

Planet Promote the protection of the environment and address climate change.

Partnerships Maintain trust with our partners, by aligning to regulations and operating responsibly in global supply chains.

The Board of Directors are accountable for overseeing the Company's Corporate Social Responsibility and Sustainability which are integrated within the Company's risk management and strategic planning process. In addition to the information provided on climate change and environmental risk factors previously noted under Risk Management, further information on the Sustainability Report and the report on Fighting Against Forced Labour and Child Labour in Supply Chains Act ("Modern Slavery") are available on the Company's website at www.northwest.ca.

CRITICAL ACCOUNTING ESTIMATES

The preparation of financial statements in accordance with IFRS requires management to make estimates, assumptions and judgments that affect the application of accounting policies and the reported amounts and disclosures made in the consolidated financial statements and accompanying notes. Judgment has been used in the application of accounting policy and to determine if a transaction should be recognized or disclosed in the consolidated financial statements, while estimates and assumptions have been used to measure balances recognized or disclosed. These estimates, assumptions and judgments are based on management's historical experience, knowledge of current events, expectations of future outcomes and other factors that management considers reasonable under the circumstances. Certain of these estimates and assumptions require subjective or complex judgments by management about matters that are uncertain and changes in these estimates could materially impact the consolidated financial statements and disclosures. Management regularly evaluates the estimates and assumptions it uses and revisions are recognized in the period in which the estimates are reviewed and in any future periods affected. The areas that management believes involve a higher degree of judgment or complexity, or areas where the estimates and assumptions may have the most significant impact on the amounts recognized in the consolidated financial statements include the following:

Valuation of Accounts Receivable The Company records an allowance for doubtful accounts related to trade accounts receivable that may potentially be impaired. The Company recognizes loss allowances for expected credit losses ("ECL's") on accounts receivable. The change in ECL's is recognized in net earnings and reflected as an allowance against accounts receivable. The Company uses historical trends, timing of recoveries and management's judgment as to whether current economic and credit conditions are such that actual losses are likely to differ from historical trends. A significant change in one or more of these factors could impact the estimated allowances for doubtful accounts recorded in the consolidated balance sheets and the provisions for debt loss recorded in the consolidated statements of earnings. Additional information on the valuation of accounts receivable is provided in Note 5 and the Credit Risk section in Note 15 to the consolidated financial statements.

Valuation of Inventories Inventories are stated at the lower of cost and net realizable value. Significant estimation is required in: (1) the determination of margin factors used to convert inventory to cost; (2) recognizing merchandise for which the customer's perception of value has declined and appropriately marking the retail value of the merchandise down to the perceived value; and (3) estimating inventory losses, or shrinkage, occurring between the last physical count and the balance sheet date.

Inventory shrinkage is estimated as a percentage of sales for the period from the date of the last physical inventory count to the balance sheet date. The estimate is based on historical experience and the most recent physical inventory results. To the extent that actual losses experienced vary from those estimated, both inventories and cost of sales may be impacted.

Changes or differences in these estimates may result in changes to inventories on the consolidated balance sheets and a charge or credit to cost of sales in the consolidated statements of earnings. Additional information regarding inventories is provided in Note 6 to the consolidated financial statements.

Post-Employment Benefits The defined benefit plan obligations are accrued based on actuarial valuations which are dependent on assumptions determined by management. These assumptions include the discount rate used to calculate benefit plan obligations, the rate of compensation increase, retirement ages and mortality rates. These assumptions are reviewed by management and the Company's actuaries.

The discount rate used to calculate benefit plan obligations and the rate of compensation increase are the most significant assumptions. The discount rate used to calculate benefit plan obligations and plan asset returns is based on market interest rates, as at the Company's measurement date of January 31, 2025 on a portfolio of Corporate AA bonds with terms to maturity that, on average, matches the terms of the defined benefit plan obligations. The discount rate used to measure the benefit plan obligations for fiscal 2024 was 4.62% compared to 4.88% in 2023 and 4.70% in 2022. Management assumed a rate of compensation increase of 4.0% for fiscal 2024, 2023 and 2022.

These assumptions may change in the future and may result in material changes in the defined benefit plan obligation on the Company's consolidated balance sheets, the defined benefit plan expense on the consolidated statements of earnings and the net actuarial gains or losses recognized in comprehensive income and retained earnings. Changes in financial market returns and interest rates could also result in changes to the funding requirements of the Company's defined benefit pension plans. Additional information regarding the Company's post-employment benefits, including the sensitivity of a 100 basis point change in the discount rate, is provided in Note 13 to the consolidated financial statements.

Amortization of Long-lived Assets and Right-of-Use Assets The Company makes estimates about the expected useful lives of long-lived assets, including right-of-use assets and aircraft, the expected residual values of the assets and the most appropriate method to reflect the realization of the assets future economic benefit. This includes using judgment to determine which asset components constitute a significant cost in relation to the total cost of an asset. Changes to these estimates, which can be significant, could be caused by a variety of factors, including changes in expected useful lives or residual values, changes to maintenance programs and changes in utilization of the aircraft. Estimates and assumptions are evaluated at least annually and any adjustments are accounted for as a change in estimate, on a prospective basis, through amortization expense in the Company's consolidated statements of earnings.

Business Combinations The Company accounts for business combinations using the acquisition method of accounting which requires the acquired assets and assumed liabilities to be recorded at their estimated fair values. Judgment is required to determine the fair value of the assets and liabilities with the most significant judgment and assumptions required to determine the estimated fair values of intangible assets, particularly trade names.

The Company uses the royalty relief method to determine the fair value of the trade name intangible assets. This technique values the intangible assets based on the present value of the expected after-tax royalty cash flow stream using a hypothetical licensing arrangement. Significant assumptions include, among others, the determination of projected revenues, royalty rate, discount rates and anticipated average income tax rates.

Impairment of Long-lived Assets The Company assesses the recoverability of values assigned to long-lived assets after considering potential impairment indicated by such factors as business and market trends, future prospects, current market value and other economic factors. Judgment is used to determine if a triggering event has occurred requiring an impairment test to be completed. If there is an indication of impairment, the recoverable amount of the asset, which is the higher of its fair value less costs of disposal and its value in use, is estimated in order to determine the extent of the impairment loss. Where the asset does not generate cash flows that are independent from other assets, the Company estimates the recoverable amount of the cash-generating unit ("CGU") to which the asset belongs. For tangible and intangible assets excluding goodwill, judgment is required to determine the CGU based on the smallest group of assets that generates cash inflows from continuing use that are largely independent of the cash inflows of other assets or groups of assets. To the extent that the carrying value exceeds the estimated recoverable amount, an impairment charge is recognized in the consolidated statements of earnings in the period in which it occurs.

Various assumptions and estimates are used to determine the recoverable amount of a CGU. The Company determines fair value less costs of disposal using estimates such as market rental rates for comparable properties, property appraisals and capitalization rates. The Company determines value in use based on estimates and assumptions regarding future financial performance. The underlying estimates for cash flows include estimates for future sales, gross margin rates and store expenses, and are based upon the stores' past and expected future performance. Changes which may impact future cash flows include, but are not limited to, competition, general economic conditions and increases in operating costs that cannot be offset by other productivity improvements. To the extent that management's estimates are not realized, future assessments could result in impairment charges that may have a significant impact on the Company's consolidated balance sheets and consolidated statements of earnings.

Goodwill Goodwill is not amortized but is subject to an impairment test annually or whenever indicators of impairment are detected. Judgment is required to determine the appropriate grouping of CGUs for the purpose of testing for impairment. Judgment is also required in evaluating indicators of impairment which would require an impairment test to be completed. Goodwill is allocated to CGUs that are expected to benefit from the synergies of the related business combination and represents the lowest level within the Company at which goodwill is monitored for internal management purposes, which is both the Company's Canadian Operations and International Operations segments before aggregation.

The value of the goodwill was tested by means of comparing the recoverable amount of the operating segment to its carrying value. The recoverable amount is the greater of its value in use or its fair value less costs of disposal. The operating segment's recoverable amount was based on fair value less costs of disposal. A range of fair values was estimated by inferring enterprise values from the product of financial performance and comparable trading multiples. Values assigned to the key assumptions represent management's best estimates and have been based on data from both external and internal sources. Key assumptions used in the estimation of enterprise value include: budgeted financial performance, selection of market trading multiples and costs to sell. To the extent that management's estimates are not realized, future assessments could result in impairment charges that may have a significant impact on the Company's consolidated balance sheets and consolidated statements of earnings.

The Company performed the annual goodwill impairment test in 2024 and determined that the recoverable amount exceeded its carrying value. No goodwill impairment was identified and management considers any reasonably foreseeable changes in key assumptions unlikely to produce a goodwill impairment.

Income and Other Taxes Deferred tax assets and liabilities are recognized for the future income tax consequences attributable to temporary differences between the financial statement carrying values of assets and liabilities and their respective income tax bases. Deferred income tax assets or liabilities are measured using enacted or substantively enacted income tax rates expected to apply to taxable income in the years in which those temporary differences are expected to be recovered or settled. The calculation of current and deferred income taxes requires management to use judgment regarding the interpretation and application of tax legislation in the various jurisdictions in which the Company operates. The calculation of deferred income tax assets and liabilities is also impacted by estimates of future financial results, expectations regarding the timing of reversal of temporary differences and assessing the possible outcome of audits of tax filings by the regulatory agencies.

Changes or differences in these estimates or assumptions may result in changes to the current or deferred income tax balances on the consolidated balance sheets, a charge or credit to income tax expense in the consolidated statements of earnings and may result in cash payments or receipts. Additional information on income taxes is provided in Note 10 to the consolidated financial statements.

Leases The values of right-of-use assets and lease liabilities are measured based on whether renewal options are reasonably certain of being exercised and an estimate of the incremental borrowing rate specific to each leased asset if the interest rate in the lease is not readily determined. The incremental borrowing rate for the Canadian and International Operations is determined based on the applicable corporate bond yield curve with an adjustment that reflects the security.

Promissory Note Receivable This financial asset includes management's estimate of the fair value of contingent consideration receivable for the sale of its Giant Tiger stores. The amount of consideration is dependent on achieving certain financial measures which may result in the actual amount of contingent consideration being higher or lower than the amount estimated by the Company, including the possibility of no further consideration owing if certain financial measures are not met. Additional information on the promissory note receivable is included in Note 15 and Note 25 to the consolidated financial statements.

NEW ACCOUNTING STANDARDS IMPLEMENTED

In October 2022, the IASB issued amendments to IAS 1 - *Presentation of Financial Statements*, which specifies that covenants whose compliance is assessed after the reporting date do not affect the classification of debt as current or non-current at the reporting date. The Company adopted these amendments this year and determined there was no impact on the consolidated financial statements.

The principal components of the Government of Canada's Global Minimum Tax Act ("GMTA") - Pillar Two legislation was included in Bill C-69 and enacted into law on June 20, 2024, and follow the Pillar Two model rules from the Organisation for Economic Co-operation and Development ("OECD"). These rules were developed by the OECD and designed to ensure that large, multinational enterprises would be subject to a minimum effective tax rate of 15% in each jurisdiction they operate. The Company operates retail stores in the Cayman Islands, Barbados and British Virgin Islands which are impacted by the GMTA - Pillar Two legislation. GMTA top up tax of \$1.4 million has been included in the Company's income taxes. Additional information is provided in Note 10 to the consolidated financial statements

In May 2023, the IASB issued amendments to IAS 12 - *Income Taxes* which introduced a mandatory temporary exception from the recognition and disclosure of deferred taxes related to the implementation of Pillar Two model rules. The Company adopted this amendment during the second quarter of 2024 and has applied the exception to recognizing and disclosing information regarding Pillar Two deferred income tax assets and liabilities.

FUTURE ACCOUNTING STANDARDS

In April 2024, the IASB issued IFRS 18 - *Presentation and Disclosure in Financial Statements* to improve the comparability of the financial performance of similar entities. The standard replaces IAS 1 and primarily impacts the statements of earnings where companies will be required to present separate categories of income and expense for operating, investing and financing activities. IFRS 18 will also require management-defined performance measures to be explained and included in a separate note within the consolidated financial statements. The standard is effective for annual reporting periods beginning on or after January 1, 2027, including interim financial statements, and requires retrospective application. The Company is assessing the impact of the new standard.

In May 2024, amendments to IFRS 9 - *Financial Instruments* and IFRS 7 - *Financial Instruments: Disclosures* were issued. These amendments clarify the timing of recognition and derecognition of a financial asset or financial liability. Also included in the amendments are clarifications regarding the classification of financial assets, including those with features linked to environmental, social and corporate governance. The amendments require additional disclosure for financial instruments with contingent features and investments in equity instruments classified at fair value through other comprehensive income. These amendments are effective for annual periods beginning on or after January 1, 2026, with early adoption permitted. The adoption is not expected to have a material impact on the Company's consolidated financial statements.

There are no further IFRS Accounting Standards or IFRIC interpretations that are not yet effective that would be expected to have a material impact on the Company's consolidated financial statements.

NON-GAAP FINANCIAL MEASURES

These measures do not have a standardized meaning prescribed by GAAP and therefore they may not be comparable to similarly titled measures presented by other publicly traded companies and should not be construed as an alternative to the other financial measures determined in accordance with IFRS.

(1) Earnings Before Interest, Income Taxes, Depreciation and Amortization (EBITDA), Adjusted EBITDA and Adjusted Net Earnings are not recognized measures under IFRS. Management uses these non-GAAP financial measures to exclude the impact of certain income and expenses that must be recognized under IFRS. The excluded amounts are either subject to volatility in the Company's share price or may not necessarily be reflective of the Company's underlying operating performance. These factors can make comparisons of the Company's financial performance between periods more difficult. The Company may exclude additional items if it believes that doing so will result in a more effective analysis and explanation of the underlying financial performance. The exclusion of these items does not imply that they are non-recurring.

Reconciliation of earnings from operations to EBITDA and adjusted EBITDA

(\$ in thousands)	Consolidated					
	Fourth Quarter			Year-to-date		
	2024	2023	2022	2024	2023	2022
Earnings from operations	\$ 60,741	\$ 51,697	\$ 47,824	\$ 209,546	\$ 195,897	\$ 180,305
Add:						
Amortization	29,658	27,439	25,636	115,619	105,276	98,373
EBITDA	\$ 90,399	\$ 79,136	\$ 73,460	\$ 325,165	\$ 301,173	\$ 278,678
Share-based compensation expense	1,376	4,558	3,878	14,250	13,167	13,131
The Next 100 one-time costs ⁽¹⁾	991	—	—	991	—	—
Fox Lake wildfire asset write-off ⁽²⁾	—	—	—	—	3,694	—
Adjusted EBITDA	\$ 92,766	\$ 83,694	\$ 77,338	\$ 340,406	\$ 318,034	\$ 291,809

(\$ in thousands)	Canada					
	Fourth Quarter			Year-to-date		
	2024	2023	2022	2024	2023	2022
Earnings from operations	\$ 43,865	\$ 37,166	\$ 33,417	\$ 146,875	\$ 133,909	\$ 119,090
Add:						
Amortization	19,383	18,087	17,134	76,671	70,180	66,368
EBITDA	\$ 63,248	\$ 55,253	\$ 50,551	\$ 223,546	\$ 204,089	\$ 185,458
Share-based compensation expense	631	3,605	3,049	10,854	10,971	10,983
The Next 100 one-time costs ⁽¹⁾	619	—	—	619	—	—
Fox Lake wildfire asset write-off ⁽²⁾	—	—	—	—	3,694	—
Adjusted EBITDA	\$ 64,498	\$ 58,858	\$ 53,600	\$ 235,019	\$ 218,754	\$ 196,441

(\$ in thousands)	International (Stated in U.S. dollars)					
	Fourth Quarter			Year-to-date		
	2024	2023	2022	2024	2023	2022
Earnings from operations	\$ 11,893	\$ 10,755	\$ 10,630	\$ 45,496	\$ 45,903	\$ 46,772
Add:						
Amortization	7,234	6,694	6,291	28,274	25,990	24,453
EBITDA	\$ 19,127	\$ 17,449	\$ 16,921	\$ 73,770	\$ 71,893	\$ 71,225
Share-based compensation expense	520	707	623	2,465	1,626	1,641
The Next 100 one-time costs ⁽¹⁾	258	—	—	258	—	—
Adjusted EBITDA	\$ 19,905	\$ 18,156	\$ 17,544	\$ 76,493	\$ 73,519	\$ 72,866

⁽¹⁾ The Next 100 one-time costs include professional fees and other non-recurring expenses incurred in the implementation of the Next 100 work outlined in the Strategies section.

⁽²⁾ On May 5, 2023, the Company's store in Fox Lake, Alberta was destroyed by wildfire which resulted in a write-off of assets.

Reconciliation of consolidated net earnings to adjusted net earnings:

	Fourth Quarter			Year-to-Date		
(\$ in thousands)	2024	2023	2022	2024	2023	2022
Net earnings	\$ 42,806	\$ 36,011	\$ 35,129	\$ 143,253	\$ 134,291	\$ 125,836
Share-based compensation expense, net of tax	1,074	3,523	2,976	10,818	10,177	10,213
The Next 100 one-time costs, net of tax ⁽¹⁾	720	—	—	720	—	—
Fox Lake wildfire asset write-off, net of tax ⁽²⁾	—	—	—	—	2,551	—
Adjusted Net Earnings	\$ 44,600	\$ 39,534	\$ 38,105	\$ 154,791	\$ 147,019	\$ 136,049

⁽¹⁾ The Next 100 one-time costs include professional fees and other non-recurring expenses incurred in the implementation of the Next 100 work outlined in the Strategies section.

⁽²⁾ On May 5, 2023, the Company's store in Fox Lake, Alberta was destroyed by wildfire which resulted in a write-off of assets.

Certain share-based compensation costs are presented as liabilities on the Company's consolidated balance sheets. The Company is exposed to market price fluctuations in its share price through these share-based compensation costs. These liabilities are recorded at fair value at each reporting date based on the market price of the Company's shares at the end of each reporting period with the changes in fair value recorded in selling, operating and administrative expenses. Further information on share-based compensation is provided in Note 14 and Note 18 to the consolidated financial statements.

(2) Return on Net Assets (RONA) is not a recognized measure under IFRS. Management believes that RONA is a useful measure to evaluate the financial return on the net assets used in the business. RONA is calculated as earnings from operations (EBIT) for the year divided by average monthly net assets. The following table reconciles net assets used in the RONA calculation to IFRS measures reported in the consolidated financial statements as at January 31 for the following fiscal years:

(\$ in millions)	2024	2023	2022
Total assets	\$ 1,527.5	\$ 1,396.0	\$ 1,336.9
Less: Total liabilities	(732.8)	(690.2)	(689.0)
Add: Total debt and lease liabilities	422.2	405.5	402.5
Net Assets Employed	\$ 1,216.9	\$ 1,111.3	\$ 1,050.4

(3) Return on Average Equity (ROE) is not a recognized measure under IFRS. Management believes that ROE is a useful measure to evaluate the financial return on the amount invested by shareholders. ROE is calculated by dividing net earnings for the year by average monthly total shareholders' equity. There is no directly comparable IFRS measure for return on equity.

GLOSSARY OF TERMS & ABBREVIATIONS

AC Alaska Commercial Company store banner.

Basic earnings per share Net earnings attributable to shareholders of The North West Company Inc. divided by the weighted-average number of shares outstanding during the period.

Basis point A unit of measure that is equal to 1/100th of one percent.

Book value per share Equity attributable to shareholders of The North West Company Inc. divided by the number of shares, basic or diluted, outstanding at the end of the year.

B-to-B Business to business sales.

B-to-C Business to consumer sales.

Compound Annual Growth Rate ("CAGR") The compound annual growth rate is the year-over-year percentage growth rate over a given period of time.

CUL Cost-U-Less store banner.

Debt covenants Restrictions written into banking facilities, senior notes and loan agreements that prohibit the Company from taking actions that may negatively impact the interests of the lenders.

Debt loss An expense resulting from the estimated loss on potentially uncollectible accounts receivable.

Debt-to-equity ratio Provides information on the proportion of debt and equity the Company is using to finance its operations and is calculated as total debt divided by shareholders' equity.

Diluted earnings per share The amount of net earnings for the period attributable to shareholders of The North West Company Inc. divided by the weighted-average number of shares outstanding during the period including the impact of all potential dilutive outstanding shares at the end of the period.

EBIT (Earnings From Operations) Net earnings before interest and income taxes provides an indication of the Company's performance prior to interest expense and income taxes.

EBIT margin EBIT divided by sales.

EBITDA Net earnings before interest, income taxes, depreciation and amortization provides an indication of the Company's operational performance before allocating the cost of interest, income taxes and capital investments. See Non-GAAP Financial Measures section.

EBITDA margin EBITDA divided by sales.

ESG Environmental, social and governance.

Fair value The amount of consideration that would be agreed upon in an arm's length transaction between knowledgeable, willing parties who are under no compulsion to act.

Gross profit Sales less cost of goods sold and inventory shrinkage.

Gross profit rate Gross profit divided by sales.

GT Giant Tiger store banner.

Hedge A risk management technique used to manage interest rate, foreign currency exchange or other exposures arising from business transactions.

Interest coverage Net earnings before interest and income taxes divided by interest expense.

Next 100 The Company's strategy focused on driving operational excellence, expanding our capabilities and pursuing value for our customers, our employees and our shareholders. The initiatives within the Next 100 program leverage the power of data through new tools and analytics, and will be enabled by investments in technology and training, which will help sustain the benefits of this work in the years to come. Further information on the Next 100 strategy and work priorities is provided in the Strategies section.

NSA North Star Air Ltd., a regional airline providing cargo and passenger services in northern Canada.

Return on Average Equity ("ROE") Net earnings divided by average shareholders' equity. See Non-GAAP Financial Measures section.

Return on Net Assets ("RONA") Net earnings before interest and income taxes divided by average net assets employed (total assets less accounts payable and accrued liabilities, income taxes payable, defined benefit plan obligations, deferred tax liabilities, and other long-term liabilities). See Non-GAAP Financial Measures section.

RTW Roadtown Wholesale Trading Ltd. collectively consisting of the Riteway Food Markets banner, a Cash and Carry store and a significant wholesale operation.

Same store sales Is a supplementary financial measure of retail food and general merchandise sales performance from stores that have been open more than 52 weeks in the periods being compared, excluding the impact of foreign exchange and the estimated impact of the extra day of sales due to February 29th. Total same store sales consists of retail food and general merchandise sales and excludes other sales.

SOFR Secured Overnight Financing Rate.

WMS Means warehouse management system.

Working capital Total current assets less total current liabilities.

Year The fiscal year ends on January 31. Each fiscal year has 365 days of operations with the exception of a "leap year" which has 366 days of operations as a result of February 29. The following table summarizes the fiscal year:

Fiscal Year	Year-ended	Fiscal Year	Year-ended
2024*	January 31, 2025	2018	January 31, 2019
2023	January 31, 2024	2017	January 31, 2018
2022	January 31, 2023	2016*	January 31, 2017
2021	January 31, 2022	2015	January 31, 2016
2020*	January 31, 2021	2014	January 31, 2015
2019	January 31, 2020	2013	January 31, 2014

* Indicates years that had 366 days of operations due to February 29th.

Eleven-Year Financial Summary

Fiscal Year (\$ in thousands)

	2024	2023	2022	2021	2020
Consolidated Statements of Earnings					
Sales - Canadian Operations	\$ 1,475,039	\$ 1,418,961	\$ 1,323,185	\$ 1,291,139	\$ 1,376,188
Sales - International Operations	1,101,305	1,052,717	1,029,575	957,657	983,051
Sales - Total	2,576,344	2,471,678	2,352,760	2,248,796	2,359,239
EBITDA ⁽²⁾ - Canadian Operations	223,546	204,089	185,458	215,209	206,498
EBITDA ⁽²⁾ - International Operations	101,619	97,084	93,220	96,166	94,929
EBITDA ⁽²⁾ - Total Operations	325,165	301,173	278,678	311,375	301,427
Amortization - Canadian Operations	76,671	70,180	66,368	61,881	62,357
Amortization - International Operations	38,948	35,096	32,005	29,069	29,721
Amortization - Total	115,619	105,276	98,373	90,950	92,078
Interest	18,301	19,051	14,836	13,058	16,808
Income taxes	47,992	42,555	39,633	49,916	48,981
Net earnings attributable to shareholders of the Company	137,296	129,391	122,190	154,802	139,874
Cash flow from operating activities	260,625	230,427	182,838	224,135	338,718
Dividends paid during the year	75,525	73,533	71,805	70,420	67,276
Capital and intangible asset expenditures	146,354	123,411	117,112	94,070	75,244
Net change in cash	14,026	(5,450)	9,383	(22,110)	43,349
Consolidated Balance Sheets					
Current assets ⁽⁴⁾	\$ 550,268	\$ 502,905	\$ 474,844	\$ 403,358	\$ 396,860
Property and equipment	719,771	644,681	606,310	554,457	531,794
Right-of-use assets	118,194	114,501	102,632	100,844	107,766
Promissory note receivable ⁽⁴⁾	—	4,558	26,299	40,283	49,020
Other assets, intangible assets and goodwill	120,217	112,536	105,098	98,585	98,440
Deferred tax assets	19,055	16,829	21,707	21,746	7,288
Current liabilities	274,854	250,658	248,606	294,490	315,135
Long-term debt and other liabilities	457,937	439,579	440,384	344,579	370,802
Total Equity	794,714	705,773	647,900	580,204	505,231
Consolidated Dollar Per Share (\$)					
Net earnings - basic	\$ 2.87	\$ 2.71	\$ 2.55	\$ 3.21	\$ 2.87
Net earnings - diluted	2.83	2.67	2.51	3.16	2.82
EBITDA ^{(2),(3)}	6.80	6.31	5.82	6.45	6.18
Cash flow from operating activities ⁽³⁾	5.45	4.83	3.82	4.64	6.95
Dividends paid during the year ⁽³⁾	1.58	1.54	1.50	1.46	1.38
Equity (basic shares outstanding end of year)	16.60	14.79	13.57	12.12	10.39
Market price at January 31	46.44	38.89	36.24	35.05	32.37
Statistics at Year End					
Number of stores - Canadian	170	168	164	161	159
Number of stores - International	60	59	58	55	53
Selling square feet (000's) end of year - Canadian Stores	1,023	1,018	1,004	998	986
Selling square feet (000's) end of year - International Stores	671	668	686	677	667
Sales per average selling square foot - Canadian	\$ 1,445	\$ 1,404	\$ 1,322	\$ 1,302	\$ 1,057
Sales per average selling square foot - International	\$ 1,645	\$ 1,555	\$ 1,511	\$ 1,425	\$ 1,479
Number of employees - Canadian Operations	4,777	5,070	5,024	4,926	4,735
Number of employees - International Operations	2,226	2,312	2,287	2,598	2,204
Average shares outstanding (000's)	47,788	47,747	47,865	48,268	48,758
Shares outstanding at end of fiscal year (000's)	47,871	47,711	47,751	47,879	48,613
Shares traded during the year (000's)	35,727	46,137	52,348	50,474	60,827
Financial Ratios					
EBITDA ⁽²⁾ (%)	12.6	12.2	11.8	13.8	12.8
Earnings from operations (EBIT) (%)	8.1	7.9	7.7	9.8	8.9
Total return on net assets ⁽²⁾ (%)	17.8	17.7	17.9	23.8	22.4
Return on average equity ⁽²⁾ (%)	19.3	19.9	20.5	29.0	30.7
Debt-to-equity	.37:1	.40:1	.45:1	.41:1	.56:1
Dividends as % of cash flow from operating activities	29.0	31.9	39.3	31.4	19.9
Inventory turnover (times per year)	5.3	5.2	5.6	6.3	7.1

(1) IFRS 16 - Leases was applied retrospectively with restatement of certain prior year figures as described in Accounting Standard Changes Implemented in 2019 as disclosed in the 2019 Annual Report. Amounts prior to 2018 have not been restated for IFRS 16. Certain 2017 amounts have been restated upon the adoption of IFRS 15. Amounts prior to 2017 have not been restated for IFRS 15.

(2) See Non-GAAP Financial Measures on page 34.

(3) Based on average basic shares outstanding.

2019	2018(1)	2017 (1)	2016	2015	2014	Fiscal Year (\$ in thousands)
						Consolidated Statements of Earnings
1,271,552	1,246,133	1,199,473	1,125,330	1,089,898	1,042,168	Sales - Canadian Operations
822,841	767,353	785,649	718,763	706,137	582,232	Sales - International Operations
2,094,393	2,013,486	1,985,122	1,844,093	1,796,035	1,624,400	Sales - Total
140,359	130,399	112,393	109,736	98,276	100,896	EBITDA ⁽²⁾ - Canadian Operations
79,216	87,623	57,231	56,762	53,071	36,942	EBITDA ⁽²⁾ - International Operations
219,575	218,022	169,624	166,498	151,347	137,838	EBITDA ⁽²⁾ - Total Operations
62,983	57,577	39,796	35,291	31,781	30,302	Amortization - Canadian Operations
26,239	24,444	15,857	13,076	12,245	10,070	Amortization - International Operations
89,222	82,021	55,653	48,367	44,026	40,372	Amortization - Total
20,948	19,640	10,145	7,220	6,210	6,673	Interest
23,132	25,738	34,135	33,835	31,332	27,910	Income taxes
82,724	86,739	67,154	77,076	69,779	62,883	Net earnings attributable to shareholders of the Company
161,117	155,725	141,419	126,024	132,987	115,086	Cash flow from operating activities
64,351	62,329	62,315	60,169	58,210	56,180	Dividends paid during the year
121,605	103,219	122,035	77,745	75,983	52,329	Capital and intangible asset expenditures
(10,261)	13,288	(5,083)	(7,000)	8,114	6,776	Net change in cash
						Consolidated Balance Sheets
\$ 399,593	\$ 376,297	\$ 335,003	\$ 327,938	\$ 335,581	\$ 315,840	Current assets
555,075	514,946	469,993	358,121	345,881	311,692	Property and equipment
127,870	127,794	—	—	—	—	Right-of-use assets
—	—	—	—	—	—	Promissory note receivable
104,765	96,119	91,502	86,909	83,293	68,693	Other assets, intangible assets and goodwill
28,233	34,705	34,450	32,853	29,040	28,074	Deferred tax assets
194,084	196,938	171,212	152,244	155,501	146,275	Current liabilities
594,482	541,907	377,580	285,792	280,682	248,741	Long-term debt and other liabilities
426,970	411,016	382,156	367,785	357,612	329,283	Total equity
						Consolidated Dollar Per Share (\$)
\$ 1.70	\$ 1.78	\$ 1.38	\$ 1.59	\$ 1.44	\$ 1.30	Net earnings - basic
1.68	1.77	1.36	1.57	1.43	1.29	Net earnings - diluted
4.50	4.47	3.48	3.43	3.12	2.85	EBITDA ^{(2),(3)}
3.30	3.19	2.91	2.60	2.74	2.38	Cash flow from operating activities ⁽³⁾
1.32	1.28	1.28	1.24	1.20	1.16	Dividends paid during the year ⁽³⁾
8.76	8.43	7.60	7.57	7.37	6.80	Equity (basic shares outstanding at end of year)
27.56	31.17	29.14	29.28	30.53	26.56	Market price at January 31
						Statistics at Year End
198	193	188	185	181	178	Number of stores - Canadian
51	52	51	47	47	47	Number of stores - International
1,617	1,571	1,552	1,518	1,463	1,422	Selling square feet (000's) end of year - Canadian Stores
662	669	668	676	676	676	Selling square feet (000's) end of year - International Stores
\$ 798	\$ 798	\$ 781	\$ 755	\$ 756	\$ 742	Sales per average selling square foot - Canadian
\$ 1,236	\$ 1,148	\$ 1,169	\$ 1,063	\$ 1,045	\$ 849	Sales per average selling square foot - International
5,587	5,672	5,915	5,715	5,482	4,921	Number of employees - Canadian Operations
2,046	2,253	2,119	1,882	1,896	1,726	Number of employees - International Operations
48,751	48,697	48,680	48,524	48,509	48,432	Average shares outstanding (000's)
48,751	48,751	48,690	48,542	48,523	48,497	Shares outstanding at end of fiscal year (000's)
45,013	46,269	38,836	49,189	35,631	24,080	Shares traded during the year (000's)
						Financial Ratios
10.5	10.8	8.5	9.0	8.4	8.5	EBITDA ⁽²⁾ (%)
6.2	6.8	5.7	6.4	6.0	6.0	Earnings from operations (EBIT) (%)
13.5	15.3	16.7	20.1	19.5	18.4	Total return on net assets ⁽²⁾ (%)
20.5	23.2	18.3	21.8	20.6	19.3	Return on average equity ⁽²⁾ (%)
.96:1	.89:1	.82:1	.62:1	.63:1	.61:1	Debt-to-equity
39.9	40.0	44.1	47.7	43.8	48.8	Dividends as % of cash flow from operating activities
5.8	6.0	6.0	6.1	6.2	5.7	Inventory turnover (times per year)

(4) At January 31, 2025, accounts receivable includes \$12,570 of the promissory note receivable (January 31, 2024 - \$22,500). See Note 25 to the consolidated financial statements for additional information.

Management's Responsibility for Financial Statements

The management of The North West Company Inc. is responsible for the preparation, presentation and integrity of the accompanying consolidated financial statements and all other information in the annual report. The consolidated financial statements have been prepared by management in accordance with International Financial Reporting Standards as issued by the International Accounting Standards Board and include certain amounts that are based on reasonable estimates and judgment by management.

In order to meet its responsibility and ensure integrity of financial information, management has established a code of business ethics, and maintains appropriate internal controls and accounting systems. An internal audit function is maintained that is designed to provide reasonable assurance that assets are safeguarded, transactions are authorized and recorded and that the financial records are reliable.

Ultimate responsibility for financial reporting to shareholders rests with the Board of Directors. The Audit Committee of the Board of Directors, consisting of independent Directors, meets periodically with management and with the internal and external auditors to review the audit results, internal controls and the selection and consistent application of appropriate accounting policies. Internal and external auditors have unlimited access to the Audit Committee. The Audit Committee meets separately with management and the external auditors to review the consolidated financial statements and other contents of the annual report and recommend approval by the Board of Directors. The Audit Committee also recommends the independent auditor for appointment by the shareholders.

PricewaterhouseCoopers LLP, an independent firm of auditors appointed by the shareholders, have completed their audit in accordance with Canadian generally accepted audited standards and submitted their report as follows.



Daniel G. McConnell
PRESIDENT & CEO
THE NORTH WEST COMPANY INC.



John D. King, CPA, CA, CMA
EXECUTIVE VICE-PRESIDENT &
CHIEF FINANCIAL OFFICER
THE NORTH WEST COMPANY INC.

April 9, 2025



Independent auditor's report

To the Shareholders of The North West Company Inc.

Our opinion

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the financial position of The North West Company Inc. and its subsidiaries (together, the Company) as at January 31, 2025 and 2024, and its financial performance and its cash flows for the years then ended in accordance with International Financial Reporting Standards as issued by the International Accounting Standards Board (IFRS Accounting Standards).

What we have audited

The Company's consolidated financial statements comprise:

- the consolidated balance sheets as at January 31, 2025 and 2024;
- the consolidated statements of earnings for the years then ended;
- the consolidated statements of comprehensive income for the years then ended;
- the consolidated statements of changes in shareholders' equity for the years then ended;
- the consolidated statements of cash flows for the years then ended; and
- the notes to the consolidated financial statements, comprising material accounting policy information and other explanatory information.

Basis for opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the consolidated financial statements* section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence

We are independent of the Company in accordance with the ethical requirements that are relevant to our audit of the consolidated financial statements in Canada. We have fulfilled our other ethical responsibilities in accordance with these requirements.

PricewaterhouseCoopers LLP
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"PwC" refers to PricewaterhouseCoopers LLP, an Ontario limited liability partnership.



Key audit matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the consolidated financial statements for the year ended January 31, 2025. These matters were addressed in the context of our audit of the consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Key audit matter	How our audit addressed the key audit matter
<p>Inventories</p> <p><i>Refer to note 3 – Material accounting policies and note 6 – Inventories to the consolidated financial statements.</i></p> <p>As at January 31, 2025, the Company held inventories of \$342 million at warehouses, stores and other locations. Inventories are valued at the lower of cost and net realizable value. The cost of warehouse inventories is determined using the weighted-average cost method. The cost of retail inventories is determined using the retail method of accounting for general merchandise inventories and the weighted-average cost method for food inventories. Net realizable value is estimated based on the amount at which inventories are expected to be sold, taking into consideration decreases in retail prices due to obsolescence, damage or seasonality. Valuing inventories requires management to use judgment and estimates related to the determination of margin factors used to convert inventory to cost, future retail sales prices and reductions, inventory losses or shrinkage during periods between the last physical inventory count and the balance sheet date.</p> <p>We considered this a key audit matter due to the magnitude of the inventories balance, the judgment by management in determining the value of inventories and the audit effort involved in testing the inventories balance at year-end.</p>	<p>Our approach to addressing the matter included the following procedures, among others:</p> <ul style="list-style-type: none">• Tested the operating effectiveness of relevant controls relating to the inventory valuation process, including management's estimate of the inventory provision.• Tested the operating effectiveness of relevant controls relating to the physical inventory count process for a sample of stores and warehouses during the year and performed independent test counts.• For a sample of inventory items at year-end, tested the underlying data to purchase invoices.• For a sample of general merchandise inventory items valued using the retail method of accounting at year-end, tested the underlying data to most recent retail selling prices.• For a sample of general merchandise inventory items valued using the retail method of accounting at year-end, tested the underlying data used by management and evaluated the reasonableness of the margin factors applied to convert inventories to cost.• Tested that inventories at year-end were recorded at the lower of cost and net realizable value by comparing a sample of inventory items to the most recent retail selling prices of the inventory items.• Tested that inventories at year-end were recorded in the correct period by comparing a



Key audit matter	How our audit addressed the key audit matter
	<p>sample of inventory purchases before and after year-end to receiving documents and purchase invoices.</p> <ul style="list-style-type: none"> Tested how management estimated the inventory provision at year-end; evaluated the appropriateness of management's inventory provisioning method; tested the underlying data; and evaluated the reasonableness of the assumptions used by management by assessing the percentage of shrinkage based on actual results from the physical inventory counts performed during the year and historical percentage of shrinkage.

Other information

Management is responsible for the other information. The other information comprises the Management's Discussion and Analysis and the information, other than the consolidated financial statements and our auditor's report thereon, included in the annual report.

Our opinion on the consolidated financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information identified above and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of management and those charged with governance for the consolidated financial statements

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with IFRS Accounting Standards, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going



concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Company's financial reporting process.

Auditor's responsibilities for the audit of the consolidated financial statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.



- Plan and perform the group audit to obtain sufficient appropriate audit evidence regarding the financial information of the entities or business units within the Company as a basis for forming an opinion on the consolidated financial statements. We are responsible for the direction, supervision and review of the audit work performed for purposes of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

The engagement partner on the audit resulting in this independent auditor's report is Patrick Green.

PricewaterhouseCoopers LLP

Chartered Professional Accountants

Winnipeg, Manitoba
April 9, 2025

Consolidated Balance Sheets

(\$ in thousands)	January 31, 2025	January 31, 2024
CURRENT ASSETS		
Cash	\$ 67,385	\$ 53,359
Accounts receivable (Note 5)	119,023	121,606
Inventories (Note 6)	342,397	313,414
Prepaid expenses	21,463	14,526
	550,268	502,905
NON-CURRENT ASSETS		
Property & equipment (Note 7)	719,771	644,681
Right-of-use assets (Note 8)	118,194	114,501
Promissory note receivable (Note 25)	—	4,558
Goodwill (Note 9)	53,679	50,519
Intangible assets (Note 9)	28,226	29,768
Deferred tax asset (Note 10)	19,055	16,829
Other assets (Note 11)	38,312	32,249
	977,237	893,105
TOTAL ASSETS	\$ 1,527,505	\$ 1,396,010
CURRENT LIABILITIES		
Accounts payable and accrued liabilities	\$ 250,175	\$ 228,297
Current portion of long-term debt (Note 12)	—	268
Current portion of lease liabilities (Note 8)	20,848	19,408
Income tax payable (Note 10)	3,831	2,685
	274,854	250,658
NON-CURRENT LIABILITIES		
Long-term debt (Note 12)	295,776	281,308
Lease liabilities (Note 8)	105,558	104,483
Defined benefit plan obligation (Note 13)	20,855	18,725
Deferred tax liability (Note 10)	12,972	13,383
Other long-term liabilities	22,776	21,680
	457,937	439,579
TOTAL LIABILITIES	732,791	690,237
SHAREHOLDERS' EQUITY		
Share capital (Note 16)	179,819	177,951
Contributed surplus	5,744	9,359
Retained earnings	529,916	464,556
Accumulated other comprehensive income	56,527	32,826
Equity attributable to The North West Company Inc.	772,006	684,692
Non-controlling interests	22,708	21,081
TOTAL EQUITY	794,714	705,773
TOTAL LIABILITIES & EQUITY	\$ 1,527,505	\$ 1,396,010

See accompanying notes to consolidated financial statements.

Approved on behalf of the Board of Directors

"Annalisa King"

DIRECTOR

"Brock Bulbuck"

DIRECTOR

Consolidated Statements of Earnings

	Year Ended January 31, 2025	Year Ended January 31, 2024
(\$ in thousands, except per share amounts)		
SALES	\$ 2,576,344	\$ 2,471,678
Cost of sales	(1,708,020)	(1,662,259)
Gross profit	868,324	809,419
Selling, operating and administrative expenses (Notes 17, 18)	(658,778)	(613,522)
Earnings from operations	209,546	195,897
Interest expense (Note 19)	(18,301)	(19,051)
Earnings before income taxes	191,245	176,846
Income taxes (Note 10)	(47,992)	(42,555)
NET EARNINGS FOR THE YEAR	\$ 143,253	\$ 134,291
NET EARNINGS ATTRIBUTABLE TO		
The North West Company Inc.	\$ 137,296	\$ 129,391
Non-controlling interests	5,957	4,900
TOTAL NET EARNINGS	\$ 143,253	\$ 134,291
NET EARNINGS PER SHARE (Note 22)		
Basic	\$ 2.87	\$ 2.71
Diluted	\$ 2.83	\$ 2.67
WEIGHTED-AVERAGE NUMBER OF SHARES OUTSTANDING (000's)		
Basic	47,788	47,747
Diluted	48,558	48,431

See accompanying notes to consolidated financial statements.

Consolidated Statements of Comprehensive Income

(\$ in thousands)	Year Ended January 31, 2025	Year Ended January 31, 2024
NET EARNINGS FOR THE YEAR	\$ 143,253	\$ 134,291
Other comprehensive income, net of tax:		
Items that may be reclassified to net earnings:		
Exchange differences on translation of foreign controlled subsidiaries	25,447	(10)
Items that will not be subsequently reclassified to net earnings:		
Remeasurements of defined benefit plans (Note 13)	3,589	5,848
Remeasurements of defined benefit plans of equity investee	—	111
Total other comprehensive income, net of tax	29,036	5,949
COMPREHENSIVE INCOME FOR THE YEAR	\$ 172,289	\$ 140,240
OTHER COMPREHENSIVE INCOME ATTRIBUTABLE TO		
The North West Company Inc.	\$ 27,290	\$ 5,854
Non-controlling interests	1,746	95
TOTAL OTHER COMPREHENSIVE INCOME	\$ 29,036	\$ 5,949
COMPREHENSIVE INCOME ATTRIBUTABLE TO		
The North West Company Inc.	\$ 164,586	\$ 135,245
Non-controlling interests	7,703	4,995
TOTAL COMPREHENSIVE INCOME	\$ 172,289	\$ 140,240

See accompanying notes to consolidated financial statements.

Consolidated Statements of Changes in Shareholders' Equity

(\$ in thousands)	Share Capital	Contributed Surplus	Retained Earnings	AOI ⁽¹⁾	Total	Non- Controlling Interests	Total Equity
Balance at January 31, 2024	\$ 177,951	\$ 9,359	\$ 464,556	\$ 32,826	\$ 684,692	\$ 21,081	\$ 705,773
Net earnings for the year	—	—	137,296	—	137,296	5,957	143,253
Other comprehensive income	—	—	3,589	23,701	27,290	1,746	29,036
Comprehensive income	—	—	140,885	23,701	164,586	7,703	172,289
Equity settled share-based payments (Note 14)	23	(1,842)	—	—	(1,819)	—	(1,819)
Dividends (Note 20)	—	—	(75,525)	—	(75,525)	(6,076)	(81,601)
Issuance of common shares (Note 16)	1,845	(1,773)	—	—	72	—	72
	1,868	(3,615)	(75,525)	—	(77,272)	(6,076)	(83,348)
Balance at January 31, 2025	\$179,819	\$ 5,744	\$529,916	\$56,527	\$772,006	\$ 22,708	\$794,714

Balance at January 31, 2023	\$ 176,091	\$ 13,017	\$ 407,182	\$ 32,931	\$ 629,221	\$ 18,679	\$ 647,900
Net earnings for the year	—	—	129,391	—	129,391	4,900	134,291
Other comprehensive income/(loss)	—	—	5,848	(105)	5,743	95	5,838
Other comprehensive income of equity investee	—	—	111	—	111	—	111
Comprehensive income/(loss)	—	—	135,350	(105)	135,245	4,995	140,240
Common shares purchased and cancelled (Note 16)	(557)	—	(4,443)	—	(5,000)	—	(5,000)
Equity settled share-based payments (Note 14)	(226)	(2,980)	—	—	(3,206)	—	(3,206)
Dividends (Note 20)	—	—	(73,533)	—	(73,533)	(2,593)	(76,126)
Issuance of common shares (Note 16)	2,643	(678)	—	—	1,965	—	1,965
	1,860	(3,658)	(77,976)	—	(79,774)	(2,593)	(82,367)
Balance at January 31, 2024	\$ 177,951	\$ 9,359	\$ 464,556	\$ 32,826	\$ 684,692	\$ 21,081	\$ 705,773

(1) Accumulated Other Comprehensive Income

See accompanying notes to consolidated financial statements.

Consolidated Statements of Cash Flows

	Year Ended January 31, 2025	Year Ended January 31, 2024
(\$ in thousands)		
CASH PROVIDED BY (USED IN)		
Operating activities		
Net earnings for the year	\$ 143,253	\$ 134,291
Adjustments for:		
Amortization (Notes 7, 8, 9)	115,619	105,276
Provision for income taxes (Note 10)	47,992	42,555
Interest expense (Note 19)	18,301	19,051
Equity settled share-based compensation (Note 14)	(1,819)	(3,206)
Taxes paid	(49,188)	(43,065)
Loss on disposal of property and equipment	290	1,500
	274,448	256,402
Change in non-cash working capital (Note 21)	(14,276)	(23,233)
Change in other non-cash items	453	(2,742)
Cash from operating activities	260,625	230,427
Investing activities		
Purchase of property and equipment (Note 7)	(140,210)	(114,199)
Intangible asset additions (Note 9)	(6,144)	(9,212)
Proceeds from disposal of property and equipment	350	710
Proceeds from promissory note receivable	15,000	15,000
Cash used in investing activities	(131,004)	(107,701)
Financing activities		
Net increase/(decrease) in long-term debt (Note 12)	6,545	(8,891)
Payment of lease liabilities, principal	(24,663)	(20,936)
Payment of lease liabilities, interest (Note 19)	(5,458)	(4,821)
Dividends (Note 20)	(75,525)	(73,533)
Dividends to non-controlling interests (Note 20)	(6,076)	(2,593)
Interest paid	(13,942)	(14,461)
Issuance of common shares (Note 16)	72	1,965
Common shares purchased and cancelled (Note 16)	—	(5,000)
Cash used in financing activities	(119,047)	(128,270)
Effect of changes in foreign exchange rates on cash	3,452	94
NET CHANGE IN CASH	14,026	(5,450)
Cash, beginning of year	53,359	58,809
CASH, END OF YEAR	\$ 67,385	\$ 53,359

See accompanying notes to consolidated financial statements.

Notes to Consolidated Financial Statements

(\$ IN THOUSANDS, EXCEPT PER SHARE AMOUNTS)
JANUARY 31, 2025 AND 2024

1. ORGANIZATION

The North West Company Inc. ("NWC" or "the Company") is a corporation amalgamated under the Canada Business Corporations Act ("CBCA") and governed by the laws of Canada. The Company, through its subsidiaries, is a leading retailer to rural and remote communities in the following regions: northern Canada, rural Alaska, the South Pacific and the Caribbean. These regions comprise two reportable operating segments: Canadian Operations and International Operations.

The address of its registered office is 77 Main Street, Winnipeg, Manitoba. These consolidated financial statements have been approved for issue by the Board of Directors of the Company on April 9, 2025.

2. BASIS OF PREPARATION

(A) Statement of Compliance The consolidated financial statements have been prepared in accordance with International Financial Reporting Standards as issued by the International Accounting Standards Board ("IFRS Accounting Standards").

(B) Basis of Measurement The consolidated financial statements have been prepared on a going concern basis, under the historical cost convention, except for the following which are measured at fair value, as applicable:

- Liabilities for share-based payment plans (Note 14)
- Defined benefit pension plan (Note 13)
- Assets and liabilities acquired in a business combination

The methods used to measure fair values are discussed further in the notes to these consolidated financial statements.

(C) Functional and Presentation Currency The presentation currency of the consolidated financial statements is Canadian dollars, which is the Company's functional currency. All financial information is presented in Canadian dollars, unless otherwise stated, and has been rounded to the nearest thousand.

3. MATERIAL ACCOUNTING POLICIES

The accounting policies set out below have been applied to all years presented in these consolidated financial statements, and have been applied consistently by both the Company and its subsidiaries using uniform accounting policies for like transactions and other events in similar circumstances.

(A) Basis of Consolidation Subsidiaries are entities controlled, either directly or indirectly, by the Company. Control is established when the Company has rights to an entity's variable returns, and has the ability to affect those returns through its power over the entity. Subsidiaries are fully consolidated from the date on which control is transferred to the Company until the date that control ceases. The Company assesses control on an ongoing basis.

Net earnings or loss and each component of other comprehensive income are attributed to the shareholders of the Company and to the non-controlling interests. Total comprehensive income is attributed to the shareholders of the Company and to the non-controlling interests even if this results in the non-controlling interests having a deficit balance on consolidation.

A joint arrangement can take the form of a joint operation or a joint venture. Joint ventures are those entities over which the Company has joint control of the rights to the net assets of the arrangement, rather than rights to its assets and obligations for its liabilities. The Company's 50% interest in Transport Nanuk Inc. has been classified as a joint venture. Its results are included in the consolidated statements of earnings using the equity method of accounting. The consolidated financial statements include the Company's share of both earnings and other comprehensive income from the date that significant influence or joint control commences until the date that it ceases. Joint ventures are carried in the consolidated balance sheets at cost plus post-acquisition changes in the Company's share of net assets of the entity, less any impairment in value.

All significant inter-company amounts and transactions have been eliminated.

(B) Business Combinations Business combinations are accounted for using the acquisition method of accounting. The consideration transferred is measured at the fair value of the assets given, equity instruments issued and liabilities assumed at the date of exchange. Acquisition costs incurred are expensed and included in selling, operating and administrative expenses. Any contingent consideration to be transferred by the acquirer will be recognized at fair value at the acquisition date. Subsequent changes to the fair value of the contingent consideration which is deemed to be an asset or liability will be recognized in either net earnings or as a change to other comprehensive income ("OCI"). If the contingent consideration is classified as equity, it will not be remeasured and settlement is accounted for within equity.

Identifiable assets acquired, and liabilities and contingent liabilities assumed in a business combination, are measured initially at their fair values at the acquisition date irrespective of the extent of any non-controlling interest. The excess of the cost of the acquisition over the fair value of the Company's share of the identifiable net assets acquired is recorded as goodwill. If the cost of acquisition is less than the fair value of the net assets of the subsidiary acquired, the difference is recognized directly in the consolidated statements of earnings.

Non-controlling interests are measured either at fair value or their proportionate share of the acquiree's identifiable net assets at the date of acquisition.

(C) Revenue Recognition Revenue on the sale of goods and services is recorded at the time the sale is made or service is rendered to the customer. Sales are presented net of tax, returns and discounts and are measured at the fair value of the consideration received or receivable from the customer for the products sold or services supplied. Service charges on customer account receivables are accrued each month on balances outstanding at each account's billing date.

(D) Inventories Inventories are valued at the lower of cost and net realizable value. The cost of warehouse inventories is determined using the weighted-average cost method. The cost of retail inventories is determined using the retail method of accounting for general merchandise inventories and the weighted-average cost method for food inventories. Cost includes the cost to purchase goods net of vendor rebates plus other costs incurred in bringing inventories to their present location and condition. Net realizable value is estimated based on the amount at which inventories are expected to be sold, taking into consideration decreases in retail prices due to obsolescence, damage or seasonality.

Inventories are written down to net realizable value if net realizable value declines below carrying amount. When circumstances that previously caused inventories to be written down below cost no longer exist or when there is clear evidence of an increase in selling price, the amount of the write-down previously recorded is reversed.

(E) Vendor Rebates Consideration received from vendors related to the purchase of merchandise is recorded on an accrual basis as a reduction in the cost of the vendor's products and reflected as a reduction of cost of sales and related inventory when it is probable they will be received and the amount can be reliably estimated.

(F) Property and Equipment Property and equipment are stated at cost less accumulated amortization and any impairment losses. Cost includes any directly attributable costs, borrowing costs on qualifying construction projects, and the costs of dismantling and removing the items and restoring the site on which they are located. When major components of an item of property and equipment have different useful lives, they are accounted for as separate items. Amortization methods, useful lives and residual values are reviewed at each reporting date and adjusted if appropriate. Assets under construction and land are not amortized. Amortization is calculated from the dates assets are available for use using the straight-line method to allocate the cost of assets less their residual values over their estimated useful lives.

Estimated useful lives of Property and Equipment are as follows:

Buildings	3% – 8%
Leasehold improvements	3% – 20%
Aircraft	3% – 20%
Fixtures and equipment	8% – 20%
Computer equipment	12% – 33%

Major aircraft maintenance overhaul expenditures, including labour, are capitalized and depreciated over the expected life of the maintenance cycle. Any remaining carrying value, if any, is derecognized when the major maintenance overhaul occurs. All other costs associated with maintenance of aircraft fleet assets are charged to the consolidated statements of earnings as incurred.

(G) Impairment of Non-financial Assets Tangible assets and definite life intangible assets are reviewed at each balance sheet date to determine whether events or conditions indicate that their carrying amount may not be recoverable. If any such indication exists, the recoverable amount of the asset, which is the higher of its fair value less costs of disposal and its value in use, is estimated in order to determine the extent of the impairment loss. Where the asset does not generate cash flows that are independent from other assets, the Company estimates the recoverable amount of the cash-generating unit ("CGU") to which the asset belongs. For tangible and intangible assets excluding goodwill, the CGU is the smallest group of assets that generates cash inflows from continuing use that are largely independent of the cash inflows of other assets or groups of assets. CGUs may comprise individual stores or groups of stores.

Goodwill and indefinite life intangible assets are not amortized but are subject to an impairment test annually and whenever indicators of impairment are detected. Goodwill is allocated to CGUs that are expected to benefit from the synergies of the related business combination and represents the lowest level within the Company at which goodwill is monitored for internal management purposes.

Any impairment charge is recognized in the consolidated statement of earnings in the period in which it occurs, to the extent that the carrying value exceeds its recoverable amount. Where an impairment loss other than an impairment loss on goodwill subsequently reverses due to a change in the original estimate, the carrying amount of the asset is increased to the revised estimate of its recoverable amount. Impairment charges on goodwill are not reversed.

All impairment losses are recognized in the consolidated statements of earnings. An impairment loss, except an impairment loss related to goodwill, is reversed if the reversal can be related objectively to an event occurring after the impairment loss was recognized.

(H) Leases At contract inception, the Company assesses whether a contract is, or contains a lease and recognizes a right-of-use asset and a lease liability at the lease commencement date. The right-of-use asset is initially measured at cost, which comprises the initial amount of the lease liability adjusted for any lease payments made at or before the commencement date, plus any initial direct costs incurred and an estimate of costs to dismantle and remove or restore the underlying asset, less any lease incentives received.

Subsequent to initial measurement, the Company applies the cost model. Right-of-use assets are subsequently amortized using the straight-line method from the lease commencement date to the earlier of the end of their useful life or the end of the lease term. The estimated useful lives of right-of-use assets are determined based on the shorter of the lease term and the useful life of the underlying asset. Right-of-use assets may also be reduced by impairment losses and adjusted for remeasurements of the lease liability, as applicable.

The lease liability is initially measured at the present value of the lease payments unpaid at the commencement date using the interest rate implicit in the lease or the Company's incremental borrowing rate. Lease payments are comprised of fixed payments including in-substance fixed payments, variable lease payments based on an index or rate, amounts expected to be payable under residual value guarantees and the exercise price under a purchase option that the Company is reasonably certain to exercise and certain early termination costs. The period over which the lease payments are discounted is the reasonably certain lease term, which may include lease renewal options. Generally, the Company uses its incremental borrowing rate as the discount rate.

Each lease payment is apportioned between the repayment of the lease liability and a finance cost. The finance cost is recognized in interest expense in the consolidated statements of earnings using the effective interest rate method. The lease liability is remeasured when there is a change in future lease payments arising from a change in an index or rate, a change in lease term, a change in the assessment of an option to purchase the right-of-use asset or a change in an expected residual value guarantee.

The Company has elected not to recognize right-of-use assets and lease liabilities for certain short-term leases that have a lease term of 12 months or less and leases of low-value assets. Variable lease payments that do not depend on an index or rate are also expensed as incurred. The Company recognizes these lease payments as an expense in the consolidated statements of earnings.

- (I) **Borrowing Costs** Borrowing costs directly attributable to the acquisition or construction of qualifying assets are capitalized as part of the cost of the respective asset until it is ready for its intended use. Qualifying assets are those assets that necessarily take a substantial period of time to prepare for their intended use. Borrowing costs are capitalized based on the Company's weighted-average cost of borrowing. All other borrowing costs are expensed as incurred.
- (J) **Goodwill** Goodwill represents the excess of the consideration transferred over the fair value of the identifiable assets, including intangible assets, and liabilities of the acquiree at the date of acquisition. Goodwill is not amortized but is subject to an impairment test annually and whenever indicators of impairment are detected. Goodwill is carried at cost less accumulated impairment losses.
- (K) **Intangible Assets** Intangible assets with finite lives are carried at cost less accumulated amortization and any impairment loss. Amortization is recorded on a straight-line basis over the term of the estimated useful life of the asset as follows:

Software	3 – 7 years
Non-compete agreements	3 – 5 years
Other	5 – 10 years

Intangible assets with indefinite lives comprise the Cost-U-Less and Riteway Food Markets banners. These assets are not amortized but instead tested for impairment annually or more frequently if indicators of impairment are identified.

(L) Share-based Payment Transactions

Equity settled plans Certain stock options and certain performance share units settled in common shares are equity settled share-based payment plans. The grant date fair values of these benefits are recognized as an employee expense over the vesting period, with corresponding increases in equity.

The fair value of these plans is determined using an option pricing model. Market conditions attached to certain equity-settled share-based payments are taken into account when estimating the fair value of the equity instruments granted. Upon exercise or settlement of equity-based instruments, consideration received, if any, together with amounts previously recorded in contributed surplus are recorded as an increase to share capital.

Cash settled plans Certain stock options, certain performance share units, the executive deferred share unit plan and the director deferred share unit plan are cash settled share-based payments. These plans are measured at fair value at each balance sheet date and a charge or recovery is recognized through the consolidated statements of earnings over the vesting period. A corresponding adjustment is reflected in accounts payable and accrued liabilities or other long-term liabilities.

Estimates related to vesting conditions are reviewed regularly and the value of the charges under both cash settled and equity settled plans are adjusted in the consolidated statements of earnings to reflect expected and actual levels of benefits vesting.

- (M) **Foreign Currency Translation** The accounts of foreign operations have been translated into the presentation currency, Canadian dollars. Assets and liabilities are translated at the period-end exchange rate, and revenues and expenses at the average rate for the period. Foreign exchange gains or losses arising from the translation of the net investment in foreign operations and the portion of the U.S. denominated borrowings designated as a hedge against this investment are recorded in equity as other comprehensive income. Foreign exchange gains or losses recorded in accumulated other comprehensive income ("AOCI") are recognized in net earnings when there is a reduction in the net investment in foreign operations.

Items included in the consolidated financial statements of the Company and its subsidiaries are measured using the currency of the primary economic environment in which the entity operates ("functional currency"). Transactions in foreign currencies are translated to the respective functional currencies at exchange rates approximating the rates in effect at the transaction dates. Monetary assets and liabilities denominated in foreign currencies at the reporting date are retranslated to the functional currency at the exchange rate ruling at that date.

(N) Income Taxes Income tax expense includes taxes payable on current earnings and changes in deferred tax balances. Current income tax expense is the expected tax payable on taxable income for the period, using tax rates enacted or substantively enacted at the reporting date, and any adjustment to tax payable in respect of previous periods.

The Company accounts for deferred income taxes using the liability method of tax allocation. Under the liability method, deferred income tax assets and liabilities are determined based on the temporary differences between the financial statement carrying values and tax bases of assets and liabilities, and are measured using substantively enacted tax rates and laws that are expected to be in effect in the periods in which the deferred income tax assets or liabilities are expected to be realized or settled. The measurement of deferred tax reflects the tax consequences that would follow the manner in which the Company expects to settle the carrying amount of its assets and liabilities. A deferred tax asset is recognized to the extent that it is probable that future taxable earnings will be available against which the temporary difference can be utilized. Deferred tax assets are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefit will be realized. Deferred tax assets and liabilities are offset when they relate to income taxes levied by the same taxation authority and there is a legally enforceable right to offset the amounts.

Income tax expense is recognized in the consolidated statements of earnings, except to the extent that it relates to items recognized directly in other comprehensive income or in equity, in which case the related income tax expense is also recognized in other comprehensive income or in equity respectively.

(O) Employee Benefits The Company maintains either a defined benefit or defined contribution pension plan for the majority of its Canadian employees, and an employee savings plan for its U.S. employees. Other benefits include employee bonuses, employee share purchase plans and termination benefits.

Defined Benefit Pension Plan The actuarial determination of the defined benefit obligations for pension benefits uses the projected unit credit method prorated on services which incorporates management's best estimate of the discount rate, salary escalation, retirement rates, termination rates and retirement ages of employees. The discount rate used to value the defined benefit obligation is derived from a portfolio of high quality Corporate AA bonds denominated in the same currency in which the benefits are expected to be paid and with terms to maturity that, on average, match the terms of the defined benefit plan obligations. Bonds included in the curve are denominated in the currency in which the benefits will be paid that have terms to maturity approximating the terms of the related pension liability.

The amount recognized in the consolidated balance sheets at each reporting date represents the present value of the defined benefit obligation, and is reduced by the fair value of plan assets. Any recognized asset or surplus is limited to the present value of economic benefits available in the form of any future refunds from the plan or reductions in future contributions. To the extent that there is uncertainty regarding entitlement to the surplus, no asset is recorded. The Company's funding policy is in compliance with statutory regulations and amounts funded are deductible for income tax purposes.

The actuarially determined expense for current service is recognized annually in the consolidated statements of earnings. The actuarially determined net interest costs on the net defined benefit plan obligation are recognized in interest expense.

All actuarial remeasurements arising from defined benefit plans are recognized in full in the period in which they arise in the consolidated statements of comprehensive income, and are immediately recognized in retained earnings. The effect of the asset ceiling is also recognized in other comprehensive income.

Defined Contribution Pension Plans The Company sponsors defined contribution pension plans for eligible employees where fixed contributions are paid into a registered plan. There is no obligation for the Company to pay any additional amount into these plans. Contributions to the defined contribution pension plans are expensed as incurred.

Short-term Benefits An undiscounted liability is recognized for the amount expected to be paid under short-term incentive plans or employee share purchase plans if the Company has a present legal or constructive obligation to pay this amount as a result of past service provided by the employee and the obligation can be estimated reliably.

Termination Benefits Termination benefits are expensed at the earlier of when the Company can no longer withdraw the offer of those benefits and when the Company recognizes costs for a restructuring. If the effect is material, benefits are discounted to present value.

(P) Provisions A provision is recognized if, as a result of a past event, the Company has a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation.

(Q) Financial Instruments

Recognition and derecognition The Company initially recognizes financial instruments on the trade date at which it becomes a party to the contractual provisions of the instrument. Financial instruments are initially measured at fair value. For financial assets or financial liabilities not measured at fair value through profit or loss, transaction costs that are directly attributable to the acquisition or issue of the financial asset or financial liability are included in the initial fair value.

Financial assets are derecognized when the contractual rights to receive cash flows and benefits related from the financial asset expire, or the Company transfers the control or substantially all the risks and rewards of ownership of the financial asset to another party. Financial liabilities are derecognized when obligations under the contract expire, are discharged or cancelled. Financial assets and liabilities are offset and the net amount presented in the consolidated balance sheets when the Company has a legal right to offset the amounts and intends to either settle on a net basis or realize the asset and settle the liability simultaneously.

Financial assets On initial recognition, all financial assets are classified to be subsequently measured at amortized cost, fair value through other comprehensive income or fair value through profit and loss. The Company's financial assets comprised of cash, accounts receivable, promissory note receivable and other financial assets are classified as amortized cost. Interest revenue, consisting primarily of service charge income on customer accounts receivable and interest imputed on promissory note receivable are included in sales in the consolidated statements of earnings. The Company has no material assets measured at fair value.

The Company recognizes loss allowances for expected credit losses ("ECL's") on accounts receivable and the promissory note receivable. The change in ECL's is recognized in net earnings and reflected as an allowance against accounts receivable. The Company uses historical trends, timing of recoveries and management's judgment as to whether current economic and credit conditions are such that actual losses are likely to differ from historical trends.

Financial liabilities On initial recognition, financial liabilities are classified to be subsequently measured at amortized cost or fair value. The Company's financial liabilities comprised of long-term debt, accounts payable, accrued liabilities, lease liabilities and certain other liabilities are classified as amortized cost. Interest expense is recorded using the effective interest rate method and included in the consolidated statements of earnings as interest expense. The Company has no material liabilities measured at fair value.

Hedging The Company is exposed to financial risks associated with movements in foreign exchange rates. The Company uses a net investment hedge to counterbalance gains and losses arising on the retranslation of foreign operations with gains and losses on a financial liability. The Company has designated certain U.S. denominated debt as a hedge of its net investment in International Operations.

To the extent that the hedging relationship is effective, the foreign exchange gains and losses arising from translation of this debt are included in other comprehensive income and presented within shareholders' equity as accumulated other comprehensive income. These gains and losses are fully or partially reclassified to earnings on disposal or partial disposal of foreign operations. Any ineffective portion of the changes in fair value of the hedging item is recognized immediately in earnings.

To qualify for hedge accounting, the Company documents its risk management strategy, the relationship between the hedging instrument and the hedged item and the nature of the risks being hedged. The Company also documents the assessment of the effectiveness of the hedging relationship to show that the hedge has been and will likely be highly effective on an ongoing basis.

Hedge accounting is discontinued when the hedging instrument expires or is sold, terminated, exercised, or no longer qualifies for hedge accounting. At that time, any cumulative gain or loss on the hedging instrument recognized in accumulated other comprehensive income is retained in equity until the forecasted transaction occurs. If a hedged transaction is no longer expected to occur, the net cumulative gain or loss recognized in other comprehensive income is transferred to the consolidated statements of earnings for the period.

(R) Cash Cash comprises cash on hand and balances with banks.

(S) Net Earnings Per Share Basic net earnings per share are calculated by dividing the net earnings attributable to shareholders of The North West Company Inc. by the weighted-average number of common shares outstanding during the period. Diluted net earnings per share is determined by adjusting these net earnings and the weighted-average number of common shares outstanding for the effects of all potentially dilutive shares, which comprise potential shares issued under the Share Option Plan, Performance Share Unit Plan and Director Deferred Share Unit Plan.

(T) Dividends Dividends declared and payable to the Company's shareholders are recognized as a liability in the consolidated balance sheets in the period in which distributions are declared.

(U) Use of Estimates, Assumptions & Judgment The preparation of consolidated financial statements in conformity with IFRS Accounting Standards requires management to make estimates, assumptions and judgments that affect the application of accounting policies, the reported amounts of revenues and expenses during the reporting period and disclosure of contingent assets and liabilities in the consolidated financial statements and notes. Judgment has been used in the application of accounting policy and to determine if a transaction should be recognized or disclosed in these consolidated financial statements while estimates and assumptions have been used to measure balances recognized or disclosed.

Estimates, assumptions and judgments are based on management's historical experience, best knowledge of current events, conditions and actions that the Company may undertake in the future and other factors that management believes are reasonable under the circumstances. Estimates and underlying assumptions are reviewed on an ongoing basis. Certain of these estimates require subjective or complex judgments by management about matters that are uncertain and changes in these estimates could materially impact the consolidated financial statements and notes. Revisions to accounting estimates are recognized in the period in which the estimates are reviewed and in any future periods affected.

The areas that management believes involve a higher degree of judgment or complexity, or areas where the estimates and assumptions may have the most material impact on the amounts recognized in the consolidated financial statements include the following:

- Allowance for doubtful accounts is estimated based on an expected credit loss impairment model based on historical trends, timing of recoveries and management's judgment as to whether current economic and credit conditions are such that actual losses are likely to differ from historical trends (Notes 5, 15)
- Inventories are remeasured based on the lower of cost and net realizable value (Note 6)
- Amortization methods for property and equipment, including aircraft and right-of-use assets, are based on management's estimate of the most appropriate method to reflect the pattern of an asset's future economic benefit. This includes judgment of what asset components constitute a material cost in relation to the total cost of an asset (Notes 7, 8)
- Impairment of long-lived assets is influenced by judgment in determining indicators of impairment and estimates used to measure impairment losses, if any (Note 7)

- Goodwill and indefinite life intangible asset impairment is dependent on judgment used to identify indicators of impairment and estimates used to measure impairment losses, if any (Note 9)
- Income taxes have judgment applied to determine when tax losses, credits and provisions are recognized based on tax rules in various jurisdictions (Note 10)
- Defined benefit pension plan obligation and expense depends on assumptions used in the actuarial valuation (Note 13)
- Leases require assumptions and estimates in order to determine the value of the right-of-use assets and lease liabilities, the implicit and incremental borrowing rates, as applicable, and whether renewal options are reasonably certain of being exercised (Note 8)
- Promissory note receivable includes management's estimate of the fair value of contingent consideration receivable for the sale of its Giant Tiger stores (Note 25)

(V) Share capital Common shares are classified as equity. Incremental costs directly attributable to the issue of ordinary shares are recognized as a deduction from equity, net of any tax effects. Share repurchases are deducted from share capital at their historical average cost and the excess between the repurchase price and historical average cost charged to retained earnings.

(W) Government Grants The Company recognizes government grants for expenses incurred in the consolidated statements of earnings on a systematic basis in the periods in which the associated expenses are recognized, provided the Company will comply with the grant conditions and there is reasonable assurance they will be received.

(X) New Standards Implemented In October 2022, the IASB issued amendments to IAS 1 - *Presentation of Financial Statements*, which specifies that covenants whose compliance is assessed after the reporting date do not affect the classification of debt as current or non-current at the reporting date. The Company adopted these amendments this year and determined there was no impact on the consolidated financial statements.

The principal components of the Government of Canada's Global Minimum Tax Act ("GMTA") - Pillar Two legislation were included in Bill C-69 and enacted into law on June 20, 2024, and follow the Pillar Two model rules from the Organisation for Economic Co-operation and Development ("OECD"). These rules were developed by the OECD and designed to ensure that large, multinational enterprises would be subject to a minimum effective tax rate of 15% in each jurisdiction they operate. The Company operates retail stores in the Cayman Islands, Barbados and British Virgin Islands jurisdictions which are impacted by the GMTA - Pillar Two legislation.

In May 2023, the IASB issued amendments to IAS 12 - *Income Taxes* which introduced a mandatory temporary exception from the recognition and disclosure of deferred taxes related to the implementation of Pillar Two model rules. The Company adopted this amendment during the second quarter of 2024 and has applied the exception to recognizing and disclosing information regarding Pillar Two deferred income tax assets and liabilities.

(Y) Future Standards and Amendments In April 2024, the IASB issued IFRS 18 - *Presentation and Disclosure in Financial Statements* to improve the comparability of the financial performance of similar entities. The standard replaces IAS 1 and primarily impacts the statements of earnings where companies will be required to present separate categories of income and expense for operating, investing and financing activities. IFRS 18 will also require management-defined performance measures to be explained and included in a separate note within the consolidated financial statements. The standard is effective for annual reporting periods beginning on or after January 1, 2027, including interim financial statements, and requires retrospective application. The Company is assessing the impact of the new standard.

In May 2024, amendments to IFRS 9 - *Financial Instruments* and IFRS 7 - *Financial Instruments: Disclosures* were issued. These amendments clarify the timing of recognition and derecognition of a financial asset or financial liability. Also included in the amendments are clarifications regarding the classification of financial assets, including those with features linked to environmental, social and corporate governance. The amendments require additional disclosure for financial instruments with contingent features and investments in equity instruments classified at fair value through other comprehensive income. These amendments are effective for annual periods beginning on or after January 1, 2026, with early adoption permitted. The adoption is not expected to have a material impact on the Company's consolidated financial statements.

There are no further IFRS Accounting Standards or IFRIC interpretations that are not yet effective that would be expected to have a material impact on the Company's consolidated financial statements.

4. SEGMENTED INFORMATION

The Company is a retailer of food and everyday products and services in two geographical segments, Canada and International. The Canadian segment consists of subsidiaries operating retail stores and complimentary businesses to serve northern Canada. The International segment consists of subsidiaries operating in the continental United States, Caribbean and South Pacific. Financial information for these business segments is regularly reviewed by the Company's President and Chief Executive Officer to assess performance and make decisions about the allocation of resources. The following key information is presented by geographic segment:

Consolidated Statements of Earnings

Year Ended	January 31, 2025	January 31, 2024
Sales		
Canada		
Food	\$ 988,323	\$ 944,325
General merchandise and other	486,716	474,636
Canada	\$ 1,475,039	\$ 1,418,961
International		
Food	\$ 1,001,050	\$ 955,321
General merchandise and other	100,255	97,396
International	\$ 1,101,305	\$ 1,052,717
Consolidated	\$ 2,576,344	\$ 2,471,678
Earnings before amortization, interest and income taxes		
Canada	\$ 223,546	\$ 204,089
International	101,619	97,084
Consolidated	\$ 325,165	\$ 301,173
Earnings from operations		
Canada	\$ 146,875	\$ 133,909
International	62,671	61,988
Consolidated	\$ 209,546	\$ 195,897

Supplemental Information

	January 31, 2025		January 31, 2024	
Assets				
Canada ⁽¹⁾	\$	914,178	\$	865,040
International ⁽¹⁾		613,327		530,970
Consolidated	\$	1,527,505	\$	1,396,010

Year Ended	January 31, 2025		January 31, 2024	
	Canada	Int'l	Canada	Int'l
Purchase of property and equipment	\$ 98,149	\$ 42,061	\$ 68,451	\$ 45,748
Total amortization	\$ 76,671	\$ 38,948	\$ 70,180	\$ 35,096

(1) Canadian total assets includes goodwill of \$11,025 (January 31, 2024 – \$11,025). International total assets includes goodwill of \$42,654 (January 31, 2024 – \$39,494).

5. ACCOUNTS RECEIVABLE

	January 31, 2025	January 31, 2024
Trade accounts receivable	\$ 88,161	\$ 96,324
Corporate and other accounts receivable ⁽¹⁾	43,537	37,991
Less: allowance for doubtful accounts	(12,675)	(12,709)
	\$ 119,023	\$ 121,606

(1) At January 31, 2025, Corporate and other accounts receivable includes \$12,570 of the promissory note receivable (January 31, 2024 - \$22,500). See Note 25.

The carrying values of accounts receivable are a reasonable approximation of their fair values. The maximum exposure to credit risk at the reporting date is the carrying value of each class of receivable mentioned above. Credit risk for trade accounts receivable is discussed in Note 15. Corporate and other accounts receivable have a lower risk profile relative to trade accounts receivable because they are largely due from government or corporate entities.

Movements in the allowance for doubtful accounts for customer and commercial accounts receivables are as follows:

	January 31, 2025	January 31, 2024
Balance, beginning of year	\$ (12,709)	\$ (11,385)
Net charge	(10,631)	(10,940)
Written off	10,665	9,616
Balance, end of year	\$ (12,675)	\$ (12,709)

6. INVENTORIES

Inventories, which include aviation-related parts of \$10,591 (January 31, 2024 – \$6,422), are valued at the lower of cost and net realizable value. Valuing inventories requires the Company to use estimates related to: the determination of margin factors used to convert inventory to cost; future retail sales prices and reductions; inventory losses or shrinkage during periods between the last physical count and the balance sheet date; and vendor rebates based on the volume of purchases during a period of time, product remaining in closing inventory and the probability that funds will be collected from vendors. Included in cost of sales for the year ended January 31, 2025, the Company recorded \$2,047 (January 31, 2024 – \$3,476) for the write-down of inventories as a result of net realizable value being lower than cost. There was no reversal of inventories written down previously that are no longer estimated to sell below cost during the year ended January 31, 2025 or 2024.

7. PROPERTY & EQUIPMENT

January 31, 2025	Land	Buildings	Leasehold improvements	Fixtures & equipment	Aircraft	Computer equipment	Construction in process	Total
Cost								
Balance, beginning of year	\$ 21,633	\$ 729,064	\$ 80,448	\$ 418,084	\$ 123,579	\$ 71,685	\$ 41,784	\$ 1,486,277
Additions	159	56,392	3,925	28,659	18,561	8,523	23,991	140,210
Disposals/retirements	—	(1,603)	(3,258)	(8,958)	(2,918)	(2,041)	—	(18,778)
Effect of movements in foreign exchange	1,054	20,012	2,149	12,058	—	3,041	802	39,116
Total January 31, 2025	\$ 22,846	\$ 803,865	\$ 83,264	\$ 449,843	\$ 139,222	\$ 81,208	\$ 66,577	\$ 1,646,825
Accumulated amortization								
Balance, beginning of year	\$ —	\$ 403,296	\$ 46,354	\$ 295,515	\$ 52,130	\$ 44,301	\$ —	\$ 841,596
Amortization expense	—	30,891	5,043	24,059	14,666	8,132	—	82,791
Disposals/retirements	—	(1,249)	(3,190)	(8,781)	(2,879)	(2,039)	—	(18,138)
Effect of movements in foreign exchange	—	9,265	1,253	7,639	—	2,648	—	20,805
Total January 31, 2025	\$ —	\$ 442,203	\$ 49,460	\$ 318,432	\$ 63,917	\$ 53,042	\$ —	\$ 927,054
Net book value January 31, 2025	\$ 22,846	\$ 361,662	\$ 33,804	\$ 131,411	\$ 75,305	\$ 28,166	\$ 66,577	\$ 719,771

January 31, 2024	Land	Buildings	Leasehold improvements	Fixtures & equipment	Aircraft	Computer equipment	Construction in process	Total
Cost								
Balance, beginning of year	\$ 20,538	\$ 666,458	\$ 70,091	\$ 389,310	\$ 119,098	\$ 65,209	\$ 60,432	\$ 1,391,136
Additions/(transfers)	1,288	64,228	11,493	41,597	6,919	7,322	(18,648)	114,199
Disposals/retirements	(211)	(1,733)	(1,618)	(13,273)	(1,188)	(887)	—	(18,910)
Reclassification	—	—	—	—	(1,250)	—	—	(1,250)
Effect of movements in foreign exchange	18	111	482	450	—	41	—	1,102
Total January 31, 2024	\$ 21,633	\$ 729,064	\$ 80,448	\$ 418,084	\$ 123,579	\$ 71,685	\$ 41,784	\$ 1,486,277
Accumulated amortization								
Balance, beginning of year	\$ —	\$ 376,996	\$ 43,002	\$ 285,672	\$ 39,812	\$ 39,344	\$ —	\$ 784,826
Amortization expense	—	27,603	4,453	21,721	14,239	5,787	—	73,803
Disposals/retirements	—	(1,410)	(1,263)	(12,118)	(1,053)	(856)	—	(16,700)
Reclassification	—	—	—	—	(868)	—	—	(868)
Effect of movements in foreign exchange	—	107	162	240	—	26	—	535
Total January 31, 2024	\$ —	\$ 403,296	\$ 46,354	\$ 295,515	\$ 52,130	\$ 44,301	\$ —	\$ 841,596
Net book value January 31, 2024	\$ 21,633	\$ 325,768	\$ 34,094	\$ 122,569	\$ 71,449	\$ 27,384	\$ 41,784	\$ 644,681

The Company reviews its property and equipment for indicators of impairment. No assets were identified as impaired for the years ended January 31, 2025 and January 31, 2024.

Interest capitalized

Interest attributable to the construction of qualifying assets was capitalized using an average rate of 4.5% and 5.1% for the years ended January 31, 2025 and 2024 respectively. Interest capitalized in additions amounted to \$711 (January 31, 2024 – \$315). Accumulated interest capitalized in the cost total above amounted to \$4,374 (January 31, 2024 – \$3,663).

8. RIGHT-OF-USE ASSETS & LEASE LIABILITIES

Right-of-use assets						
January 31, 2025	Land & buildings		Fixtures & equipment		Aircraft	Total
Cost						
Balance, beginning of year	\$	223,690	\$	10,505	\$	234,195
Additions		6,014		1,902		9,377
Disposals/retirements		(3,805)		(115)		(3,920)
Lease extensions and other items		13,501		22		13,523
Effect of movements in foreign exchange		9,123		15		9,138
Total January 31, 2025	\$	248,523	\$	12,329	\$	262,313
Accumulated amortization						
Balance, beginning of year	\$	115,332	\$	4,362	\$	119,694
Amortization expense		20,748		2,419		23,573
Disposals/retirements		(3,805)		(73)		(3,878)
Impairment losses		(143)		—		(143)
Effect of movements in foreign exchange		4,871		2		4,873
Total January 31, 2025	\$	137,003	\$	6,710	\$	144,119
Net book value January 31, 2025	\$	111,520	\$	5,619	\$	118,194
January 31, 2024	Land & buildings		Fixtures & equipment		Aircraft	Total
Cost						
Balance, beginning of year	\$	197,358	\$	9,251	\$	206,609
Additions		15,742		2,579		18,321
Disposals/retirements		(4,595)		(1,325)		(5,920)
Lease extensions and other items		14,948		—		14,948
Effect of movements in foreign exchange		237		—		237
Total January 31, 2024	\$	223,690	\$	10,505	\$	234,195
Accumulated amortization						
Balance, beginning of year	\$	100,324	\$	3,653	\$	103,977
Amortization expense		19,252		2,034		21,286
Disposals/retirements		(3,414)		(1,325)		(4,739)
Impairment losses		(860)		—		(860)
Effect of movements in foreign exchange		30		—		30
Total January 31, 2024	\$	115,332	\$	4,362	\$	119,694
Net book value January 31, 2024	\$	108,358	\$	6,143	\$	114,501

Lease liabilities

The total current and long-term lease liability is \$20,848 (January 31, 2024 – \$19,408) and \$105,558 (January 31, 2024 – \$104,483), respectively. The Company's lease liabilities are discounted at its incremental borrowing rate, generally calculated from applicable Canadian and U.S. corporate bond yields. At January 31, 2025, lease liabilities reflect a weighted-average risk-free rate of 4.4% (January 31, 2024 – 4.1%) and weighted-average remaining lease term of 9.9 years (January 31, 2024 – 10.5 years).

Maturity analysis - contractual undiscounted cash flows

	January 31, 2025
0-1 year	\$ 25,936
2-3 years	38,615
4-5 years	29,678
6 years+	66,621
Total undiscounted cash flows	\$ 160,850

Variable Lease Expense

Some property leases contain variable payment terms that are linked to sales generated from a store. For individual stores, up to 100% of lease payments are on the basis of variable payment terms. Variable payment terms are used for a variety of reasons, including minimizing the fixed costs base for newly established stores. Variable lease payments that depend on sales are recognized in net earnings in the period in which the condition that triggers those payments occurs. Some aircraft leases also contain variable payment terms based on usage and are recognized as operating expenses. The Company had variable lease expense not included in lease liabilities of \$6,652 (January 31, 2024 – \$6,145).

Extension Options

Some store leases contain extension options exercisable by the Company up to one year before the end of the non-cancellable contract period. Where practicable, the Company seeks to include extension options in new leases to provide operational flexibility. The extension options held are exercisable only by the Company and not by the lessors. The Company assesses at lease commencement whether it is reasonably certain to exercise the extension options. The extension options included by the Company do not extend the lease beyond ten years. The Company reassesses whether it is reasonably certain to exercise the options if there is a significant event or significant change in circumstances within its control.

Other leases

Short-term and low value lease payments are not material.

9. GOODWILL & INTANGIBLE ASSETS

Goodwill

	January 31, 2025	January 31, 2024
Balance, beginning of year	\$ 50,519	\$ 50,431
Effect of movements in foreign exchange	3,160	88
Balance, end of year	\$ 53,679	\$ 50,519

Goodwill represents the excess of the consideration transferred to acquire businesses over the fair value of their identifiable assets.

Goodwill Impairment Testing

A goodwill asset balance of \$42,654 (January 31, 2024 – \$39,494) relates to acquisition of subsidiaries by the Company's International Operations. A goodwill asset balance of \$11,025 (January 31, 2024 – \$11,025) relates to acquisitions by the Company's Canadian Operations. These balances were tested by means of comparing the recoverable amount of the operating segment to its carrying value. The recoverable amount was based on its fair value less costs to sell.

The recoverable amount was estimated from the product of financial performance and trading multiples observed for both the Company and other publicly traded retail companies. Values assigned to the key assumptions represent management's best estimates and have been based on data from both external and internal sources. This fair value measurement was categorized as a Level 3 fair value measurement based on the inputs in the valuation technique used. Key assumptions used in the estimation of enterprise value are as follows:

- Financial performance was measured with actual and budgeted earnings based on sales and expense growth specific to each store and the Company's administrative offices. Financial budgets and forecasts are approved by senior management and consider historical sales volume and price growth;
- The ratio of enterprise value to financial performance was determined using a range of market trading multiples from the Company and other public retail companies; and
- Costs to sell have been estimated as a fixed percentage of enterprise value. This is consistent with the approach of an independent market participant.

No impairment has been identified on goodwill, and management considers reasonably foreseeable changes in key assumptions are unlikely to produce a goodwill impairment.

Intangible assets

January 31, 2025	Software	Store banners	Non-Compete and Other	Total
Cost				
Balance, beginning of year	\$ 68,961	\$ 10,315	\$ 15,972	\$ 95,248
Additions	6,029	—	115	6,144
Effect of movements in foreign exchange	1,596	826	544	2,966
Total January 31, 2025	\$ 76,586	\$ 11,141	\$ 16,631	\$ 104,358
Accumulated Amortization				
Balance, beginning of year	\$ 53,349	\$ —	\$ 12,131	\$ 65,480
Amortization expense	8,392	—	863	9,255
Effect of movements in foreign exchange	1,048	—	349	1,397
Total January 31, 2025	\$ 62,789	\$ —	\$ 13,343	\$ 76,132
Net book value January 31, 2025	\$ 13,797	\$ 11,141	\$ 3,288	\$ 28,226

Intangible assets

January 31, 2024	Software	Store banners	Non-Compete and Other	Total
Cost				
Balance, beginning of year	\$ 61,728	\$ 10,291	\$ 15,517	\$ 87,536
Additions	8,772	—	440	9,212
Disposals/retirements	(1,578)	—	—	(1,578)
Effect of movements in foreign exchange	39	24	15	78
Total January 31, 2024	\$ 68,961	\$ 10,315	\$ 15,972	\$ 95,248
Accumulated Amortization				
Balance, beginning of year	\$ 45,818	\$ —	\$ 11,024	\$ 56,842
Amortization expense	9,087	—	1,100	10,187
Disposals/retirements	(1,578)	—	—	(1,578)
Effect of movements in foreign exchange	22	—	7	29
Total January 31, 2024	\$ 53,349	\$ —	\$ 12,131	\$ 65,480
Net book value January 31, 2024	\$ 15,612	\$ 10,315	\$ 3,841	\$ 29,768

Work in process

As at January 31, 2025, the Company had incurred \$146 (January 31, 2024 – \$1,788) for intangible assets that were not yet available for use, and therefore not subject to amortization.

Intangible Asset Impairment Testing

The Company determines the fair value of the store banners using the Relief from Royalty approach. This method requires management to make long-term assumptions about future sales, terminal growth rates, royalty rates and discount rates. Sales forecasts for the following financial year together with medium and terminal growth rates ranging from 2% to 5% are used to estimate future sales, to which a royalty rate of 0.5% is applied. The present value of this royalty stream is compared to the carrying value of the asset. No impairment has been identified on intangible assets and management considers reasonably foreseeable changes in key assumptions are unlikely to produce an intangible asset impairment.

10. INCOME TAXES

The following are the major components of income tax expense:

Year Ended	January 31, 2025	January 31, 2024
Current tax expense:		
Current tax on earnings for the year	\$ 51,019	\$ 43,543
Withholding taxes	105	124
Over provision in prior years	(94)	(2,893)
	\$ 51,030	\$ 40,774
Deferred tax expense:		
Origination and reversal of temporary differences	\$ (3,886)	\$ (775)
Impact of change in tax rates	14	(8)
Under provision in prior years	834	2,564
	\$ (3,038)	\$ 1,781
Income taxes	\$ 47,992	\$ 42,555

Income tax expense varies from the amounts that would be computed by applying the statutory income tax rate to earnings before taxes for the following reasons:

Year Ended	January 31, 2025	January 31, 2024
Earnings before income taxes	\$191,245	\$176,846
Combined statutory income tax rate	24.9 %	23.9 %
Expected income tax expense	\$ 47,662	\$42,259
Increase (decrease) in income taxes resulting from:		
Non-deductible expenses	\$ 1,285	\$ 693
Utilization of previously unrecognized losses	(3,245)	(269)
Withholding taxes	105	124
Impact of change in tax rates	14	(8)
GMTA - Pillar 2 tax ⁽¹⁾	1,420	—
Under/(over) provision in prior years	740	(329)
Other	11	85
Provision for income taxes	\$ 47,992	\$42,555
Income tax rate	25.1 %	24.1 %

(1) The Company is subject to the Organization for Economic Co-operation and Development's ("OECD's") Pillar Two global minimum tax regime, effective January 1, 2024, as a result of the enactment of the Global Minimum Tax Act ("GMTA") in Canada. For the year-ended January 31, 2025, the Company recognized current tax expense of \$1,420 related to the top-up tax on the profits of the Company's retail operations in the Cayman Islands, Barbados and the British Virgin Islands.

Changes in the combined statutory income tax rate primarily reflect changes in earnings of the Company's subsidiaries across various tax jurisdictions.

Deferred tax assets of \$1,869 (January 31, 2024 – \$4,655) arising from certain foreign income tax losses were not recognized on the consolidated balance sheets. The income tax losses expire from 2028 – 2033.

Deferred income tax charged (credited) to other comprehensive income during the year is as follows:

Year Ended	January 31, 2025	January 31, 2024
Net investment hedge:		
Origination and reversal of temporary difference	(1,008)	(28)
	\$ (1,008)	\$ (28)
Defined benefit plan actuarial gain:		
Origination and reversal of temporary difference	\$ 1,321	\$ 2,151
Impact of change in tax rates	4	1
	\$ 1,325	\$ 2,152

Income tax effects of temporary differences that give rise to significant portions of deferred income tax assets and liabilities are as follows:

	February 1, 2024	Taxes (charged) credited to net earnings	Taxes (charged)/ credited to OCI	Other adjustments	January 31, 2025
Deferred tax assets:					
Property & equipment	\$ 11,991	\$ 2,616	\$ —	\$ 153	\$ 14,760
Lease obligation	29,809	(538)	—	966	30,237
Inventory	5,319	310	—	199	5,828
Share-based compensation and long-term incentive plans	6,375	146	—	90	6,611
Defined benefit plan obligation	2,221	407	(1,325)	—	1,303
Accrued liabilities	3,025	878	—	278	4,181
Unrealized foreign exchange loss	—	—	—	883	883
Other	1,233	186	—	110	1,529
	\$ 59,973	\$ 4,005	\$ (1,325)	\$ 2,679	\$ 65,332
Deferred tax liabilities:					
Goodwill & intangible assets	\$ (1,452)	\$ (21)	\$ —	\$ (117)	\$ (1,590)
Property & equipment	(15,680)	957	—	(440)	(15,163)
Right-of-use assets	(27,668)	83	—	(896)	(28,481)
Unrealized foreign exchange gain	(125)	—	1,008	(883)	—
Investment in joint venture	(2,281)	(32)	—	—	(2,313)
Deferred limited partnership earnings	(2,929)	(1,840)	—	—	(4,769)
Other	(6,392)	(114)	—	(427)	(6,933)
	\$ (56,527)	\$ (967)	\$ 1,008	\$ (2,763)	\$ (59,249)
	\$ 3,446	\$ 3,038	\$ (317)	\$ (84)	\$ 6,083

As presented on consolidated balance sheets:

	January 31, 2025	January 31, 2024
Deferred tax assets	\$ 19,055	\$ 16,829
Deferred tax liabilities	(12,972)	(13,383)
	\$ 6,083	\$ 3,446

	February 1, 2023	Taxes (charged) credited to net earnings	Taxes (charged)/ credited to OCI	Other adjustments	January 31, 2024
Deferred tax assets:					
Property & equipment	\$ 10,913	\$ 1,082	\$ —	\$ (4)	\$ 11,991
Lease obligation	27,425	2,351	—	33	29,809
Inventory	4,557	758	—	4	5,319
Share-based compensation and long-term incentive plans	6,419	(47)	—	3	6,375
Defined benefit plan obligation	4,044	329	(2,152)	—	2,221
Accrued liabilities	2,676	345	—	4	3,025
Deferred limited partnership earnings	1,674	(1,674)	—	—	—
Other	797	444	—	(8)	1,233
	\$ 58,505	\$ 3,588	\$ (2,152)	\$ 32	\$ 59,973
Deferred tax liabilities:					
Goodwill & intangible assets	\$ (1,458)	\$ 9	\$ —	\$ (3)	\$ (1,452)
Property & equipment	(16,320)	655	—	(15)	(15,680)
Right-of-use assets	(25,426)	(2,209)	—	(33)	(27,668)
Unrealized foreign exchange loss	(153)	—	28	—	(125)
Investment in joint venture	(2,189)	(77)	—	(15)	(2,281)
Deferred limited partnership earnings	—	(2,929)	—	—	(2,929)
Other	(5,563)	(818)	—	(11)	(6,392)
	\$ (51,109)	\$ (5,369)	\$ 28	\$ (77)	\$ (56,527)
	\$ 7,396	\$ (1,781)	\$ (2,124)	\$ (45)	\$ 3,446

In assessing the recovery of deferred income tax assets, management considers whether it is probable that the deferred income tax assets will be realized. The recognition and measurement of the current and deferred tax assets and liabilities involves dealing with uncertainties in the application of complex tax regulations and in the assessment of the recoverability of deferred tax assets. The ultimate realization of deferred income tax assets is dependent upon the generation of future taxable income during the periods in which the temporary differences are deductible.

Actual income taxes could vary from these estimates as a result of future events, including changes in income tax laws or the outcome of tax reviews by tax authorities and related appeals. To the extent the final outcome is different from the amounts initially recorded, such differences, which could be significant, will impact the tax provision in the period in which the outcome is determined.

No deferred tax has been recognized in respect of temporary differences between the carrying value and tax value of investments in subsidiaries. The Company is in a position to control the timing and reversal of these differences and believes it is probable that they will not reverse in the foreseeable future. The temporary differences associated with the Company's foreign subsidiaries are approximately \$337,135 at January 31, 2025 (January 31, 2024 – \$303,835).

11. OTHER ASSETS

	January 31, 2025	January 31, 2024
Investment in joint venture (Note 24)	\$ 17,140	\$ 16,903
Defined benefit plan asset (Note 13)	19,060	13,365
Other	2,112	1,981
	\$ 38,312	\$ 32,249

12. LONG-TERM DEBT

	January 31, 2025	January 31, 2024
Current:		
Promissory note payable ⁽⁶⁾	\$ —	\$ 268
Non-current:		
Revolving loan facility ⁽¹⁾	\$ —	\$ —
Revolving loan facilities ⁽²⁾	—	—
Revolving loan facilities ⁽³⁾	94,531	87,607
Senior notes ⁽⁴⁾	101,245	93,701
Senior notes ⁽⁵⁾	100,000	100,000
	\$ 295,776	\$ 281,308
Total	\$ 295,776	\$ 281,576

(1) The committed, revolving U.S. loan facility provides the International Operations with up to US\$50,000 for working capital requirements and general business purposes. This facility matures January 25, 2028, bears a floating rate of interest based on SOFR plus a spread and is secured by certain accounts receivable and inventories of the International Operations. At January 31, 2025, the International Operations had drawn US\$NIL (January 31, 2024 – US\$NIL) on this facility.

(2) The US\$52,000 loan facilities mature March 1, 2027 and bear interest at SOFR plus a spread. These committed loan facilities are secured by certain assets of the Company and rank *pari passu* with the \$100,000 senior notes, the US\$70,000 senior notes due in 2027 and 2032, and the \$400,000 Canadian Operations loan facilities. At January 31, 2025, the Company had drawn US\$NIL (January 31, 2024 – US\$NIL) on these facilities.

(3) These committed, revolving loan facilities provide the Company's Canadian Operations with up to \$400,000 for working capital and general business purposes. These facilities are secured by certain assets of the Company and rank *pari passu* with the \$100,000 senior notes, the US\$70,000 senior notes due in 2027 and 2032 and the US\$52,000 loan facilities. These facilities mature March 1, 2027 and bear a floating interest rate based on the Canadian Overnight Repo Rate rate or the Canadian prime interest rate.

(4) These US\$70,000 senior notes comprise US\$35,000 due June 16, 2027 with a fixed interest rate of 2.88% and US\$35,000 due June 16, 2032 with a fixed interest rate of 3.09%. The senior notes are secured by certain assets of the Company and rank *pari passu* with the \$400,000 Canadian Operations loan facilities, the \$100,000 senior notes and the US\$52,000 loan facilities.

(5) The \$100,000 senior notes mature September 26, 2029, have a fixed interest rate of 3.74%, are secured by certain assets of the Company and rank *pari passu* with the \$400,000 Canadian Operations loan facilities, the US\$70,000 senior notes due in 2027 and 2032 and the US\$52,000 loan facilities.

(6) Promissory notes payable are non-interest bearing, have annual principal payments and are secured by certain assets of the Company.

13. POST-EMPLOYMENT BENEFITS

The Company sponsors defined benefit and defined contribution pension plans covering the majority of Canadian employees. Effective January 1, 2011, the Company entered into an amended and restated staff pension plan, which incorporated legislated changes, administrative practice, and added a defined contribution provision (the "Amended Plan"). Under the Amended Plan, all members as of December 31, 2010 who did not meet a qualifying threshold based on number of years in the pension plan and age were transitioned to the defined contribution pension plan effective January 1, 2011 and no longer accumulate years of service under the defined benefit pension plan. The defined benefit pension previously earned by members transitioned to the defined contribution plan, will continue to accrue in accordance with the terms of the plan based on the member's current pensionable earnings. Members who met the qualifying threshold on January 1, 2011, elected between accruing a defined contribution benefit and continuing to accrue a defined benefit pension in accordance with the provisions of the Amended Plan. All of the Company's defined benefit pension plans are closed to new members.

The defined benefit pension plans are based on years of service and final average salary. The Company uses actuarial reports prepared by independent actuaries for accounting purposes as at January 31, 2025 and January 31, 2024. The accrued pension benefits and funding requirements were last determined by actuarial valuation as at December 31, 2023. The next actuarial valuation is required as at December 31, 2026. The Company also sponsors an employee savings plan covering certain U.S. employees with at least six months of service. Under the terms of the plan, the Company is obligated to make contributions that range between 3% and 5% of eligible compensation.

During the year ended January 31, 2025, the Company's funded pension plans were in a surplus position and no cash contributions were required (January 31, 2024 – \$816). During the year ended January 31, 2025, the Company contributed \$7,367 to its defined contribution pension plans and U.S. employees savings plans (January 31, 2024 – \$6,767). There are no funding obligations for the defined benefit pension plans for the year commencing February 1, 2025. The actual amount paid may vary from the estimate based on actuarial valuations being completed, investment performance, volatility in discount rates, regulatory requirements and other factors.

Movement in plan assets and defined benefit obligation

Information on the Company's defined benefit plans, in aggregate, is as follows:

	January 31, 2025	January 31, 2024
Plan assets:		
Fair value, beginning of year	\$ 99,302	\$ 94,712
Accrued interest on assets	4,739	4,377
Benefits paid	(4,917)	(4,204)
Plan administration costs	(483)	(590)
Employer contributions	—	816
Employee contributions	1	1
Return on assets greater than discount rate	9,195	4,190
Fair value, end of year	\$ 107,837	\$ 99,302
Plan obligations:		
Defined benefit obligation, beginning of year	\$ (104,662)	\$ (106,900)
Current service costs	(1,452)	(1,654)
Employee contributions	(1)	(1)
Interest on plan liabilities	(4,980)	(4,907)
Benefits paid	5,744	4,990
Actuarial remeasurement due to:		
Plan experience	(632)	1,379
Financial assumptions	(3,649)	2,431
Defined benefit obligation, end of year	\$ (109,632)	\$ (104,662)
Plan deficit	\$ (1,795)	\$ (5,360)

As presented on consolidated balance sheets:

	January 31, 2025	January 31, 2024
Other asset (Note 11)	\$ 19,060	\$ 13,365
Defined benefit plan obligation	(20,855)	(18,725)
Plan deficit	\$ (1,795)	\$ (5,360)

Registered plans are funded in accordance with the applicable statutory funding rules and regulations governing the particular plans.

Defined benefit obligation

The following actuarial assumptions were employed to measure the plan:

	January 31, 2025	January 31, 2024
Discount rate on plan liabilities	4.62 %	4.88 %
Rate of compensation increase	4.00 %	4.00 %
Discount rate on plan expense	4.88 %	4.70 %
Inflation assumption	2.00 %	2.00 %

The assumptions used are the best estimates chosen from a range of possible actuarial assumptions, which may not necessarily be borne out in practice. The weighted-average duration of the defined

benefit obligation at the end of the reporting period is 13.0 years (January 31, 2024 – 12.7 years).

The average life expectancy in years of a member who reaches normal retirement age of 65 is as follows:

	January 31, 2025	January 31, 2024
Average life expectancies at age 65 for current pensioners:		
Male	21.7	21.7
Female	24.2	24.1
Average life expectancies at age 65 for current members aged 45:		
Male	22.9	22.8
Female	25.3	25.2

Assumptions regarding future mortality experience are set based on actuarial advice in accordance with published statistics and experience. For the years ended January 31, 2025 and 2024, mortality assumptions have been estimated at 106% of the base mortality rates in the CPM2014PRIV table based on pension size and industry classification.

Sensitivity of key assumption

The following table outlines the sensitivity of a 1% change in the discount rate used to measure the defined benefit plan obligation and cost for the defined benefit pension plans. The table reflects the impact on both the current service and interest cost expense components.

The sensitivity analysis provided in the key assumption table is hypothetical and should be used with caution. The sensitivities have been calculated independently of any changes in other assumptions. Actual experience may result in changes in a number of key assumptions simultaneously. Changes in one factor may result in changes in another, which could amplify or reduce the impact of such assumptions.

	January 31, 2025	January 31, 2024
Define benefit plan obligation		
Impact of: 1% increase	\$ (12,814)	\$ (12,005)
1% decrease	15,572	14,752
Benefit plan cost		
Impact of: 1% increase	\$ (1,154)	\$ (1,026)
1% decrease	700	704

Plan assets

The major categories of plan assets as a percentage of total plan assets are listed below. The pension plans have no direct investment in the shares of the Company.

	January 31, 2025	January 31, 2024
Plan assets:		
Canadian equities (pooled)	20.1 %	19.4 %
Global equities (pooled)	39.8 %	38.9 %
Real estate equities (pooled)	8.3 %	9.4 %
Debt securities	31.8 %	32.3 %
Total	100.0 %	100.0 %

Governance and plan management

The Company's Pension Committees oversee the pension plans. These committees are responsible for assisting the Board of Directors to fulfill its governance responsibilities for the plans. The committees assist with plan administration, regulatory compliance, pension investment and monitoring responsibilities.

Plan assets are subject to the risk that changes in market prices, such as interest rates, foreign exchange and equity prices will affect their value. A Statement of Investment Policy and Procedures ("SIPP") guides the investing activity of the defined benefit pension plans to mitigate market risk. Assets are expected to achieve, over moving three to four-year periods, a return at least equal to a composite benchmark made up of passive investments in appropriate market indices. These indices are consistent with the policy allocation in the SIPP.

Periodically, an Asset-Liability Modeling study is done to update the policy allocation between liability hedging assets and return seeking assets. This is consistent with managing both the funded status of the defined benefit pension plans and the Company's long-term costs. It assists with adequately securing benefits and mitigating year-to-year fluctuations in the Company's cash contributions and pension expense. The defined benefit plans are subject to, and actively manage, the following specific market risks:

Interest rate risk: is managed by allocating a portion of plan investments to liability hedging assets, comprised of a passive long bond fund.

Currency risk: is managed through asset allocation. A significant portion of plan assets are denominated in the same currency as plan obligations.

Equity price risk: The defined benefit pension plans are directly exposed to equity price risk on return seeking assets. Fair value or future cash flows will fluctuate due to changes in market prices because they may not be offset by changes in obligations. Investment management of plan assets is outsourced to independent managers.

Statements of earnings and comprehensive income

The following pension expenses have been charged to the consolidated statements of earnings:

Year ended	January 31, 2025	January 31, 2024
Employee costs (Note 18)		
Defined benefit pension plan, current service costs included in post-employment benefits	\$ 1,452	\$ 1,654
Plan administration costs	483	590
Defined contribution pension plan	5,460	5,034
Savings plan for U.S. employees	1,907	1,733
	\$ 9,302	\$ 9,011
Interest expense (Note 19)		
Accrued interest on assets	\$ (4,739)	\$ (4,377)
Interest on plan liabilities	4,980	4,907
	\$ 241	\$ 530

The following amounts have been included in other comprehensive income:

Year ended	January 31, 2025	January 31, 2024
Current Year:		
Return on assets greater than discount rate	\$ 9,195	\$ 4,190
Actuarial remeasurement due to:		
Plan experience	(632)	1,379
Financial assumptions	(3,649)	2,431
Taxes on actuarial remeasurement in OCI	(1,325)	(2,152)
Net actuarial remeasurement recognized in OCI	\$ 3,589	\$ 5,848
Cumulative gains/(losses) recognized in AOCI:		
Cumulative gross actuarial remeasurement in AOCI	\$ 27,569	\$ 22,655
Taxes on cumulative actuarial remeasurement in AOCI	(9,499)	(8,174)
Total actuarial remeasurement recognized in AOCI, net	\$ 18,070	\$ 14,481

The actual return on the plans assets is summarized as follows:

Year ended	January 31, 2025	January 31, 2024
Accrued interest on assets	\$ 4,739	\$ 4,377
Return on assets greater than discount rate	9,195	4,190
Actual return on plan assets	\$ 13,934	\$ 8,567

14. SHARE-BASED COMPENSATION

The Company offers the following share-based payment plans: Performance Share Units (PSUs); Share Options; Director Deferred Share Units (DDSU); Executive Deferred Share Units (EDSU) and an Employee Share Purchase Plan. The purpose of these plans is to directly align the interests of the participants and the shareholders of the Company by providing compensation that is dependent on the performance of the Company's common shares.

The total expense relating to share-based payment plans for the year ended January 31, 2025 was \$14,250 (January 31, 2024 – \$13,167). The carrying amount of the Company's share-based compensation arrangements including PSU, share option, DDSU and EDSU plans are recorded on the consolidated balance sheets as follows:

	January 31, 2025	January 31, 2024
Accounts payable and accrued liabilities	\$ 2,750	\$ 3,340
Other long-term liabilities	14,476	12,562
Contributed surplus	9,901	10,255
Total	\$ 27,127	\$ 26,157

Performance Share Units

The Company has granted PSUs to officers and senior management. Each PSU entitles the participant to receive either a cash payment equal to the market value of the number of notional units granted or one share of the Company for each notional unit granted at the end of the vesting period based on the achievement of specific performance based criteria. The PSU account for each participant includes the value of dividends from the Company as if reinvested in additional PSUs. PSU awards vest with the employee on the third fiscal year following the date of the grant to which the award relates. Compensation expense is measured based on the grant date fair market value of the award and recognized over the vesting period based on the estimated total compensation to be paid. Compensation costs related to the PSUs for the year ended January 31, 2025 are \$7,654 (January 31, 2024 – \$7,465). Equity settled PSUs are redeemed with shares transferred from a trust established for this plan or by issuing shares from treasury. There were 174,389 PSUs (January 31, 2024 – 195,752) partially settled by releasing 85,618 shares (January 31, 2024 – 96,070) from the employee trust during the year ended January 31, 2025. There were 13,631 PSUs (January 31, 2024 - NIL) partially settled by releasing 6,743 shares issued from treasury (January 31, 2024 - NIL). The total number of PSUs outstanding at January 31, 2025 that may be settled in treasury shares is 329,143 (January 31, 2024 – 326,611).

Director Deferred Share Unit Plan

This Plan is available for independent Directors. Participants are credited with deferred share units for the amount of the annual equity retainer, and for the portion of the annual cash retainer and fees each participant elects to allocate to the DDSU plan. Each deferred share unit entitles the holder to receive either a cash payment equal to the market value of the number of DDSUs granted or one share of the Company. The DDSUs are exercisable by the holder at any time after they cease to be a Director, but no later than December 31 of the first calendar year commencing after they leave the Company. A participant may elect at the time of exercise of any DDSUs, subject to the consent of the Company, to have the Company pay an amount in cash equal to the aggregate current market value of the shares, determined based on the closing price of the shares on the TSX on the trading day preceding the exercise date. This cash payment is in consideration for the surrender by the participant to the Company the right to receive shares from exercising the DDSUs. Effective December 2016, the Plan was amended for those DDSUs credited to participants for the portion of the annual cash retainer and fees each participant elects to allocate to the Plan. The holder of these DDSUs is entitled to receive at the time of exercise, an amount in cash equal to the aggregate current market value of the shares, determined based on the closing price of the shares on the TSX on the trading day preceding the exercise date.

Compensation expense is initially measured at the time of the grant. Subsequent changes in the fair value of the DDSUs based on changes in the market value of the Company's shares are recognized at each reporting date. The DDSU plan compensation costs for the year ended January 31, 2025 are \$3,352 (January 31, 2024 – \$2,766). The total number of deferred share units outstanding at January 31, 2025 is 242,874 (January 31, 2024 – 264,838). There were 60,007 DDSUs exercised during the year ended January 31, 2025 (January 31, 2024 – 52,214), all of which were settled in cash (January 31, 2024 – 25,000 DDSUs settled in cash).

Executive Deferred Share Unit Plan

The EDSU plan was implemented to assist executive management to meet the Company's minimum share ownership guidelines. This plan provides for the granting of deferred share units to those

executives who elect to receive a portion of their annual short-term incentive payment in EDSUs, subject to plan limits. Effective April 2016, participants are credited with EDSUs based on the amount of their annual short-term incentive payment allocated to the plan and the fair market value of the Company's shares. The EDSU account for each participant includes the value of dividends from the Company as if reinvested in additional EDSUs. The EDSUs are exercisable at any time after the executive ceases to be an employee of the Company, but no later than December 31 of the first calendar year commencing after the holder ceased to be an employee. Each EDSU entitles the holder to a cash payment equal to the market value of the equivalent number of the Company's shares, determined based on their closing price on the TSX on the trading day preceding the exercise date.

Total compensation expense is measured at the time of the grant. Subsequent changes in the fair value of the EDSUs based on changes in the market value of the Company's shares are recognized at each reporting date. The EDSU plan compensation costs for the year ended January 31, 2025 are \$185 (January 31, 2024 – \$65).

Share Option Plan

The Company has a Share Option Plan (the "Plan") that provides for the granting of options to certain officers and senior management. Options are granted at fair market value based on the volume weighted-average closing price of the Company's shares for the five trading days preceding the grant date. Effective June 14, 2011, the Plan was amended and restated. The amendments afford the Board of Directors the discretion to award options giving the holder the choice, upon exercise, to either deduct a portion of all dividends declared after the grant date from the options exercise price or to exercise the option at the strike price specified at the grant date ("Declining Strike Price Options"). No Declining Strike Price Options have been issued since 2017 and all options issued subsequently are standard options ("Standard Options"). Each option is exercisable into one share of the Company at the price specified in the terms of the option. Declining Strike Price options allow the employee to acquire shares or receive a cash payment based on the excess of the fair market value of the Company's shares over the exercise price.

The fair value of the Declining Strike Price Options is remeasured at the reporting date and recognized both in net earnings and as a liability over the vesting period. The grant date fair value of the Standard Options is recognized in net earnings and contributed surplus over the vesting period.

The maximum number of shares available for issuance under the Plan is a fixed number set at 4,354,020, representing 9.1% of the Company's issued and outstanding shares at January 31, 2025. Fair value of the Company's options is determined using an option pricing model. Share options granted vest on a graduated basis over four years and are exercisable over a period of seven years. The share option compensation costs for the year ended January 31, 2025 are \$1,988 (January 31, 2024 – \$1,930). The fair values for options issued during the year were calculated based on the following assumptions:

	January 31, 2025	January 31, 2024
Fair value of options granted	\$ 7.24	\$ 6.05
Exercise price	\$ 39.04	\$ 39.05
Dividend yield	4.0 %	4.2 %
Annual risk-free interest rate	3.5 %	2.7 %
Expected share price volatility	26.1 %	24.6 %

The assumptions used to measure options at the balance sheet dates are as follows:

	January 31, 2025	January 31, 2024
Dividend yield	N/A	4.0 %
Annual risk-free interest rate	N/A	4.0 %
Expected share price volatility	N/A	18.2% to 25.6%

The expected dividend yield is estimated based on the quarterly dividend rate and the closing share price on the date the options are granted. The expected share price volatility is estimated based on the Company's historical volatility over a period consistent with the expected life of the options. The risk-free interest rate is estimated based on the Government of Canada bond yield for a term to maturity equal to the expected life of the options.

The following continuity schedules reconcile the movement in outstanding options during the year:

Number of options outstanding	Declining Strike Price Options		Standard Options	
	January 31, 2025	January 31, 2024	January 31, 2025	January 31, 2024
Outstanding options, beginning of year	50,558	301,683	1,351,692	1,383,056
Granted	—	—	231,870	211,484
Exercised	(50,558)	(251,125)	(451,294)	(224,923)
Forfeited or cancelled	—	—	(3,550)	(17,925)
Outstanding options, end of year	—	50,558	1,128,718	1,351,692
Exercisable at end of year	—	50,558	559,821	743,499

The weighted-average share price on the dates options were exercised during the year was \$45.86 (January 31, 2024 – \$38.99).

Weighted-average exercise price	Declining Strike Price Options		Standard Options	
	January 31, 2025	January 31, 2024	January 31, 2025	January 31, 2024
Outstanding options, beginning of year	\$ 27.24	\$ 31.71	\$ 32.80	\$ 31.22
Granted	—	—	39.18	39.05
Exercised	27.05	27.82	30.63	28.73
Forfeited or cancelled	—	—	35.66	35.69
Outstanding options, end of year	\$ —	\$ 27.24	\$ 34.97	\$ 32.80
Exercisable at end of year	\$ —	\$ 27.24	\$ 31.91	\$ 30.39

Summary of options outstanding by grant year

Outstanding					Exercisable	
Grant year	Range of exercise price	Number outstanding	Weighted-average remaining contractual years	Weighted-average exercise price	Options exercisable	Weighted-average exercise price
2018	\$ 27.77-27.77	47,959	0.2	\$ 27.77	47,959	\$ 27.77
2019	\$ 28.13-28.32	114,295	1.2	\$ 28.13	114,295	\$ 28.13
2020	\$ 29.23-29.23	149,889	2.4	\$ 29.23	149,889	\$ 29.23
2021	\$ 34.67-35.51	177,510	3.3	\$ 35.32	107,729	\$ 35.29
2022	\$ 32.79-35.83	208,545	4.3	\$ 35.62	95,406	\$ 35.60
2023	\$ 39.05-39.05	198,650	5.2	\$ 39.05	44,543	\$ 39.05
2024	\$ 39.04-51.89	231,870	6.2	\$ 39.18	—	\$ —

Employee Share Purchase Plan

The Employee Share Purchase Plan provides participants with the opportunity to acquire an ownership interest in the Company. The Company contributes an additional 33% of the amount invested, subject to a maximum annual contribution of 2% of the participants' base salary. The plan is administered by a trustee who uses the funds received to purchase shares on the TSX on behalf of the participating employees. These shares are registered in the name of the plan trustee on behalf of the participants.

The Company's contribution to the plan is recorded as compensation expense. The employee share purchase plan compensation costs for the year ended January 31, 2025 are \$1,071 (January 31, 2024 – \$941).

15. FINANCIAL INSTRUMENTS

The Company's activities expose it to a variety of financial risks including liquidity risk, credit risk and market risk. The Company's overall risk management program focuses on minimizing potential adverse effects on financial performance.

The Company manages funding and financial risk management with oversight provided by the Board of Directors, who also approve specific financial transactions. The Company uses derivative financial instruments only to hedge exposures arising in respect of underlying business requirements and not for speculative purposes.

Liquidity risk

Liquidity risk is the risk that the Company will not be able to meet its financial obligations as they come due or can do so only at excessive cost. The Company's operational cash flow is reasonably stable and predictable. This reflects the business risk profile of the majority of markets in which the Company operates and its product mix. Cash flow forecasts are produced regularly and reviewed against the Company's debt portfolio capacity and maturity profile to assist management in identifying future liquidity requirements. The Company's funding strategy is to ensure a mix of funding sources offering flexibility and cost effectiveness to match the business requirements.

The Company is financed by a combination of cash flow from operating activities, bank advances, senior notes and committed revolving loan facilities. At January 31, 2025, the Company had undrawn committed revolving loan facilities available of \$438,796 (January 31, 2024 – \$433,935) which mature in 2027 and 2028 (Note 12). The undrawn available capacity is net of the aggregate potential liability for letters of credit of \$18,188 (January 31, 2024 – \$18,051).

The following table analyzes the Company's financial liabilities into relevant maturity groupings based on the remaining period from the balance sheet date to the contractual maturity date. The amounts disclosed in the table are the contractual undiscounted cash flows or an estimation in respect of floating interest rate liabilities, and as a result may not agree to the amounts disclosed on the balance sheet.

	2025	2026	2027	2028	2029	2030+	Total
Accounts payable and accrued liabilities	\$ 250,175	\$ —	\$ —	\$ —	\$ —	\$ —	\$ 250,175
Long-term debt (Note 12)	11,021	11,021	151,413	5,307	104,005	52,858	335,625
Total	\$ 261,196	\$ 11,021	\$ 151,413	\$ 5,307	\$ 104,005	\$ 52,858	\$ 585,800

Credit risk

Credit risk is the risk of financial loss to the Company if a customer or counterparty to a financial instrument fails to meet its contractual obligations. The Company's exposures to credit risk arise primarily from holdings of cash, customer and commercial accounts receivable and promissory note receivable.

To mitigate credit risk, the Company maintains deposits with financial institutions with minimum equivalent short-term credit ratings of "A1". The maximum exposure on cash is equal to the carrying amount of these instruments.

It is the Company's policy that customers who wish to trade on credit terms are subject to credit verification procedures including policies governing: credit approvals, limits, collections and fraud prevention. The Company provides impairment allowances for potentially uncollectible accounts receivable. Receivable balances are comprised of approximately forty thousand customers spread across a wide geography, substantially reducing the Company's risk through the diversity of its customer base. Further, receivables are centrally monitored on an ongoing basis with the result that the Company's exposure to individual customers is generally not significant. The maximum exposure net of impairment allowances is \$119,023 (January 31, 2024 – \$121,606). The Company does not have any individual customers greater than 10% of total accounts receivable. At January 31, 2025, the Company's gross maximum credit risk exposure is \$131,698 (January 31, 2024 – \$134,315). Of this amount, \$21,523 (January 31, 2024 – \$12,456) is more than 60 days past due. The Company has recorded an allowance against its

maximum exposure to credit risk of \$12,675 (January 31, 2024 – \$12,709) which is based on expected credit losses for similar financial assets.

The Company has an unsecured, non-interest bearing promissory note receivable of \$12,570 (January 31, 2024 – \$27,058) from Giant Tiger Stores Limited of which \$12,570 (January 31, 2024 – \$22,500) has been reclassified to accounts receivable. See Note 25.

As at January 31, 2025 and 2024, the Company has no significant credit risk related to derivative financial instruments.

Market risk

(a) *Currency risk* The Company operates internationally and is exposed to foreign exchange risk arising from various currency exposures, primarily with respect to the U.S. dollar. Foreign exchange risk arises from U.S. dollar denominated borrowings and net investments in foreign operations.

Management is responsible for managing foreign currency risk. The Company's U.S. dollar net investment is exposed to foreign currency translation risk. The Company has hedged US\$70,000 of this risk with U.S. dollar denominated borrowings. No ineffectiveness was recognized from the net investment hedge.

In respect of recognized foreign currency assets and liabilities, the Company has limited exposure. Procurement and related borrowing activity are generally conducted in currencies matching cash flows generated by underlying operations, providing an economic hedge without

sophisticated treasury management. Short-term imbalances in foreign currency holdings are rectified by buying or selling at spot rates when necessary.

Management considers a 10% variation in the Canadian dollar relative to the U.S. dollar reasonably possible. Considering all major exposures to the U.S. dollar as described above, a 10% appreciation of the Canadian dollar against the U.S. dollar in the year-end rate would cause net earnings to decrease by approximately \$100 (January 31, 2024 - \$100). A 10% depreciation of the Canadian dollar against the U.S. dollar year-end rate would cause net earnings to increase by approximately \$100 (January 31, 2024 - \$100).

The Company may use derivative financial instruments to manage market risk. These transactions are approved by the Board of Directors. The derivatives are entered into with financial institution counter parties rated AA-.

(b) *Interest rate risk* Interest rate risk is the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The Company is exposed to interest rate risk primarily through its long-term borrowings.

The Company manages exposure to interest rate risk by monitoring its blend of fixed and floating interest rates, and may modify this blend using interest rate swaps. The goal of management is to manage the trade-off between obtaining the most beneficial effective rates of interest, while minimizing the impact of interest rate volatility on earnings.

Management considers a 100 basis point change in interest rates reasonably possible. Considering all major exposures to interest rates as described above, based on floating rate borrowings outstanding at January 31, 2025, a 100 basis point increase in the risk-free rate would cause net earnings to decrease by approximately \$692 (January 31, 2024 - \$642). A 100 basis point decrease would cause net earnings to increase by approximately \$692 (January 31, 2024 - \$642).

(c) *Accounting classifications and fair value estimation* The following table comprises the carrying amounts of the Company's financial instruments. Financial instruments are either carried at amortized cost using the effective interest rate method or fair value.

The Company uses a three-level hierarchy to categorize financial instruments carried at fair value as follows:

- Level 1 – Fair values measured using quoted prices (unadjusted) in active markets for identical instruments
- Level 2 – Fair values measured using directly or indirectly observable inputs, other than those included in Level 1
- Level 3 – Fair values measured using inputs that are not based on observable market data

These amounts represent point-in-time estimates and may not reflect fair value in the future. These calculations are subjective in nature, involve uncertainties and are a matter of significant judgment.

January 31, 2025	Assets (Liabilities) carried at		
	amortized cost		
	Maturity	Carrying amount	Fair value
Cash	Short-term	\$ 67,385	\$ 67,385
Accounts receivable ⁽¹⁾	Short-term	119,023	119,023
Other financial assets	Long-term	1,989	1,989
Accounts payable and accrued liabilities	Short-term	(247,425)	(247,425)
Long-term debt	Long-term	(295,776)	(280,336)

(1) At January 31, 2025, \$12,570 of the promissory note receivable due within the next 12 months is included in accounts receivable (January 31, 2024 - \$22,500). See Note 25.

January 31, 2024	Assets (Liabilities) carried at amortized cost		
	Maturity	Carrying amount	Fair value
Cash	Short-term	\$ 53,359	\$ 53,359
Accounts receivable	Short-term	121,606	121,606
Promissory note receivable	Long-term	4,558	4,558
Other financial assets	Long-term	1,830	1,830
Accounts payable and accrued liabilities	Short-term	(224,957)	(224,957)
Current portion of long-term debt	Short-term	(268)	(268)
Long-term debt	Long-term	(281,308)	(261,628)

The methods and assumptions used in estimating the fair value of the Company's financial instruments are as follows:

- The fair value of short-term financial instruments approximates their carrying values due to their immediate or short-term period to maturity. Any differences between fair value and book values of short-term financial instruments are considered to be insignificant.
- The fair value of long-term debt with fixed interest rates is estimated by discounting the expected future cash flows using the current risk-free interest rate on an instrument with similar terms adjusted for an appropriate risk premium. This is considered a level 2 fair value estimate.
- The carrying value of the promissory note receivable is a reasonable approximation of fair value. The fair value when recognized was estimated by calculating the present value of the future expected cash flows using an effective interest rate derived from comparable debt issuances.

Capital management

The Company's objectives in managing capital are to deploy capital to provide an appropriate total return to shareholders while taking into consideration key risks. Management maintains a capital structure that provides the flexibility to take advantage of the growth opportunities of the business, maintain existing assets, meet obligations and financial covenants and enhance shareholder value. The capital structure of the Company consists of bank advances, long-term debt, lease liabilities and shareholders' equity. The Company manages capital to optimize efficiency through an appropriate balance of debt and equity. In order to maintain or adjust its capital structure, the Company may purchase shares for cancellation pursuant to normal course issuer bids, issue additional shares, borrow additional funds, adjust discretionary capital spending and adjust the amount of dividends paid or refinance debt at different terms and conditions all subject to market conditions and the terms of any underlying agreements.

The Company's process and policies for managing capital are monitored by management and are reflected in the following measures:

- (a) *Debt-to-equity ratio* At January 31, 2025, the debt-to-equity ratio was 0.37 compared to 0.40 last year. The debt-to-equity ratio is within the Company's objectives. The debt-to-equity ratio is calculated as follows:

	January 31, 2025	January 31, 2024
Current portion of long-term debt (Note 12)	\$ —	\$ 268
Long-term debt (Note 12)	295,776	281,308
Total debt	\$ 295,776	\$ 281,576
Total equity	\$ 794,714	\$ 705,773
Debt-to-equity ratio	0.37	0.40

- (b) *Financial covenants* As a result of borrowing agreements entered into by the Company, there are certain financial covenants that must be maintained. Financial covenants include an interest coverage ratio and a leverage test. Compliance with financial covenants is reported quarterly to the Board of Directors. During the years ended January 31, 2025 and 2024, the Company is in compliance with all financial covenants. Other than the requirements imposed by these borrowing agreements and solvency tests imposed by the CBCA, the Company is not subject to any externally imposed capital requirements.

Capital management objectives are reviewed on an annual basis. The capital management objectives were substantially unchanged for the year ended January 31, 2025.

16. SHARE CAPITAL

Authorized – The Company has an unlimited number of Common Voting Shares and Variable Voting Shares.

	Shares	Consideration
January 31, 2024	47,711,467	\$ 178,409
Issued under share-based compensation plans (Note 14)	159,791	1,845
Balance at January 31, 2025	47,871,258	\$ 180,254
Shares held in trust, January 31, 2024	(129,452)	(458)
Purchased for future settlement of PSUs	(80,000)	(301)
Released for settlement of PSUs (Note 14)	85,618	324
Shares held in trust, January 31, 2025	(123,834)	\$ (435)
Issued and outstanding, net of shares held in trust, January 31, 2025	47,747,424	\$ 179,819

January 31, 2023	47,750,605	\$ 176,323
Purchased and cancelled ⁽¹⁾	(153,998)	(557)
Issued under share-based compensation plans (Note 14)	114,860	2,643
Balance at January 31, 2024	47,711,467	\$ 178,409
Shares held in trust, January 31, 2023	(65,522)	(232)
Purchased for future settlement of PSUs	(160,000)	(571)
Released for settlement of PSUs (Note 14)	96,070	345
Shares held in trust, January 31, 2024	(129,452)	\$ (458)
Issued and outstanding, net of shares held in trust, January 31, 2024	47,582,015	\$ 177,951

(1) Variable voting shares and common voting shares purchased pursuant to NCIB program. The Company records shares repurchased on a transaction date basis.

Voting rights

The Company's share capital is comprised of Variable Voting Shares and Common Voting Shares. The two classes of shares have equivalent rights as shareholders except for voting rights. Holders of Variable Voting Shares are entitled to one vote per share except where (i) the number of outstanding Variable Voting Shares exceeds 49% of the total number of all issued and outstanding Variable Voting Shares and Common Voting Shares, or (ii) the total number of votes cast by or on behalf of the holders of Variable Voting Shares at any meeting on any matter on which a vote is to be taken exceeds 49% of the total number of votes cast at such meeting.

If either of the above-noted thresholds is surpassed at any time, the vote attached to each Variable Voting Share will decrease automatically without further act or formality. Under the circumstances described in paragraph (i) above, the Variable Voting Shares as a class cannot carry more than 49% of the total voting rights attached to the aggregate number of issued and outstanding Variable Voting Shares and Common Voting Shares of the Company. Under the circumstances described in paragraph (ii) above, the Variable Voting Shares as a class cannot, for the given Shareholders' meeting, carry more than 49% of the total number of votes cast at the meeting.

Variable Voting Shares may only be held, beneficially owned or controlled, directly or indirectly, by persons who are not Canadians (within the meaning of the Canada Transportation Act). An issued and outstanding Variable Voting Share is converted into one Common Voting Share automatically and without any further act of the Company or the holder, if such Variable Voting Share becomes held, beneficially owned and controlled, directly or indirectly, otherwise than by way of security only, by a Canadian, as defined in the Canada Transportation Act ("CTA").

At January 31, 2025, shares outstanding of 47,871,258 included 16,749,614 (January 31, 2024 – 17,649,571) Variable Voting Shares, representing 35.0% (January 31, 2024 – 37.0%) of the total shares issued and outstanding.

Normal Course Issuer Bid

On November 19, 2024, the Company renewed its Normal Course Issuer Bid ("NCIB"). Under the NCIB, the Company may acquire up to a maximum of 4,765,289 of its shares, or approximately 10% of its float for cancellation over the following 12 months. During the year ended January 31, 2025, the Company purchased no common shares. During the year ended January 31, 2024, the Company purchased 153,998 common shares having a book value of \$557 for cash consideration of \$5,000. The excess of the purchase price over the book value of the shares of \$4,443 was charged to retained earnings. All shares purchased were cancelled.

In connection with the NCIB, the Company has established an automatic securities purchase plan with its designated broker to facilitate the purchase of shares under the NCIB at times when the Company would ordinarily not be permitted to purchase its shares due to regulatory restrictions or self-imposed blackout periods. Under the plan, before entering a self-imposed blackout period, the Company may, but is not required to, ask the designated broker to make purchases under the NCIB within specific parameters.

17. EXPENSES BY NATURE

Year Ended	January 31, 2025	January 31, 2024
Employee costs (Note 18)	\$ 380,043	\$ 355,498
Amortization	115,619	105,276
Operating lease rentals	5,116	5,653

18. EMPLOYEE COSTS

Year Ended	January 31, 2025	January 31, 2024
Wages, salaries and benefits including bonus	\$ 356,491	\$ 333,320
Post-employment benefits (Note 13)	9,302	9,011
Share-based compensation (Note 14)	14,250	13,167
Included in the above are the following amounts in respect of key management compensation:		
Wages, salaries and benefits including bonus	\$ 7,478	\$ 7,348
Post-employment benefit expense	701	661
Share-based compensation	8,418	7,050

Key management personnel are those individuals who have the authority and responsibility for planning, directing and controlling the activities of the Company. The Company's key management personnel are comprised of the Board of Directors, Chief Executive Officer and the senior officers of the Company.

19. INTEREST EXPENSE

Year Ended	January 31, 2025	January 31, 2024
Interest on long-term debt	\$ 13,759	\$ 14,775
Interest on lease liabilities	5,458	4,821
Net interest on defined benefit plan obligation (Note 13)	241	530
Interest imputed on promissory note receivable (Note 25)	(446)	(760)
Interest capitalized (Note 7)	(711)	(315)
Interest expense	\$ 18,301	\$ 19,051

20. DIVIDENDS

The following is a summary of the dividends recorded in shareholders' equity and paid in cash:

Year Ended	January 31, 2025	January 31, 2024
Dividends recorded in equity and paid in cash	\$ 81,601	\$ 76,126
Less: Dividends paid to non-controlling interests	(6,076)	(2,593)
Shareholder dividends	\$ 75,525	\$ 73,533
Dividends per share	\$ 1.58	\$ 1.54

The payment of dividends on the Company's common shares is subject to the approval of the Board of Directors and is based upon, among other factors, the financial performance of the Company, its current and anticipated future business needs, and the satisfaction of solvency tests imposed by the CBCA for the declaration of dividends. Dividends are recognized as a liability in the consolidated financial statements in the year in which the dividends are approved by the Board of Directors.

On April 9, 2025, the Board of Directors declared a dividend of \$0.40 per common share to be paid on April 24, 2025 to shareholders of record as of the close of business on April 16, 2025.

21. CHANGE IN NON-CASH WORKING CAPITAL

The changes in non-cash working capital were as follows:

Year Ended	January 31, 2025	January 31, 2024
Change in:		
Accounts receivable	\$ (5,925)	\$ (2,063)
Inventories	(17,667)	(19,371)
Prepaid expenses	(6,588)	(5,868)
Accounts payable and accrued liabilities	14,255	1,031
Other	1,649	3,038
Change in non-cash working capital	\$ (14,276)	\$ (23,233)

22. NET EARNINGS PER SHARE

Basic net earnings per share is calculated based on the weighted-average shares outstanding during the year. The diluted net earnings per share takes into account the dilutive effect of all potential ordinary shares. The average market value of the Company's shares for purposes of calculating the dilutive effect of share options is based on quoted market prices for the period that the options were outstanding.

(\$ and shares in thousands, except earnings per share)

Year Ended	January 31, 2025	January 31, 2024
Diluted earnings per share calculation:		
Net earnings attributable to shareholders for the year (numerator for diluted earnings per share)	\$ 137,296	\$ 129,391
Weighted-average shares outstanding (denominator for basic earnings per share)	47,788	47,747
Dilutive effect of share-based compensation	770	684
Denominator for diluted earnings per share	48,558	48,431
Basic earnings per share	\$ 2.87	\$ 2.71
Diluted earnings per share	\$ 2.83	\$ 2.67

23. COMMITMENTS, CONTINGENCIES AND GUARANTEES

Contingencies

In the ordinary course of business, the Company is subject to audits by taxation authorities. While the Company believes that its filing positions are appropriate and supportable, the possibility exists that certain matters may be reviewed and challenged by the taxation authorities. The Company regularly reviews the potential for adverse outcomes and the adequacy of its tax provisions. The Company believes that it has adequately provided for these matters. If the final outcome differs materially from the provisions, the Company's income tax expense and its earnings could be affected positively or negatively in the period in which the matters are resolved.

The Company is involved in various legal proceedings arising in the normal course of business. It is not currently possible to predict the outcome of the Company's legal proceedings with certainty and the amounts that may ultimately be assessed against the Company. Management regularly assesses the adequacy of provisions for such proceedings and adjusts any provisions accordingly.

The following is a description of the Company's significant legal proceedings:

In February 2025, two Statements of Claims for putative class action proceedings were filed in the Manitoba Court of King's Bench against The North West Company Inc. and certain Canadian subsidiaries: Kusugak et al (the "Kusugak Claim") and Muskego et al (the "Muskego Claim", collectively with the Kusugak Claim, the "Claims"). The Claims allege that the Company misrepresented the amount of federal subsidy it passed through to consumers through the Nutrition North Canada subsidy program (the "Subsidies") between April 1, 2011 and the present. The Claims are brought by individuals who allegedly purchased subsidized goods at the Company's stores in Nunavut, Quebec and Manitoba, and seek damages including, for alleged negligent misrepresentation and unjust enrichment as well as breach of contract, the Competition Act and certain provincial and territorial consumer protection acts. These actions are at an early stage and have not been certified as class proceedings. The Company believes these Claims are without merit and maintains that its practices regarding the Subsidies were fully compliant with the Government of Canada agreements and plans to actively defend these actions. The Company does not currently have any accruals or provisions for these Claims recorded in these consolidated financial statements.

Guarantees

The Company has provided the following guarantees to third parties:

The Company has entered into indemnification agreements with its current and former directors and officers to indemnify them, to the extent permitted by law, against any and all charges, costs, expenses, amounts paid in settlement and damages incurred by the directors and officers as a result of any lawsuit or any judicial, administrative or investigative proceeding in which the directors and officers are sued as a result of their service. These indemnification claims will be subject to any statutory or other legal limitation period. The nature of the indemnification agreements prevents the Company from making a reasonable estimate of the maximum potential amount it could be required to pay to counterparties. The Company has purchased director and officer liability insurance. No amount has been recorded in the consolidated financial statements with respect to these indemnification agreements.

In the normal course of operations, the Company provides indemnification agreements to counterparties for various events such as intellectual property right infringement, loss or damages to property, claims that may arise while providing services, violation of laws or regulations, or as a result of litigation that might be suffered by the counterparties. The terms and nature of these indemnification agreements prevents the Company from making a reasonable estimate of the maximum potential amount it could be required to pay to counterparties. No amount has been recorded in the consolidated financial statements with respect to these indemnification agreements.

24. SUBSIDIARIES AND JOINT VENTURES

The Company's principal operating subsidiaries are set out below:

Proportion of voting rights held by:			
	Activity	Country of Organization	
			Company Subsidiary
NWC GP Inc.	General Partner	Canada	100 %
North West Company Holdings Inc.	Holding Company	Canada	100 %
The North West Company LP	Retailing	Canada	100 % (less one unit)
NWC (U.S.) Holdings Inc.	Holding Company	United States	100 %
The North West Company (International) Inc.	Retailing	United States	100 %
Roadtown Wholesale Trading Ltd.	Retailing	British Virgin Islands	77 %
North Star Air Ltd.	Airline	Canada	100 %

The investment in joint venture comprises a 50% interest in a Canadian Arctic shipping company, Transport Nanuk Inc. At January 31, 2025, the Company's share of the net assets of its joint venture amount to \$17,140 (January 31, 2024 – \$16,903) comprised assets of \$18,383 (January 31, 2024 - \$18,603) and liabilities of \$1,243 (January 31, 2024 – \$1,700). During the year ended January 31, 2025, the Company purchased freight handling and shipping services from Transport Nanuk Inc. and its subsidiaries of \$11,500 (January 31, 2024 – \$10,050).

25. PROMISSORY NOTE RECEIVABLE

On July 5, 2020, the Company sold 36 of its 46 Giant Tiger stores to Giant Tiger Stores Limited for cash consideration of \$45,000, subject to working capital adjustments, and additional contingent consideration payable of up to \$22,500. The estimated consideration was recorded as an unsecured, non-interest bearing promissory note. The final cash consideration installment of \$15,000 was received during the period ended January 31, 2025.

The fair value of the promissory note is comprised of the net present value of the estimated additional contingent consideration accrued at the time of the transaction, discounted using an interest rate specific to the counterparty. For the year-ended January 31, 2025, the Company recognized interest income of \$446 (January 31, 2024 – \$760) on the promissory note receivable (Note 19) and it had an estimated fair value of \$12,570 (January 31, 2024 – \$27,088) of which \$12,570 (January 31, 2024 – \$22,500) has been reclassified to accounts receivable. The first installment of \$7,500 of contingent consideration was due in 2024 with the determination of the total amount of contingent consideration dependent on the achievement of profitability milestones in 2024 and 2025 which is expected to be finalized by the fourth quarter of 2025.

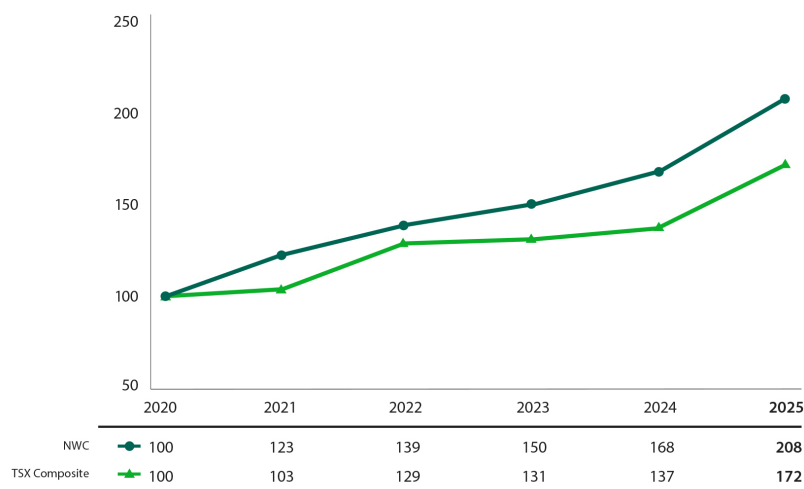
Shareholder Information

Fiscal Year Quarter Ended	Share Price High	Share Price Low	Share Price Close	Volume	EPS ¹
2024	\$55.93	\$37.15	\$46.44	35,726,520	\$2.83
April 30, 2024	41.12	38.12	39.02	6,576,857	0.53
July 31, 2024	45.75	37.15	44.71	7,727,276	0.73
October 31, 2024	53.45	42.02	52.41	9,045,444	0.72
January 31, 2025	55.93	45.50	46.44	12,376,943	0.85
2023	\$40.49	\$29.58	\$38.89	46,137,203	\$2.67
April 30, 2023	40.49	34.50	39.74	11,059,985	0.43
July 31, 2023	39.86	30.38	32.10	15,947,371	0.76
October 31, 2023	36.43	29.58	35.36	11,605,807	0.77
January 31, 2024	39.96	34.77	38.89	7,524,040	0.71
2022	\$40.09	\$30.55	\$36.24	52,348,183	\$2.51
April 30, 2022	40.09	34.80	35.83	18,392,266	0.57
July 31, 2022	36.70	32.91	34.48	12,240,571	0.64
October 31, 2022	36.72	30.55	35.45	13,111,355	0.61
January 31, 2023	38.34	34.61	36.24	8,603,991	0.69

¹ Net earnings per share are on a diluted basis.

Total Return Performance (% at January 31)

This chart illustrates the relative performance of shares of The North West Company Inc. over the past five years compared to the TSX Composite Index. These measures incorporate the reinvestment of dividends.



The North West Company Inc.

Anticipated Dividend Dates*

Record Date: April 16, 2025
Payment Date: April 24, 2025

Record Date: June 27, 2025
Payment Date: July 15, 2025

Record Date: September 29, 2025
Payment Date: October 15, 2025

Record Date: December 31, 2025
Payment Date: January 15, 2026

*Dividends are subject to approval by the Board of Directors

The 2025 Annual General Meeting of Shareholders of The North West Company Inc. will be held on Wednesday, June 11, 2025 at 11:30 am (Central Time) by virtual only meeting via live audio webcast online.

Transfer Agent and Registrar

TSX Trust Company
600 The Dome Tower
333-7th Ave SW
Calgary, AB
Toll-free: 1 800 387 0825
www.tsxtrust.com

Stock Exchange Listing

The Toronto Stock Exchange

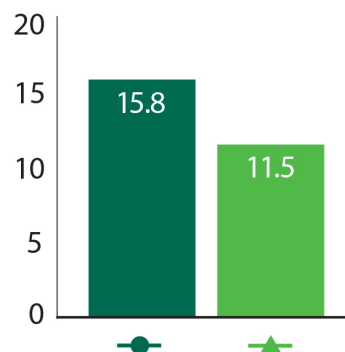
Stock Symbol NWC
ISIN #: CA6632782083
CUSIP #: 663278208

Number of shares issued and outstanding at January 31, 2025: 47,871,258

Auditors

PricewaterhouseCoopers LLP

Five Year Compound Annual Growth (%)



Corporate Governance

Complete disclosure of The North West Company Inc.'s corporate governance is provided in the Company's Management Information Circular, which is available on the Canadian Securities Administrators' website at www.sedarplus.ca or in the investor section of the Company's website at www.northwest.ca.

EXECUTIVES	EXECUTIVES	BOARD OF DIRECTORS
Daniel G. McConnell President & Chief Executive Officer	Leanne G. Flewitt Vice-President, Chief Transformation Officer	Brock Bulbuck, Chair
Jim R. Caldwell President, Canadian Retail	Matt D. Johnson Vice-President, Cost-U-Less Merchandising	Stewart F. Glendinning ^{1,2}
Kyle A. Hill President, Alaska Commercial Company	Matthew A. LeClair Vice-President, Canadian Supply Chain Logistics and Distribution	Rachel L. Huckle ^{2,3}
J. Kevin Proctor President Retail, Cost-U-Less & Riteway	Walter E. Pickett Vice-President & General Manager, Alaska Commercial Company	Annalisa King ^{1,2}
John D. King Executive Vice-President & Chief Financial Officer	Randy L. Roller Vice-President & General Manager, Facilities & Store Planning	Violet A. M. Konkle ^{1,3}
Alison F. Coville Chief People Officer	Douglas S. Ruckle Vice-President, Alaska Commercial Company Merchandising	Steven Kroft ^{1,3}
Vineet Gupta Chief Information Officer	Nicolas Sabogal Vice-President, Strategy, Planning & Analytics	Daniel G. McConnell
Cole J.A. Akerstream Vice-President, Real Estate & Store Development	Kevin T. Sie Vice-President, Finance	Jennefer Nepinak ^{1,3}
Michael T. Beaulieu Vice-President, Canadian Store Operations	James W. Walker Vice-President & General Manager, Alaska Commercial Company Wholesale Operations	Victor Tootoo ^{1,2}
David M. Chatyrbok Vice-President, Canadian Merchandising	Frank W. Kelner Chair & Chief Executive Officer, North Star Air Ltd.	
Hong Chung Vice-President, IT Business Applications	Jeffrey B. Stout President & Chief Operating Officer, North Star Air Ltd.	
Alexis E. Cloutier Vice-President, Legal & Corporate Secretary	Thomas J. Meilleur Vice-President, North Star Air Ltd.	
Shannon L. Earle Vice-President, People & Culture		
		BOARD COMMITTEES
		1 Governance and Nominating
		2 Audit
		3 Human Resources, Compensation and Pension
		For additional copies of this report or for general information about the Company, contact the Corporate Secretary:
		The North West Company Inc. Gibraltar House, 77 Main Street Winnipeg, Manitoba Canada R3C 2R1
		T 204 934 1756 F 204 934 1317 board@northwest.ca Company Website: www.northwest.ca





Nor'Westers are associated with the vision, perseverance, and enterprising spirit of the original North West Company and Canada's early fur trade. We trace our roots to 1668, and the establishment of one of North America's early trading posts at Waskaganish on James Bay. Today, we continue to embrace this pioneering culture as true "frontier merchants."

The North West Company Inc.

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